



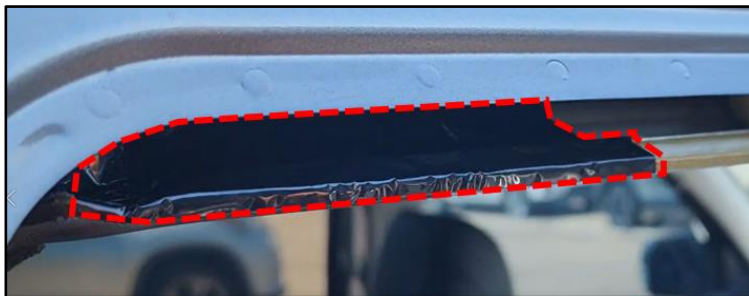
GROUP	MODEL
Safety Recall Campaign	2009-2014MY Borrego (HM)
NUMBER	DATE
SC286	November 2023

## SAFETY RECALL CAMPAIGN

### ADHESIVE TAPE APPLICATION ON HEADLINER PLATES (SC286)

SUBJECT:

This bulletin provides information to further secure the headliner plates with industrial-grade adhesive tape on all 2009-2014MY Borrego (HM) vehicles produced from May 02, 2008 through May 14, 2013. The subject vehicles are equipped with headliner plates designed as part of the energy absorbing structure of the headliner. Under certain circumstances, the headliner plate(s) may detach from the headliner upon deployment of the side curtain airbags thereby increasing the risk of injury to the vehicle occupants. Follow the procedure outlined in this publication to add the supplied adhesive tape in the specified locations on the applicable vehicle. Before conducting the procedure, verify that the vehicle is included in the list of affected VINs.



#### NOTICE

**There is no charge to the vehicle owner for this repair. Under applicable law, you may not sell or otherwise deliver any affected vehicle until it has been repaired pursuant to the procedures set forth in this bulletin.**

Repair status for a VIN is provided on KDealer+ (Service → Warranty Coverage → Warranty Coverage Inquiry → Campaign Information). Not completed Recall / Service Action reports are available on KDealer+ (Consumer Affairs → Not Completed Recall → Recall VIN → Select Report), which includes a list of affected vehicles.

**Repair Procedure:**

1. Open the left (driver) front door and partially detach the door weatherstrip (A).

**CAUTION**

Wear disposable latex gloves to prevent soiling the headliner.

Be careful not to damage trim panels or covers while removing/installing



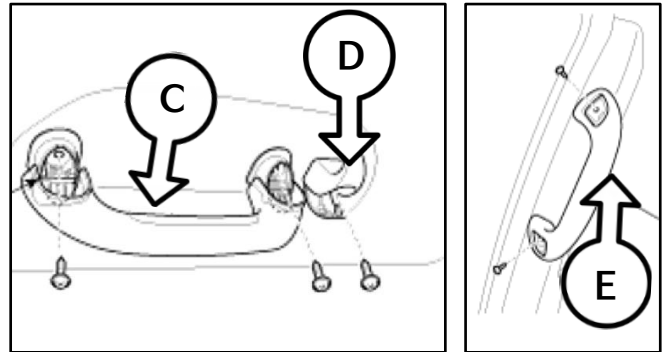
2. Open the left rear door and partially detach the door weatherstrip (B).

**NOTICE**

Use a non-marring trim removal tool (such as Snap-on® Part Number PBN5 or equivalent) to avoid damaging trim pieces.

