


Recall Bulletin 231002REV



RECALL BULLETIN: 231002REV	<p>The purpose of this Recall Service Bulletin is to inform REV Recreation Group dealers of the need to repair the stow away griddle LP plumbing in the outside kitchenette on model year 2023 - 2024 Fleetwood brand Fortis and Holiday Rambler brand Invicta model 36 Y motorhomes. A list of affected motorhome serial numbers appears at the end of this bulletin. There are a total of 14 motorhomes affected by this recall.</p> <p><u>CONDITION:</u> On motorhomes affected by this recall campaign, the model of griddle installed in the applicable products had a plumbing configuration that allowed the closure of the griddle while still connected to LP gas.</p> <p><u>DEALER CORRECTIVE ACTION:</u> Follow the attached repair bulletin to repair the griddle LP plumbing that was used on vehicles built between Dec 29, 2022, and July 25, 2023.</p> <p><u>ATTENTION SERVICE, WARRANTY AND PARTS MANAGERS:</u> All prior Authorization Approvals must go through REV RV Dealer Technical Support (800) 816-9825</p> <hr/> <p><u>WARRANTY LABOR ALLOWANCE:</u></p> <p> Recall 231002REV Griddle Plumbing (Prior Authorization & After Repair Photos are Required)</p> <p>Use Flat Rate Codes: 6315 12 Inspected/Defective/Repaired (Includes Propane Gas System Leak Test)</p> <p>Time Allowed: 1 HR</p> <p><u>RECALL KIT REPLACEMENT PARTS:</u></p> <ul style="list-style-type: none"> MOTORHOME SERIAL NUMBERS are REQUIRED for every order (REV serial number is located near the driver's window) Once a tech has validated the coach is in the defective range, order a repair kit. GRIDDLE LP REPAIR KITS must be ordered from revrvparts.com OR CALL REV Parts (800) 509-3417 <p><u>Kit # 10893911:</u></p> <p>Recall kit includes: Elbow, Adapter, Coupling, Quick Disconnect, Union, Quick Disconnect Shut Off, Clamp, Screws, Support, and U Bolt</p> <p>**READ THE FOLLOWING BULLETIN CAREFULLY**</p>
YEAR(S) AFFECTED: 2023-2024	
PRODUCT(S) AFFECTED: <u>Fleetwood Fortis</u> <u>Holiday Rambler Invicta</u>	
MONTHS OF MANUFACTURE: Dec 29, 2022 - July 25, 2023	<hr/> <p><u>WARRANTY LABOR ALLOWANCE:</u></p>
MODEL(S) AFFECTED: 36 Y	
SUBJECT: Griddle may be stowed while still connected to LP gas	
ISSUED: October 2023	
2023 REV Recreation Group, Inc.	

This bulletin is supplied for technical information only and is not an authorization for repairs.

Federal law (section 154 of the national traffic and motor vehicle safety act of 1966) requires that: If you have received a notice of recall or failure to comply from REV Recreation Group or any component Manufacturer, you must repair or otherwise correct the defects on vehicles remaining in your inventory, according to the notification, before selling or leasing the vehicles. Any vehicle lessor receiving this recall notice must forward a copy of the notice to the lessee within ten days.

"It is impossible to know, evaluate and advise the service trade of all conceivable ways in which service might be done or of the possible hazardous consequences of each way. Accordingly, anyone who uses a service procedure or tool must first assure that neither personal safety nor vehicle safety will be jeopardized by the selected service methods."

PRE-REPAIR INSPECTION:

- Use industry safety precautions while performing recall.
- Park the motorhome on a dry, level paved surface. Place the transmission into park and engage the parking brake.
- Turn off the ignition and remove the keys. Maintain control of the keys until all repairs are performed.
- Chock the wheels to prevent movement.

REPAIR PROCEDURE:

1. Once the motorhome is secure, make sure the valve for the propane tank is shut off. Locate the pull-out griddle in the outside kitchenette, on the door side, in the rear compartment. Locate the LP hose and the factory connection on the back of the griddle. (See Fig 1)

Figure 1



2. Disconnect the LP hose from the factory griddle connection. Use a backer wrench to hold the factory 3/8" male connection stationary while the LP hose is being disconnected. Set the LP hose aside. (See Fig 2). Figure 2A shows the factory 3/8" male connection supplied with the griddle.

