

**Technical Instructions**

**Safety Recall SR-23-05-0**

**Rear Seat Temperature Control Software**

**Model: Air**

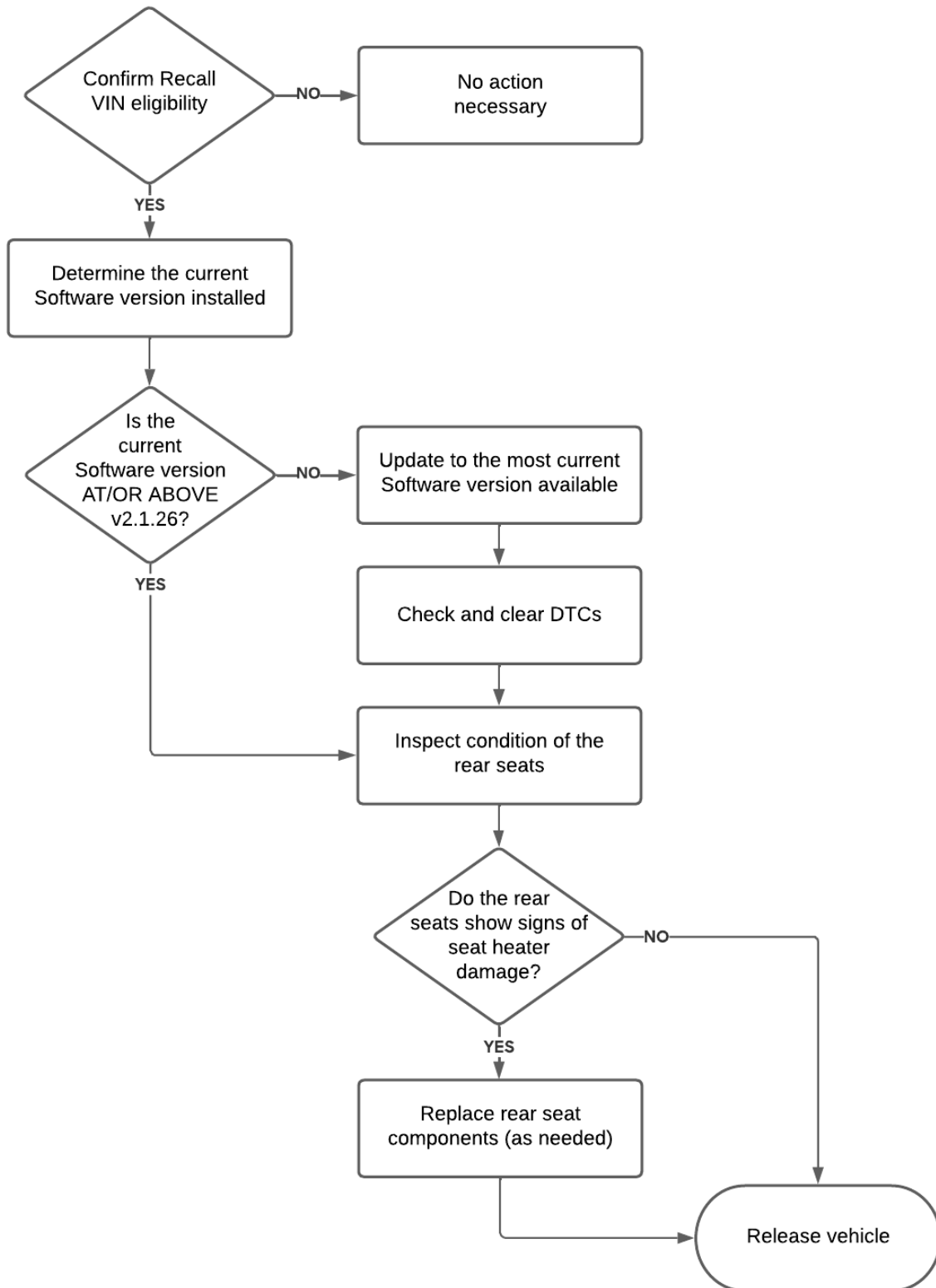
**Year: 2022 / 2023**

**Market: USA / CAN / KSA**

**Rev 1**

**Release Date: 12/06/2023**

I. PROCESS OVERVIEW



## II. VIN ELIGIBILITY

Model	Year	Market
Air	2022 / 2023	USA / CAN / KSA

## III. WORK ORDER DOCUMENTATION

Include the following information in the work order:

<b>Concern</b>	The rear seat heater can overheat the seat covers to the point of discoloration or charring
<b>Cause</b>	Software change inadvertently removed active temperature monitoring in certain non-driving modes
<b>Correction</b>	Confirm and/or update to Software version 2.1.26 or later

## IV. DOCUMENTATION DETAILS

To ensure that vehicle campaign repairs are documented correctly, please reference the following when creating work orders for SR-23-05-0:

<b>Job Code</b>	SR-23-05-0 Rear Seat Temperature Control Software
<b>Pay Type</b>	<b>Campaign [Customer Cars]</b>
	Rectify [Lucid Internal Vehicles]
<b>Defect Code</b>	Campaign
<b>Causal PN</b>	P11-NSPOXX