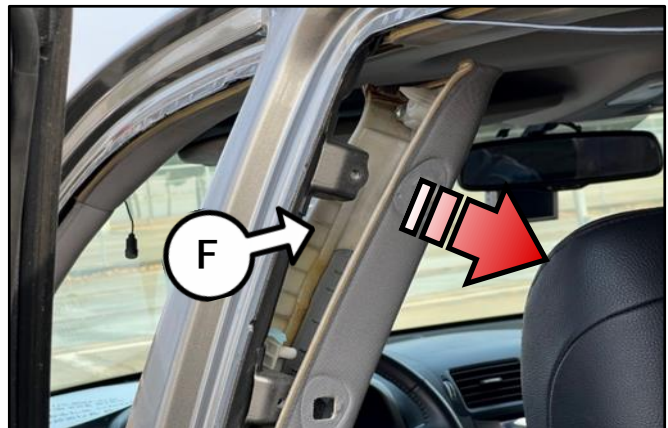


- 3a. Loosen the two (2) screws to remove the assist handle (C).
- 3b. Loosen the screw to remove the hook (D).
4. Loosen the two (2) screws to remove the gate grip handle (E).



5. Carefully detach the B-pillar trim (F) by pulling away in the direction shown.

**Note:** The trim does not need to be removed. Only the top of the trim needs to be detached.



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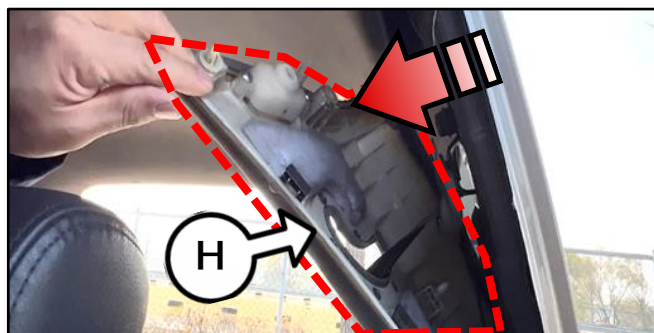
## ADHESIVE TAPE APPLICATION ON HEADLINER PLATES (SC286)

6. Using a pick tool remove the 'SRS Airbag' cover (G) from the C-pillar.



7. Carefully detach the C-pillar trim (H) by pulling in the direction shown.

**Note:** The trim does not need to be removed. Only the top of the trim needs to be detached.



- 8a. Carefully and gently pull the headliner down from the (left and right) door openings to expose the metal plates (I) in the areas shown.

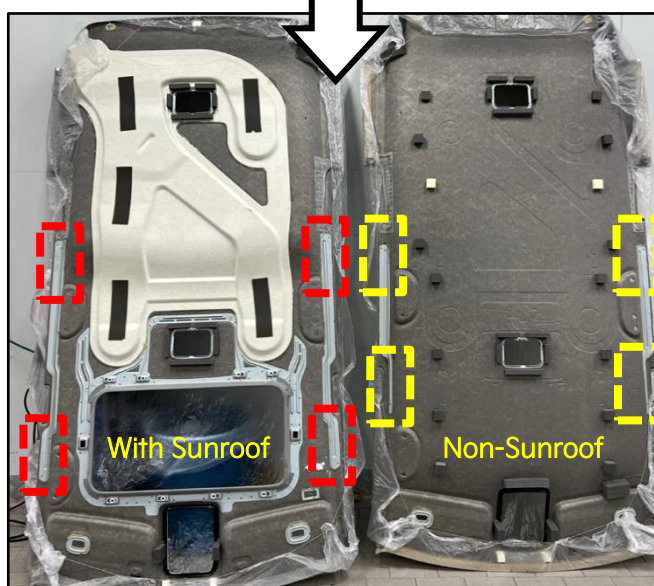
- 8b. Insert a clean rag (or foam pad) in the area shown to prevent damage to headliner and provide working space between the headliner and vehicle roof.

**Note:** The headliner DOES NOT need to be removed. The headliner shown on the right was removed for illustration purposes ONLY.



**NOTICE**

The headliner bracket size and location differ depending on the roof option (with or without sunroof). Refer to photo on the right for adhesive tape application location.

