

SAFETY RECALL

Mack Trucks Inc.
Greensboro, NC USA



Date	Number	Release	Page
11.2023	SC0450	01	1(3)

Stability Control Programming AN, PI

RECALL INFORMATION

(November 2023)

Mack Trucks has determined that a defect that relates to motor vehicle safety exists in certain 2024 Anthem and Pinnacle model vehicles manufactured from September 6th, 2023, through September 11th, 2023.

The electronic stability control may be inoperative due to the lack of yaw sensor input as a result of a software programming error. In the event for stability control intervention, the vehicle may not have the ability to mitigate a loss of stability which may increase the risk of a crash.

Mack Trucks has not received any field reports, warranty claims, or customer complaints associated with this safety issue; therefore, Mack considers this a proactive measure to protect the public and Mack's customers from the potential risk associated with this defect.

To ensure that these vehicles meet Mack's rigorous quality requirements, follow the instructions outlined below to program the ABS/ESP ECU with software which restores the functionality of the yaw sensor to stability control program.

VEHICLES AFFECTED

Certain Mack manufactured between September 6th, 2023, and September 11th, 2023.

VEHICLE QUANTITY

There are 13 vehicles affected by this recall. (13 U.S.)

Parts

N/A

Repair Instructions

1. Secure Vehicle for Service.
2. Install wheel chocks.
3. Connect to the vehicle using Premium Tech Tool (PTT).
4. Using PTT run Operation **5931-07-03-20** under the **Calibrate tab**. This operation will program an updated PAR file into ABS module.

Important Note

If you are experiencing issues running operation **5931-07-03-20** reference **CBR- 2042** on how to set up Vendor Configuration Programming (VCP).

5. Remove wheel chocks.
6. Release vehicle from service.

REIMBURSEMENT

This repair is covered by an authorized Safety Recall. Reimbursement is obtained through the normal claim handling process.	
	UCHP Reimbursement
Claim Type (used only when uploading from the Dealer Business System)	40
Recall Status	
Vehicle repaired per instructions	1-Modified per instructions
Labor Codes	
Primary Labor Code: 1700-22-03-11 Campaign Programming	SRT 0.3 hrs.
Causal Part	85101288
Authorization Number	C0321

Note: Dealers are to perform Safety Recalls on all subject vehicles at no charge to the vehicle owner regardless of mileage, age of vehicle or ownership (original purchaser or subsequent purchasers). Whenever vehicles are subject to a Safety Recall are brought to your dealership for service, it is strongly recommended that every effort be made to perform the recall correction before the vehicle is released to the owner.