Select the Labor Op code that best reflects the procedure performed on the vehicle:

Labor Op Code	Description	FRT*
96.230501	SR-23-05-0 - No Software Update Required + Seat Inspection OK	0.1
96.230502	SR-23-05-0 - Software Update Required + Seat Inspection OK	0.8
96.230503	SR-23-05-0 - No Software Update Required + Replace Damaged Rear Seats	0.5
96.230504	SR-23-05-0 - Software Update Required + Replace Damaged Rear Seats	1.3

\*Flat Rate Time (FRT) is subject to change

**NOTE:** Safety Recall Campaign claim should be submitted as "CAMPAIGN" Pay Type.

## V. PART NUMBER

Replace the damaged seat components as required.

**NOTE:** Check VIN/vehicle for correct interior color code

## VI. IMPORTANT INFORMATION

**⚠ CAUTION:** Ensure the use of all appropriate PPE when performing this repair.

## VII. REPAIR INSTRUCTIONS

**1. Use latest Technical Instructions (TI)**

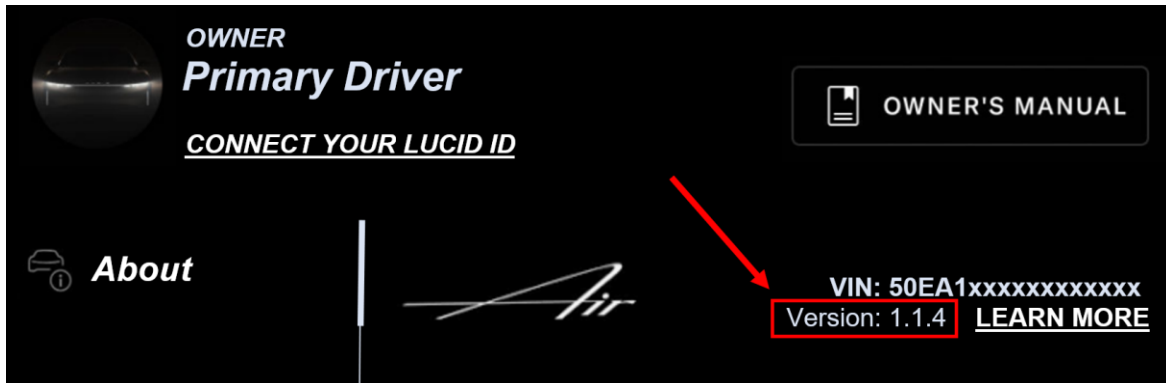
Use the latest revision Technical Instructions (TI) by checking the revision (REV) number displayed on the title page and in the document footer.

**2. Confirm VIN Eligibility**

Eligible VIN will have an open Service Campaign Asset in Salesforce.  
Title: SR-23-05-0 Rear Seat Temperature Control Software

## VIII. SOFTWARE UPDATE

**1. Using the vehicle display, determine the current version of software installed.**



**2. Verify Current Software Version:**

- a) If the current version of software is AT/OR ABOVE v2.1.26, proceed to section **IX. REAR SEAT CUSHION/SEATBACK INSPECTION**
- b) If the current version of software is BELOW v2.1.26, proceed to **Step #3.**

**3. Install Updated Software**

Using the “OTA Service Request” title in Lucid Garage, request the most current version of software.

Service Manual / Inspection / Inspection and Service / [Over the Air \(OTA\) Flashing](#)

**4. Check and Clear DTCs**

Service Manual / Inspection/ Inspection and Service / [DTCs Check and Clear](#)

**5. Proceed to Section IX. REAR SEAT CUSHION/SEATBACK INSPECTION**

## IX. REAR SEAT CUSHION/SEATBACK INSPECTION

<p><b>1. Inspect rear seat cushion/seatback:</b></p> <p>a) If rear cushion and/or seatback's show damage (i.e. darker colored sections or material deformed) from excessive heat produced by the seat heaters, proceed to section <b>X. REAR SEAT CUSHION/SEATBACK REPLACEMENT</b></p> <p>b) If the seats do not show signs of any damage, proceed to <b>Step #2.</b></p>
<p><b>2. No further action required. The campaign is complete. Release vehicle.</b></p>

## X. REAR SEAT CUSHION/SEATBACK REPLACEMENT

<p><b>1. Replace the rear seat components as required. Refer to the Service Manual.</b></p> <p>Service Manual / Body Interior / Seating / <a href="#">Seatback Assembly 40</a></p> <p>Service Manual / Body Interior / Seating / <a href="#">Seatback Assembly 60</a></p> <p>Service Manual / Body Interior / Seating / <a href="#">Rear Seat Cushion Remove and Replace</a></p>
<p><b>2. Attach a photo of the damaged rear seat components in the Work Order. Include a description of the damage found and the components that were affected.</b></p>
<p><b>3. No further action required. The campaign is complete. Release vehicle.</b></p>