RECALL CAMPAIGN

CR5512E

REFERENCE:	Nova Bus Manuals
SECTION:	1: Body
RS Nº:	MQR 7621-2700
EFFECTIVE IN PROD.:	LF38 (2023OC)
TC RECALL Nº:	2023-622
NHTSA RECALL Nº:	23V781

APPLICATION DEADLINES: N/A
CLAIM REFERENCE NUMBER: SR5512

SUBJECT:	Sun visor
JUSTIFICATION:	Certain affected vehicles may have a sun visor that may detach from the bracket and fall. A sun visor that detaches, and falls may startle the driver and potentially reduce the field of vision, increasing the risk of a crash.

LEVEL	DESCRIPTION	DIRECT CHARGES		TIME
	DESCRIPTION	LABOUR	MATERIAL	IIIVIE
1	Apply thread locker to sun visors screws.	Nova Bus	Nova Bus	60 min
2	Replace sun visors screws and apply thread locker.	Nova Bus	Nova Bus	-

MATERIAL REQUIRED PER VEHICLE

QTY	PART N°	REV.	DESCRIPTION					
LEVEL 1								
_	-	ı	IF					
LEVEL 1 SHOP SUPPLIES***								
14 ml	N97665	_	Thread locker (blue, medium strength)					
			(bottle of 50 ml)					
***WHEN YOU ORDER, SPECIFY THE NUMBER OF VEHICLES TO REPAIR.								
LEVEL 2 (only if required**)								
8	0160061	Α	SCR-PAH.190X0.750-0032-SPH (Prevost # 0444912)					
4	N17005	Х	SCREW M4X12 CSK CR B633TYPE VI					
2	N31985	Α	SCREW M5 X 20 MACH PAN CR SS					
** The material identified in Level 2 is to be ordered only for vehicles that meet the criteria defined in Level 1.								

Materials will be available within 147 days once your order has been placed.

To order, please contact novabus.parts@volvo.com

Or by phone for CANADA 1-800-771-6682, for USA 1-877-999-8808

Specify document number, quantity of parts required and shipping address.

DISPOSAL OF PARTS

REMOVED PARTS ARE:	DISCARDED *	RETAINED	* Dispose of the unused parts and the defective parts in accordance with local environmental standards in effect.		
	Yes	_	accordance with local environmental standards in effect.		

REVISION HISTORY

REV.	DATE	CHANGE DESCRIPTION	WRITTEN BY
NR	2023JAN17	Initial release	André Pelletier

APPROVED BY: PAGE 1 OF 5



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IMPORTANT: CERTAIN ORDERS MAY NOT INCLUDE ALL UNITS						
CLIENT	ORDER	ROAD NUMBER		VIN (2NVY/4RKY)		OTV
		FROM	то	FROM	то	QTY
Regina - Saskatchewan	LE45	2301	2303	L82L0P375	L82L4P375	3
Guelph - Ontario	LE69	285	288	L82M9N375	L82M2N375	4
Halifax - Nova Scotia	LE78	1407	1413	L82JXN375	L82J9N375	7
University of Alabama - Alabama	LF40	7040	7044	L82J0P3754	L82J8P375	2
Moose Jaw - Saskatchewan	LF44	LF44	LF44	L82J3P3754	L82J3P375	1





FOLLOW YOUR INTERNAL SAFETY PROCEDURES.

PROCEDURE

- 1.1. Park the vehicle on an even surface with the transmission on neutral.
- 1.2. Apply the parking brake and set the master control switch to the **stop** position.
- 1.3. Refer to the next figures to locate the screws. Remove the screws and verify the existence of thread locker.
- 1.4. If there is no thread locker, apply 3 drops of a medium strength thread locker like N97665 or equivalent and reinstall the screw.
- 1.5. If there is thread locker, see the Level 2 procedure.

LEVEL 2 PROCEDURE

- 2.1. If there is thread locker, clean the screw or replace it, see the Level 2 material list on page 1. Apply 3 drops of thread locker and reinstall the screw.
- 2.2. The vehicle can return into service.

