



Claim Preparation & Repair Instructions

Please complete a warranty claim pre-authorization request using the following codes & labor times:

LABOR:	Operation Code:	910041
	Fault Code:	Recall
	Test Time:	0.5 per unit
	Repair Time:	0.2 per receptacle
	Administrative Allowance:	0.1 hrs. per unit

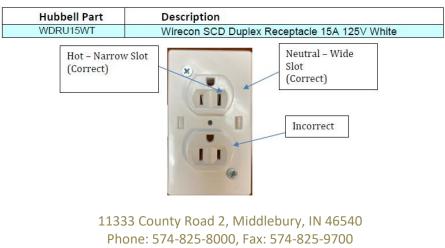
PARTS:420025RECEPT WHITE HUBWIR 15AMP SCD DUPLEX

PRE-AUTH: Pre-authorization requires documentation of inspection and documentation of how many receptacles tested hot/neutral reversed. <u>Payment for replaced receptacles requires</u> return of the hot/neutral reversed receptacles.

REPAIR INSTRUCTIONS: Using an outlet tester test all <u>white</u> receptacles in the unit. Remove any receptacle that tests bad and replace with functioning receptacle.

FILING: Promptly submit all pre-authorizations/claims through our Dealer Portal.

If you have any questions or need assistance, please call our Technical Service Team at **888-825-2820**.



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