Figure 2

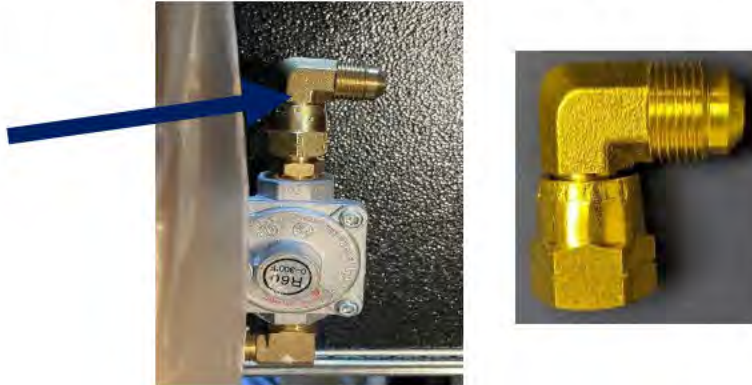


Figure 2A



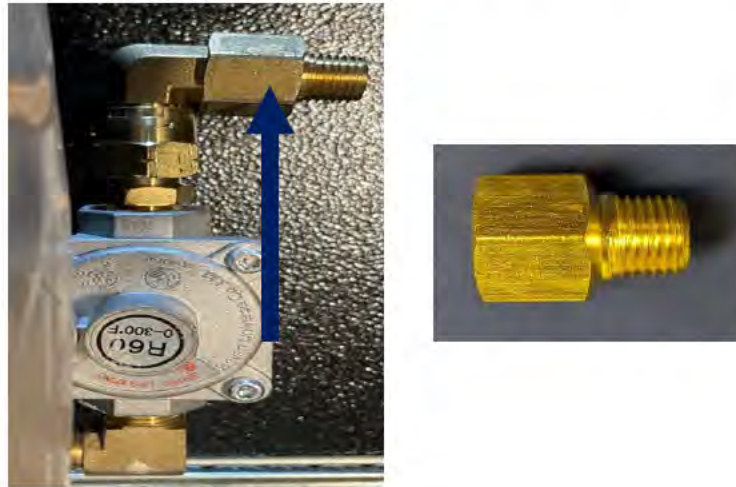
3. Locate the recall parts kit. Add the 90-degree elbow to the supplied 3/8" male flare fitting. Be sure to add LP gas thread sealant to the threads. Use a backer wrench to hold the factory supplied 3/8" male connection stationary while the 90-degree elbow is being tightened. (See Fig 3)

Figure 3



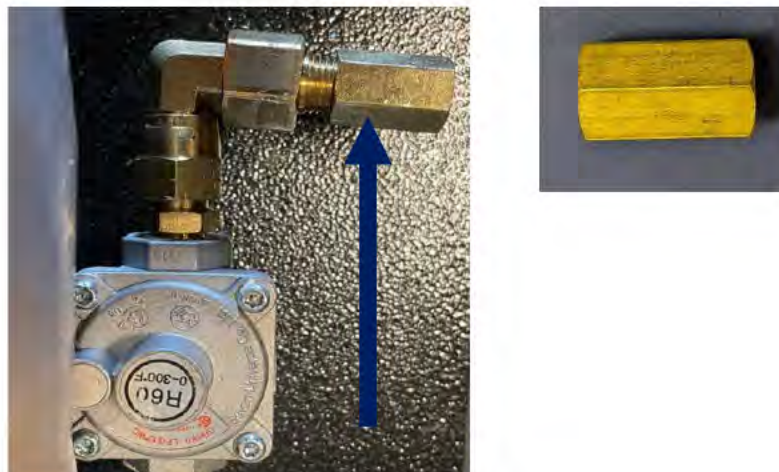
4. Add the brass reducer to the 90-degree elbow. Be sure to add LP gas thread sealant to the threads. Use a backer wrench to hold the 90-degree elbow stationary while the brass reducer is being tightened. (See Fig 4)

