



Emergency Window Shade

Bulletin Type:	Recall	Publication Date:	October 2023
Bulletin #(s):	23V-673 USA 2023-536 Canada	Make(s):	Jayco Entegra Coach
Job Code(s):	9903592	Model(s):	Precept (36A, 36C) Vision XL (36A, 36C)
Flat Rate(s):	9903592A .10 HR – Egress Window Valance/Shade Inspection 9903592B .60 HR – Egress Window Valance/Shade Inspection and Replacement	Model Year(s):	2024

Incident:	Installed cassette window shade reduced opening of the window. The opening size was not large enough to meet egress requirements.	
Affected Units:	2024 Jayco Precept; Entegra coach Vision XL 36A-UA/36C-UC units with cassette shade mounted in the rear passenger side slideout.	
Parts List:	Parts Kit: 23V-673Kit1	Serial Numbers Affected
	<p><u>36A (UA) Dover Wooden Valance Assembly:</u> 1 – VALANCE,35X2.5(1)(3UA)(4UA) – Dover 1 – SHADE,NIGHT 32.00X24.00 BLK SBN 3 - SCREW,PAN QUAD 10.00X1.00 A ZC 2 - SCREW,RW QUAD 8.00X1.75 .67 DT 17 STAT BRNZ0207792 1 - SCREW,RW QUAD 8.00X1.25 .67 DT STAT BRNZ 2 - SCREW,PAN QUAD 6.00X1.25 DT PL T17</p>	<p>1UJMJABU9R1UA4051 1JSMEABU0R1UA8058 1JSMEABU2R1UA8059</p>

Parts List:	Parts Kit: 23V-673Kit2	Serial Numbers Affected
	<p><u>36C (UC) Farmhouse Wooden Valance Assembly:</u> 1 – VALANCE,33X2.5(2)(3UC)(4UC) - Farmhouse 1 – SHADE,NIGHT 32.00X24.00 BLK SBN 3 - SCREW,PAN QUAD 10.00X1.00 A ZC 2 - SCREW,RW QUAD 8.00X1.75 .67 DT 17 STAT BRNZ0207792 1 - SCREW,RW QUAD 8.00X1.25 .67 DT STAT BRNZ 2 - SCREW,PAN QUAD 6.00X1.25 DT PL T17</p>	1UJMJABUXR1UC4051 1UJMJABU1R1UC4052 1UJMJABU3R1UC4053 1UJMJABU5R1UC4054 1UJMJABU4R1UC4059 1UJMJABU0R1UC4060 1UJMJABU2R1UC4061 1UJMJABU4R1UC4062 1UJMJABU6R1UC4063 1JSMEABU0R1UC8052 1JSMEABU2R1UC8053 1JSMEABU4R1UC8054 1JSMEABU6R1UC8055 1JSMEABU8R1UC8056 1JSMEABUXR1UC8057 1JSMEABU1R1UC8058 1UJMJABU1R1UC4066 1UJMJABU3R1UC4067 1UJMJABU5R1UC4068 1UJMJABU7R1UC4069 1JSMEABUXR1UC8060 1JSMEABU3R1UC8062 1JSMEABU5R1UC8063 1JSMEABU7R1UC8064
	Parts Kit: 23V-673Kit3	Serial Numbers Affected
	<p><u>36C (UC) Dover Wooden Valance Assembly:</u> 1 – VALANCE,33X2.5(1)(3UC)(4UC) - Dover 1 – SHADE,NIGHT 32.00X24.00 BLK SBN 3 - SCREW,PAN QUAD 10.00X1.00 A ZC 2 - SCREW,RW QUAD 8.00X1.75 .67 DT 17 STAT BRNZ0207792 1 - SCREW,RW QUAD 8.00X1.25 .67 DT STAT BRNZ 2 - SCREW,PAN QUAD 6.00X1.25 DT PL T17</p>	1UJMJABU7R1UC4055 1JSMEABU9R1UC8051 1UJMJABU9R1UC4056 1UJMJABU0R1UC4057 1UJMJABU2R1UC4058 1JSMEABU3R1UC8059 1UJMJABU8R1UC4064 1UJMJABUXR1UC4065

Parts List:	Parts Kit: 23V-673Kit4	Serial Numbers Affected
	<p><u>36A (UA) Farmhouse Wooden Valance Assembly:</u> 1 – VALANCE,35X2.5(2)(3UA)(4UA) - Farmhouse 1 – SHADE,NIGHT 32.00X24.00 BLK SBN 3 - SCREW,PAN QUAD 10.00X1.00 A ZC 2 - SCREW,RW QUAD 8.00X1.75 .67 DT 17 STAT BRNZ0207792 1 SCREW,RW QUAD 8.00X1.25 .67 DT STAT BRNZ 2 - SCREW,PAN QUAD 6.00X1.25 DT PL T17</p>	1UJMJABU0R1UA4052 1UJMJABU2R1UA4053 1UJMJABU4R1UA4054 1UJMJABU6R1UA4055 1UJMJABU8R1UA4056 1UJMJABUXR1UA4057 1JSMEABU8R1UA8051 1JSMEABUXR1UA8052 1JSMEABU1R1UA8053 1JSMEABU3R1UA8054 1JSMEABU5R1UA8055 1JSMEABU7R1UA8056 1JSMEABU9R1UA8057
Misc. Tools & Supplies:	Screwgun with Square bit & Phillips bit	
EGRESS WINDOW VALANCE/SHADE INSPECTION		