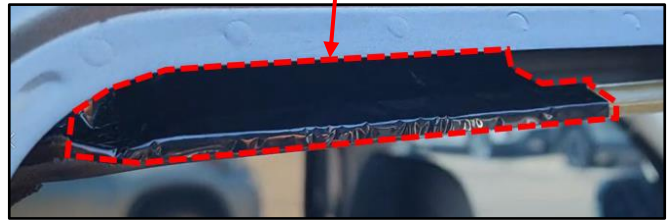
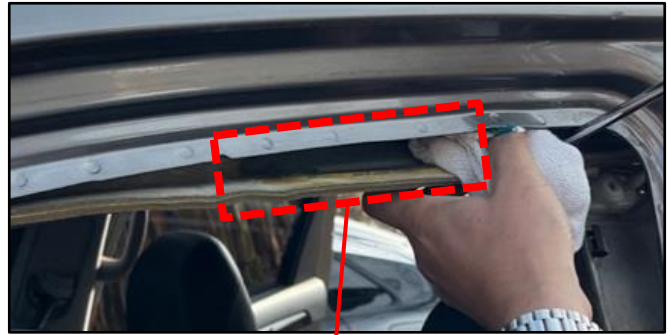


9. Adhere the provided tape over the end of the front left (driver) plate (**adhering outside of the plate directly onto the headliner**). Refer to the image on step 8b. for location.

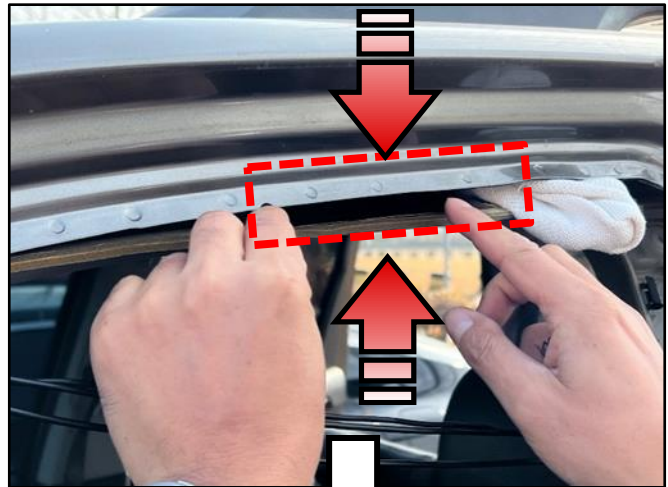
**Note:** Ensure no excess adhesive tape is exposed from headliner edge area.

 **TECH TIP**

Use one hand to apply downward pressure and the other hand to push upward, against the applied pressure area.



10. Repeat steps 8-9 for the left rear plate.
11. Repeat steps 8-9 for the right (passenger) front plate.
12. Repeat steps 8-9 for the right rear plate.



13. Carefully reinstall all removed parts in reverse order of removal.

**Note:** Replace any broken clips during removal.



14. Verify fitment of all removed parts and that no noise/rattle is present.

SUBJECT:

**ADHESIVE TAPE APPLICATION ON HEADLINER PLATES (SC286)****AFFECTED VEHICLE RANGE:**

Model	Production Date Range
Borrego (HM)	May 02, 2008 to May 14, 2013

**REQUIRED PART:**

Part Name	Part Number	Figure	Qty.	Comments
Industrial-grade Adhesive Tape Kit	85327 2J000QQK		1	6 Pc. included in kit 2 per side required 2 extra tape pads
				6 Pc. included in kit Replace if damaged or broken

**WARRANTY INFORMATION:****N Code: N99 C Code: C99**

Claim Type	Causal P/N	Qty.	Repair Description	Labor Op Code	Op Time	Replacement P/N	Qty.
R	85301 2J070H9	0	(SC286) Adhesive Tape Application on Headliner Plates	231107R0	0.6 M/H	85327 2J000QQK	1

**Note:** Refer to Warranty Bulletin 2023-36 for claim submission procedures. Manually enter sublet code 'X2' for reimbursement of one roundtrip rideshare expense or up to three (3) days of rental expense associated with part orders, with supporting documentation.

**NOTICE**

VIN inquiry data for this repair is provided for tracking purposes only. Kia retailers should reference **SC286** when accessing the KDealer+ system.