Figure 4



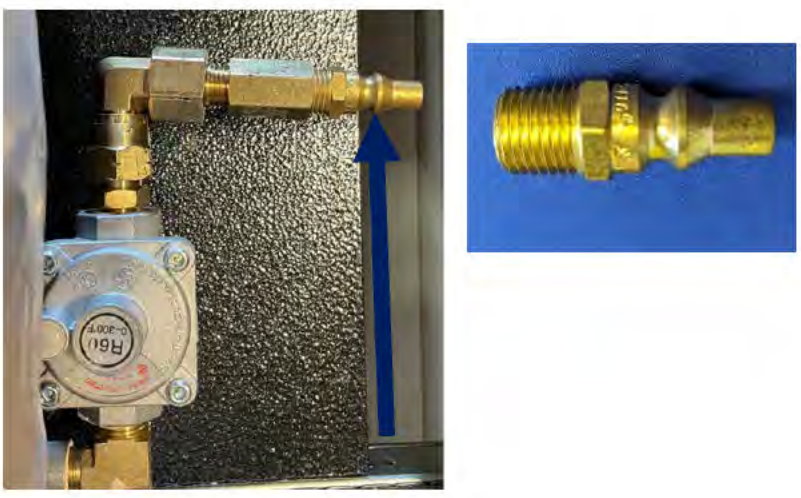
5. Add the brass coupling to the brass reducer. Be sure to add LP gas thread sealant to the threads. Use a backer wrench to hold the brass reducer stationary while the brass coupling is being tightened. (See Fig 5)

Figure 5



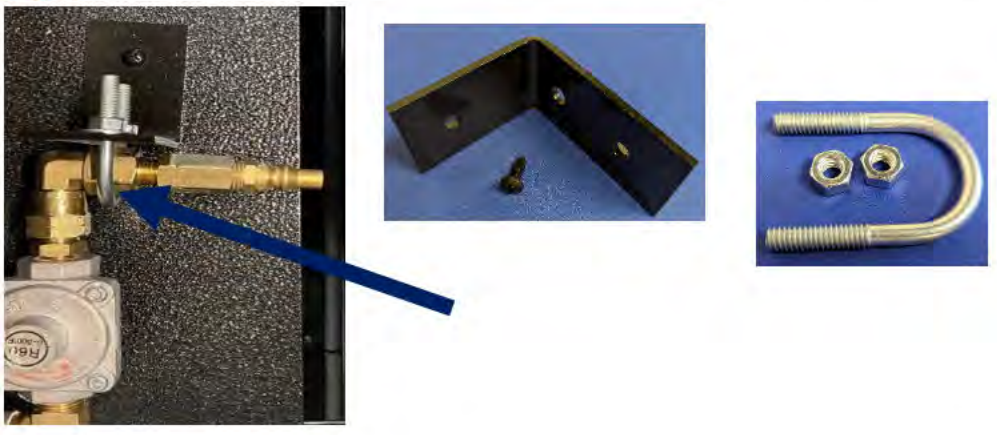
6. Add the plug disconnect to the brass coupling. Be sure to add LP gas thread sealant to the threads. Use a backer wrench to hold the brass coupling stationary while the plug disconnect is being tightened. (See Fig 6)

Figure 6



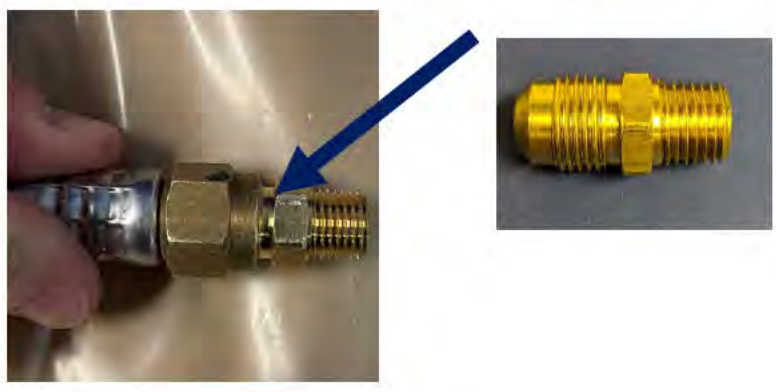
7. Add the U-bolt provided in the repair kit to the support bracket leaving the nuts loose on the U-bolt. Slide the U-bolt over the added fittings and place it under the brass reducer. Once the U-bolt is in the proper location, secure the support bracket to the griddle slide drawer with the provided screw and tighten the U-bolt nuts. (See Fig 7)

