



Safety Recall: 23V701
October 2023

IMPORTANT SAFETY RECALL

«Dealer_name»
«Street»
«City», «State» «Zip»
Country (Only for Canada)

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. US only

Alliance RV has decided that a defect which relates to motor vehicle safety exists in some 2021, 2022 & 2023 Alliance RVs. Units impacted are select Paradigm & Valor 5th Wheels.

Our records show the following unit(s) are affected by this recall and is currently part of the inventory at your Dealership. The Recall Remedy must be completed on this unit prior to being sold.

Vehicle Identification Number Listing: TBD

Reason for this recall:

Alliance RV has determined that a number of Paradigm & Valor 5th Wheels were manufactured that the connection point at the solar port and the solar charge lines may be loose, which would cause performance issues and potential for a thermal event.

What Alliance RV will do:

Alliance RV will reimburse authorized service providers to perform the necessary repair. A total of .50hrs will be paid (.50hrs to replace the wire nuts connecting the solar port to the solar charge lines with a new connector).

What we need you to do:

Perform the wiring correction. The instructions provided with this letter will guide you through the appropriate action. A warranty claim can then be filed with Alliance RV.

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information via the Alliance RV Dealer Portal (contact us at dealersupport@alliancerv.com if you need instructions on how to do so).

All pertinent information regarding this recall is available under the announcements section of our website. If you need further assistance, please Contact Alliance RV Customer Service at 574-226-0140 – Option 2 or dealersupport@alliancerv.com.

We certainly regret this inconvenience; however, our customers' safety is our most important priority.

Sincerely,
Alliance RV

****Product Safety Notice****

Models Included 2021, 2022 & 2023 Paradigm & Valor 5th Wheels –
295MK;310RL;340RL;365RD;370FB;372RK;382RK;385FL;390MP;395DS;36A15;36V11;37V13;40V13;41V
15;42V13;43V13

Serial Number Range Non sequential

Parts Required x2 electrical connectors (p/n:xxxx) / x1 Tube of Dicor Lap Sealant (p/n:xxxx)

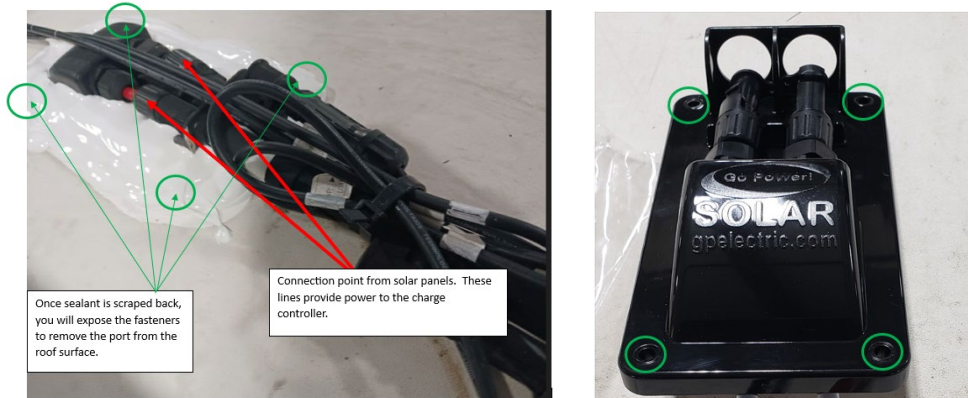
Tools Required

- Caulk gun
- Crimpers
- Screw/impact gun w bits
- Electrical tape

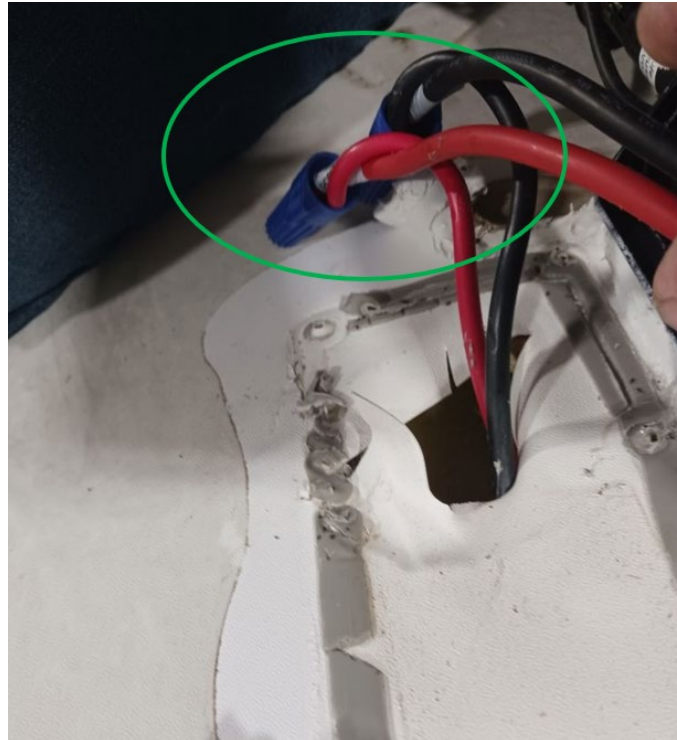
The remedy is to replace wire nuts with new electrical butt connectors.

Instructions

1. Make sure that all power, both shore power and battery power, is completely disconnected from the RV.
2. (on the roof of the rv) Carefully remove the solar port by disconnecting the panels from the port and then clearing the sealant and accessing the fasteners.



3. Remove fasteners and remove the port from roof. This will expose the wiring and the connection point we are looking for.



4. The wire nuts shown in the above image will need removed and replaced with new butt connectors. Be careful to reconnect the wires exactly as they were connected (+positive to +positive and -negative to -negative).



5. Be sure to wrap your connection with electrical tape.



6. You will now reinstall the port, reconnect your input wiring from the solar panels and seal the port with the provided tube of self-leveling lap sealant.



Warranty Reimbursement Information:

Warranty claims should be submitted via the Alliance RV Dealer Portal under flat rate code 23V701. If a sublet is being used for the performance of the recall, a copy of the claim is required, and it should be submitted to service@alliancerv.com for review and processing.

The allotted time for the recall to be performed is .50hr.

Please contact Alliance RV with any questions – dealersupport@alliancerv.com or 574-226-0140 – Option 2.