## **RECALL 23V648 REMEDY INSTRUCTIONS**



Make(s): Blackthorn & Tandara Model(s): MANY, SEE BELOW

Model Year(s): 2024

Concern:

The rear ladders' fasteners may not be anchored into any backer material inside the

Repair Code: RC-076-01-00-004421 Allotted Time: 1.50 HRS AS NEEDED

Inspection Code: N/A Allotted Time: N/A

Photo(s) Required: YES, POST REMEDY Prior Authorization Required: YES Part(s) Kit Number: SEE BELOW

Part(s) Return: NO, DESTROY/DISCARD

Turn off LP Gas at LPG Tank(s). Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

CERTAIN: 2024 BLACKTHORN: BTF3100RL, BTF3101RLOK, BTF3300RD, BTF3700BHOK, BTF3800MB & BTF3801MBOK CERTAIN: 2024 TANDARA: TDF320RL, TDF321RLOK, TDF340RD, TDF375BHOK & TDF386MBOK

## **REMEDY KIT NUMBER:**

F375BHOK = F100462805 ALL OTHERS = F100462806

STEP 1: REMOVE ALUMINIM REAR LADDER FROM VEHICLE AND DISCARD;

REMOVE ALL FASTENERS, INCLUDING FROM THE ROOF, REAR WALL AND LOWER SKIRT METAL;

STEP 2: REMOVE REAR SKIRT METAL AND DISCARD;

STEP 3: REPLACE REAR SKIRT METAL WITH NEW FROM KIT;

STEP 4: REPAIR SCREW HOLES IN BODY AS NEEDED;

STEP 5: INSTALL ROOF HOOP:

- BE SURE TO APPLY BYUTL TAPE TO FEET:
- ENSURE TO COVER HOLES WHERE ROOF LADDER MOUNTED TO ROOF;
- SECURE TO THE ROOF DECK;

STEP 6: INSTALL LADDER BLOCK TO REAR WALL;

- MEASURE 6" FROM THE DOOR SIDE EXTRUSION TOWARDS THE CENTER OF THE REAR WALL AND MARK;
- MEASURE 7" FROM THE ROOF EXTRUSION DOWN, MARK THE LOCATION ON THE REAR WALL;
- THIS NOW GIVES YOU THE RIGHT-HAND EDGE LOCATION WHERE TO MOUNT THE LADDER BLOCK USING THE FASTENERS INCLUDED;

STEP 7: ENSURE LADDER HOOKS ONTO LADDER MOUNT;

STEP 8: DEMONSTRATE USE OF THE LADDER AND HOW TO HOOK LADDER TO LADDER BLOCK FOR THE CUSTOMER;

STEP 9: CLAIM REPAIR CODE.