SERVICE BULLETIN



2023-11-04

M1610

M1610 (REV B): RECALL 0184 - 2023 CVO STREET GLIDE (FLHXSE) AND ROAD GLIDE (FLTRXSE) BRAKE LINE CLAMP

Reason for Revision

Refer to Table 1.

Table 1. Document History

Date	Rev	Revision (Rev) Description	
2023-11-04	В	Added: The word "fluid"	
2023-11-04		* Updated: Purpose for Service Bulletin	
2023-10-16	Α	Move paragraph between Tables 5 and 6.	
2023-10-10		* Updated: Credit Procedure	
2023-10-13	-	Initial release	

Purpose for Service Bulletin

This bulletin informs dealers that Harley-Davidson has learned that certain 2023 CVO Street Glide (FLHXSE) or Road Glide (FLTRXSE) model motorcycles may not have the rear brake line properly retained in a lower frame rail clamp, which may allow the brake line to contact the exhaust. Contact between the brake line and the exhaust could, over time, lead to a hole in the brake line and a loss of rear brake fluid. If brake fluid loss remains undetected, rear braking may be compromised, increasing the risk of a crash.

Vehicles Affected

2023 CVO: Street Glide (FLHXSE), Road Glide (FLTRXSE)

Markets Affected

All markets affected.

Part Numbers

Refer to Table 2.

	Table	2. Affecte	d Part	Numbers
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Part No.	Item Description
41800890	Rear brake line

Table 3. Recall Kit Part Numbers

Part No.	Item Description
91500116	Recall Kit 0184, Brake Line P- Clamp

Recall Kit Ordering Information

Recall Kit (Part No. 91500116) will be available for dealers to order on October 16, 2023.

Required Dealer Action

Table 4.

Action Required	Resolution			
NO U	Actionable: Any vehicle, component or software related issues must be performed according to the service bulletin procedure.			

- 1. See Figure 1. Remove and retain screw (1).
- 2. Remove and discard Original Equipment (OE) brake line clamp (2).
- 3. See Figure 2. Install **new** P-Clamp (3) from recall kit (Part No. 91500116).
 - a. Make sure P-Clamp (3) is properly orientated.
- Install screw (1). Tighten. Torque: 80–97 in-lbs (9–11 N·m)

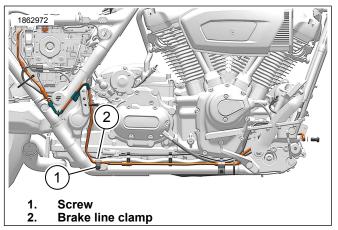


Figure 1. Rear Master Cylinder Brake Line (exhaust removed for clarity)

NOTE In the interest of preserving customer safety and satisfaction, always check for outstanding recalls whenever any motorcycle is brought into your dealership for either maintenance or service.

ROUTING	SERVICE MANAGER	SALES MANAGER	PARTS MANAGER	WARRANTY PROCESS MANAGER	LEAD TECHNICIAN	TECHNICIAN NO. 1	TECHNICIAN NO. 2	TECHNICIAN NO. 3	RETURN THIS TO
INITIAL HERE									

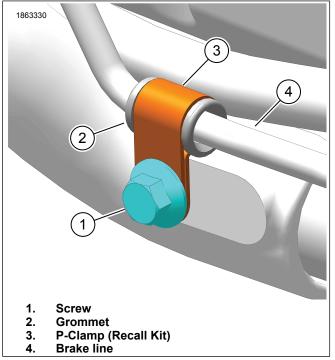


Figure 2. P-Clamp Orientation

Credit Procedure

NOTE

In the rare occurrence the brake line needs to be replaced, please file a separate claim with all necessary parts and labor, per normal warranty policy.

For each vehicle involved in this recall (involvement of Vehicle Identification Number (VIN) has been verified on h-dnet.com), submit a recall claim per Table 5.

Table 5. Credit Procedure: H-dnet.com and Talon System Users

ITEM	DATA
Claim Type	SRC
Problem Part Number	10800215
Quantity	Leave Blank
Primary Labor Code ⁽¹⁾	2714
Labor Time	0.1 hours
Customer Concern Code	0184
Condition Code	9981
Replacement Part Number	91500116
Quantity	1
(1) Download may be required	

Upon submission of the properly completed claim, you will be credited for 0.1 hours of labor time for performing the procedure, plus appropriate administrative time. Credit will also be issued for the recall kit (U.S. only). Submit campaign events on their own warranty claim. Do not mix them with other warranty events.

Table 6. Credit Procedure: GDP/SAP System Users

ITEM	DATA
Claim Type	Recall Claim
Fix ID-Found in Recall Number	С
Problem Part Number	10800215
Customer Concern Code	0184
Condition Code	9981

Return Parts

Hold all claimed parts for 60 days from date of credit issued for possible field inspection and/or request to return to factory. After 60 days, destroy and discard the parts.