Figure 7



8. Add the brass union to the end of the LP hose. Be sure to add LP gas thread sealant to the threads. Use a backer wrench to hold the end of the LP hose stationary while the brass union is being tightened. (See Fig 8)

Figure 8



9. Add the quick disconnect shut off valve to the brass union on the LP hose. Be sure to add LP gas thread sealant to the threads. Use a backer wrench to hold the brass union stationary while the quick disconnect shut off valve is being tightened. (See Fig 9)

Figure 9



10. Connect the LP hose shut off valve to the griddle connection. (See Fig 10)

Figure 10



11. Measure 7 inches away from the griddle cabinet face frame vertical stile and attach the hose to the bottom of the cabinet face frame horizontal stile using the loop clamp and screw provided in the repair kit. Make sure the loop clamp is butted up to the inside edge of the horizontal stile. (View is looking down into griddle cabinet) (See Fig 11). Figure 11A shows the placement of the loop clamp in perspective to the griddle cabinet.

Figure 11

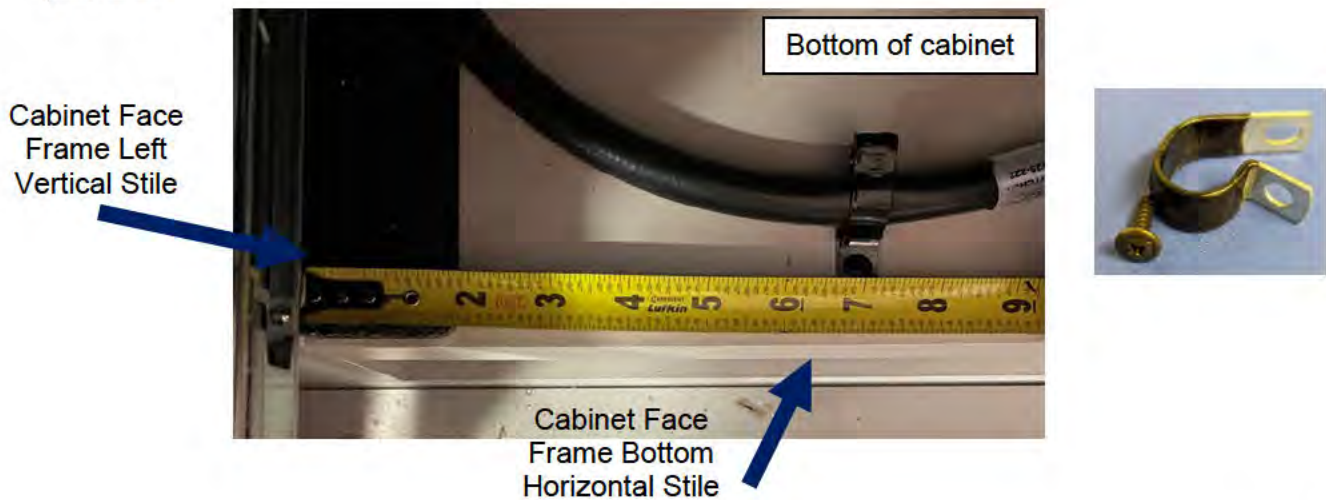
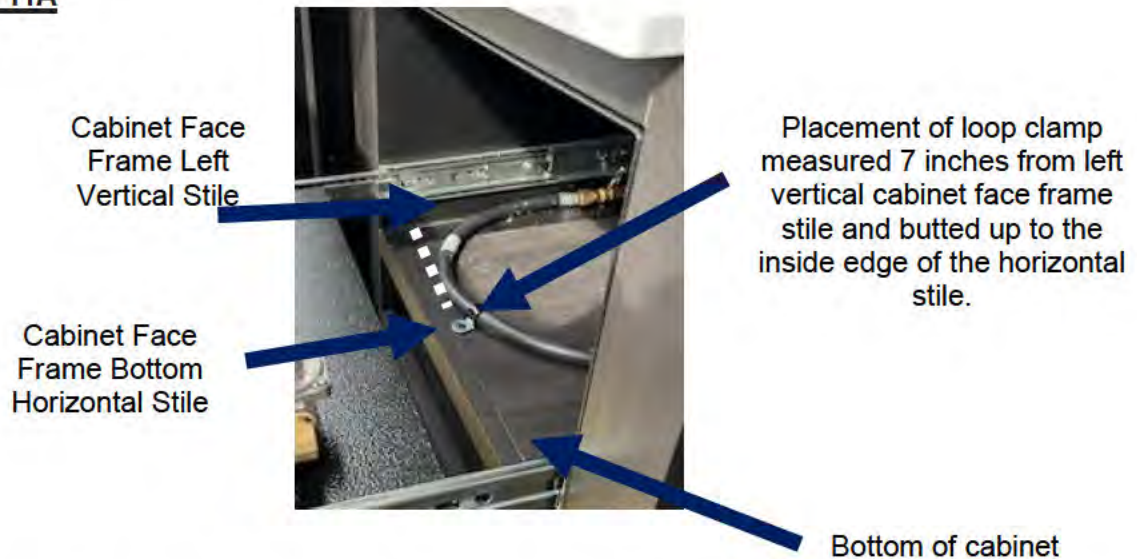