1. Proceed to the instructions if the egress window has a cassette shade as shown in Figure 1.



Fig.1

EGRESS WINDOW VALANCE/SHADE REPLACEMENT INSTRUCTIONS

1. Shade Prep: Using a screwgun with square bit, secure the shade to the wooden valance assembly – three locations. NOTE: the shade should be centered on the wooden valance assembly – approximately 1-1/2” from each end. (Fig. 2)



Fig. 2

2. Shade Removal:

- a. With a screwgun and phillips bit, locate and remove the (3) fasteners securing the cassette window shade (Fig. 2) to the window track. NOTE: The fastener will need to be completely removed. An additional screwdriver may be needed. (Fig. 4)



Fig. 3



- b. Open the window and lock into the open position. (Fig. 5)
- c. Remove the cassette shade: Push out the lower corner, pull down on the upper corner and slide the shade out of the window track. (Fig. 6)



Fig. 4

3. Install the wooden valance assembly with shade.

- a. With a screwgun and square bit, secure each end of the wooden valance assembly with a 2-1/2" screw – through the 1x1. (Fig. 7)



Fig. 5



Fig. 6



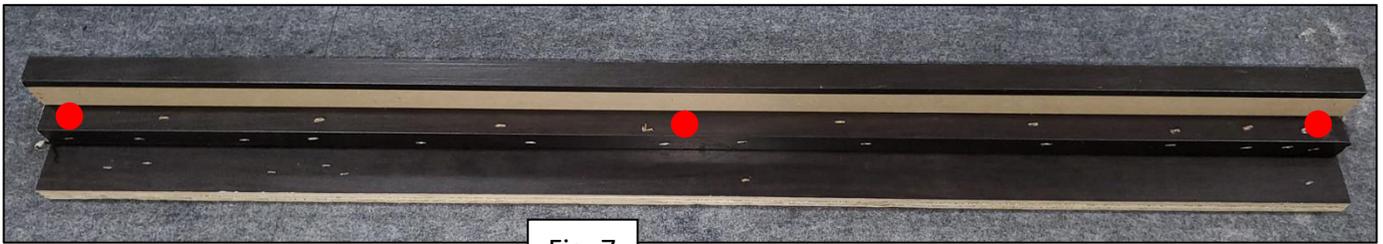
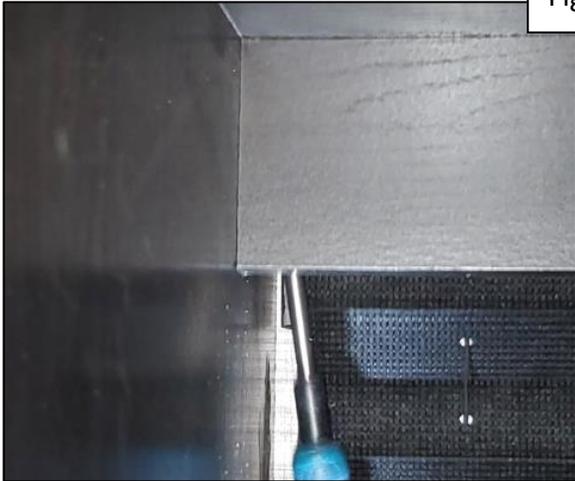


Fig. 7



- b. Lift the shade and secure the strings to the lower hardwood stile. (Fig. 8)
- 4. Verify the shade moves freely to the Up and Down positions. (Fig. 9)



Jayco's sole obligation under our limited warranty is to repair or replace defective materials and/or workmanship deemed our responsibility as determined by Jayco in our sole discretion. Jayco reserves the right to use new and/or remanufactured parts or materials of similar quality to complete any work, and to make parts and/or design changes as appropriate without notice to anyone. Jayco designs and/or materials changes are done without obligation to incorporate such changes in previously manufactured product. Jayco makes every reasonable effort to ensure field remedies will not adversely affect performance and/or safety of the unit. This field remedy is not intended to extend to future performance of this RV, or any of its materials, components or parts beyond the standard warranty period. The RV owner's obligation to notify Jayco, or one of its independent, authorized dealers, of a claimed defect does not modify any obligation placed on the RV owner to contact Jayco directly when attempting to pursue remedies under state or federal law.

903 South Main Street • P.O. Box 460 • Middlebury, IN 46540