*

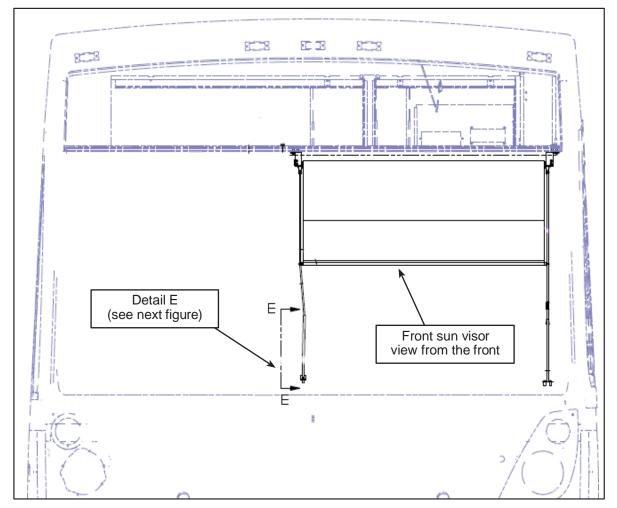


Figure 1 - Front Sunvisor, Front View



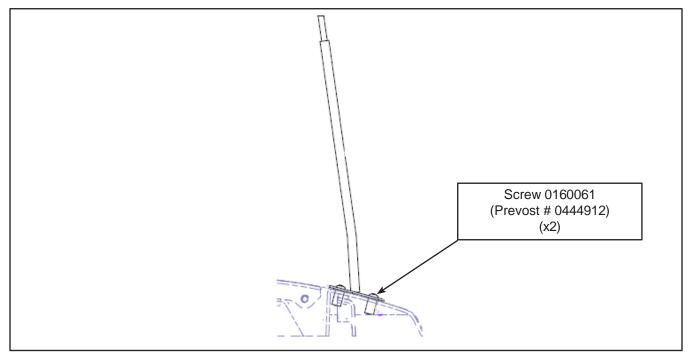


Figure 2 - Front Sunvisor Detail E

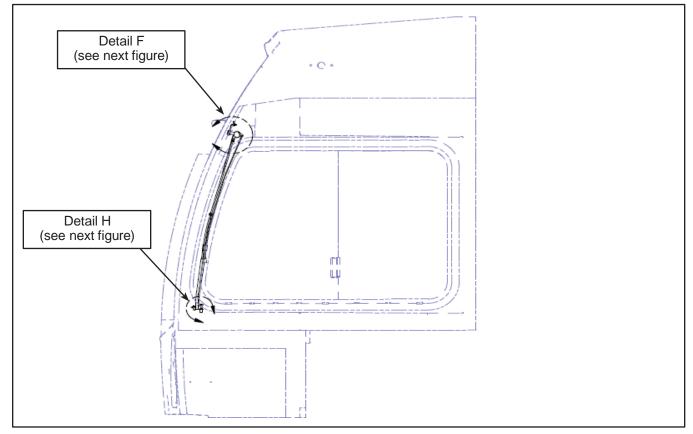


Figure 3 - Front Sunvisor, Side View



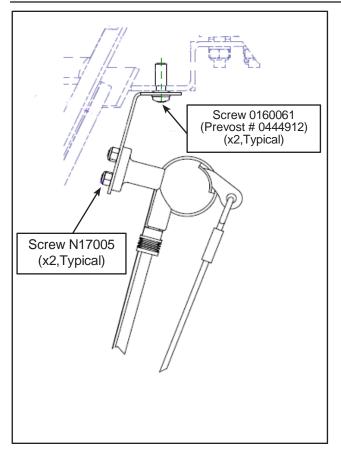


Figure 4 - Front Sunvisor, Detail F (Typical for Both Sides)

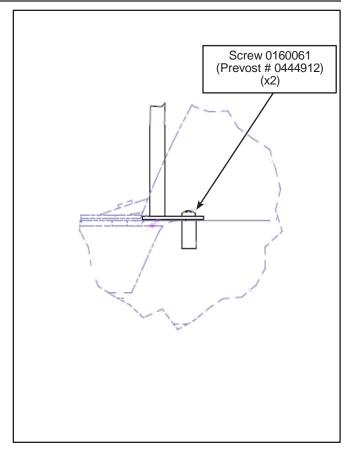


Figure 5 - Front Sunvisor, Detail H

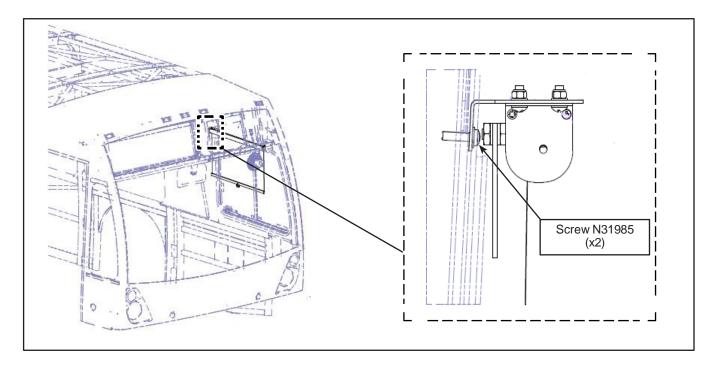


Figure 6 - Side Sunvisor, Rear Bracket