Figure 11A



12. Push the griddle tray into the cabinet. Make sure the griddle is not able to be stowed with the LP hose attached to the griddle.
13. Conduct a timed pressure drop test using a manometer. Monitor the manometer for a period of at least three (3) minutes. There should be no pressure drops. If there are, use a leak detector solution on the connections. Tighten any connections that show a leak and retry the testing. If the leak test is repeated and fails, contact Dealer Tech Support at 800-816-9825.

WARRANTY LABOR ALLOWANCE:



Recall 231002REV Griddle Plumbing (Prior Authorization & After Repair Photos are Required)

Use Flat Rate Code: 6315 12 Inspected/Defective/Repaired (Includes Propane Gas System Leak Test) Time Allowed: 1 HR

RECALL KIT REPLACEMENT PARTS:

- **Validate the coach is in the defective range and order a repair kit.**
- **GRIDDLE LP REPAIR KITS must be ordered from revrvparts.com OR CALL REV Parts (800) 509-3417**

Kit # 10893911:

Recall kit contains (1 each): Elbow, Adapter, Coupling, Quick Disconnect, Union, Quick Disconnect Shut Off, Clamp, Support, U Bolt with nuts and (2 each) screws

TOOLS AND PPE

**LP gas thread sealant
Driver**

**Wrenches
Tape Measurer**

ALL APPROVALS, and CLAIM PAYMENTS must go through REV RV Technical Support at (800) 816-9825. PARTS must be ordered through REV RV Parts at revrvparts.com or (800) 509-3417.

Recall 231002REV Affected Unit Serial Numbers

Model Year 2023 Fleetwood Fortis

REV Unit Identification #	Chassis VIN #
764YP4439713	1F66F5DN9N0
764YP4440163	1F66F5DN4N0
764YP4440190	1F66F5DNXN0
764YP4440192	1F66F5DN8N0

Model Year 2024 Holiday Rambler Invicta

REV Unit Identification #	Chassis VIN #
664YR4440495	1F66F5DN0P0

Model Year 2024 Fleetwood Fortis

REV Unit Identification #	Chassis VIN #
764YR4440367	1F66F5DN4P0
764YR4440219	1F66F5DN2P0
764YR4440239	1F66F5DN9P0
764YR4440517	1F66F5DN7P0
764YR4440562	1F66F5DN2P0
764YR4440514	1F66F5DN5P0
764YR4440603	1F66F5DN9P0
764YR4440628	1F66F5DN4P0
764YR4440665	1F66F5DN2P0