

August 16, 2024

Version 7

Safety Recall: Multi-Model Honda Fuel Pump Motor Stop Sale

Supersedes 23-103, dated June 7, 2024, to revise the information.

AFFECTED VEHICLES

Year	Model	Trim	VIN Range
2014–17	Odyssey	ALL	Check the iN VIN status for eligibility.

REVISION SUMMARY

This service bulletin has been revised extensively; American Honda recommends reading this bulletin in its entirety.

BACKGROUND

An extremely small number of 2023 CR-V and 2014–17 Odyssey units may have been repaired with a service part fuel pump assembly with defective fuel pump motor impellers. Affected vehicles above may be equipped with a fuel pump module manufactured with low density impellers. The low density impellers may absorb fuel over time and deform. If an impeller deforms to a point that it creates sufficient interference with the fuel pump body, and the fuel pump can become inoperative. This limitation may cause a loss of motive power or a stall while being driven, increasing the risk of a crash or injury, creating a safety hazard.

If this temporary placeholder bulletin appears during an iN VIN status inquiry, the vehicle is subject to a safety recall. Any affected vehicles in your dealer inventory are on STOP SALE until further notice. Refrain from calling Tech Line for updates.

The following suggested text should be included on any repair order for an already sold affected vehicle that comes in for service. This information should be printed out completely any time service is conducted on an affected vehicle, and the recall repair has not yet been completed. Once parts and repair information are available, the normal procedures under SOM 7.2.1 will apply for this recall.

Suggested verbiage to be included on the repair order:

Customer advised that:

The vehicle may be subject to a recall affecting the fuel pump module. The parts necessary to complete the recall repair are not yet available. Once parts repair kits are available, the registered owner of the vehicle will receive a notice to bring the vehicle in for replacement of the components.

Please be advised that customer will still be able to register their vehicles with their respective Department of Motor Vehicles at this time.

For any questions or concerns customers may have, you may have them contact American Honda Customer Support & Campaign Center at **1-888-234-2138**.

This bulletin will be updated once the parts information is available.

CUSTOMER INFORMATION: The information in this bulletin is intended for use only by skilled technicians who have the proper tools, equipment, and training to correctly and safely maintain your vehicle. These procedures should not be attempted by “do-it-yourselfers,” and you should not assume this bulletin applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Honda automobile dealer.