

October 2, 2024

Version 2

Safety Recall: 2023 CR-V Fuel Pump Module Set/Assembly Replacement**Supersedes 24-074, dated July 12, 2024, to revise the information.****AFFECTED VEHICLES**

Year	Model	Trim Level	VIN Range
2023	CR-V	EX, EX-L, and LX	Check the iN vin status for eligibility.

REVISION SUMMARY

Information on the first two pages of this bulletin has been extensively revised. American Honda recommends reviewing this information in its entirety.

BACKGROUND

A very limited number of 2023 CR-V units may have received a **fuel pump assembly service part** with defective impellers. Due to swelling of the fuel pump motor impeller, the fuel pump may seize and stop working. A defective impeller may cause the fuel pump to become inoperative, which could prevent an engine from functioning as intended. This limitation may cause a check engine light displayed with DTC P0087 (Fuel Rail Pressure Too Low), a loss of motive power or a stall while driving increasing the risk of a crash or injury, creating a safety hazard.

If this bulletin appears during an iN VIN status inquiry, the vehicle is subject to a safety recall. Any affected vehicles in your dealer inventory are on STOP SALE until further notice. Refrain from calling Tech Line for updates.

CUSTOMER NOTIFICATION

Owners of affected vehicles will be sent a notification of this campaign. Do an iN VIN status inquiry to make sure the vehicle is shown as eligible. Some vehicles affected by this campaign may be in your new or used vehicle inventory. Failure to repair a vehicle subject to a recall or campaign may subject your dealership to claims or lawsuits from the customer or anyone else harmed as a result of such failure. To see if a vehicle in inventory is affected by this safety recall, do a VIN status inquiry before selling it.

CORRECTIVE ACTION

Replace the fuel pump module set.

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by "do-it-yourselfers," and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.

PARTS INFORMATION

NOTE: Refer to the Parts Information Bulletin A24-0016, *Multi-Model Fuel Pump Motor Safety Recall Parts Availability*, for details regarding parts availability and ordering.

Part Name	Part Number	Quantity
Fuel Pump Module Assembly	17045-TLA-A02	1
Fuel Feed Quick-Connect (Sanoh White 9.5 mm)	17711-S84-004	1

For dealers experiencing a strong fuel smell from storing a fuel pump motor replaced under this service bulletin, the fuel pump motor may be disposed of immediately in accordance with local regulations. This only applies to the fuel pump motor replaced under this service bulletin. The published retention policy remains in effect for all other parts. If you have any questions about this exception or other parts retention issues, contact the WPI Administrative Office at 1-937-642-2737.

REQUIRED MATERIALS

Part Name	Part Number	Quantity
Fuel Sender Wrench	070AA-TLA0100	1

WARRANTY CLAIM INFORMATION

Operation Number	Description	Flat Rate Time	Defect Code	Symptom Code	Template ID	Failed Part Number
3101EH	Fuel Pump Module	0.8 hr	6FE00	UIM00	A24074A	17045-TLA-A02

Skill Level: Repair Technician

REPAIR PROCEDURE

1. Relieve the fuel pressure.

NOTE: *Fuel Pressure Relieving*, [\(CLICK HERE\)](#)

2. Do the terminal disconnection procedure.

NOTE: *12 Volt Battery Terminal Disconnection and Reconnection*, [\(CLICK HERE\)](#)

3. Remove the fuel unit and replace it with a new one.

NOTE: *Fuel Tank Unit Removal and Installation*, [\(CLICK HERE\)](#)

4. Install all remaining parts in reverse order.

5. Reconnect the battery terminal.

NOTE: *12 Volt Battery Negative Terminal Reconnect*, [\(CLICK HERE\)](#)

6. Check for fuel leaks on the low-pressure side.

NOTE: *Fuel Line Inspection*, [\(CLICK HERE\)](#)

7. *California residents only:* Fill out a Vehicle Emissions Recall – Proof of Correction certificate and use **UIM** as the recall number. Have the service advisor give the certificate to your customer and advise him or her to keep it as proof that the recall was completed. Your customer will need to submit this certificate to the DMV only if the DMV requests it. If you need more certificates, use reorder number **Y0657**.

Vehicle Emission Recall - Proof of Correction				
License Number	Make	Year Model	Body Type	Vehicle Identification Number
Manufacturer			Recall Number UIM	
The above described vehicle has been repaired, modified and/or equipped with emission control devices to meet applicable California Emission Control Laws.				
Dealer's Name		Address, City, State and Zip		
Date		Dealership's Authorized Signature		
X				
Return this certificate to DMV only when required - otherwise retain for your records.				

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