



SIB 61 22 23

2023-10-24

RECALL 23V-644: WIPER LINKAGE

This Service Information Bulletin (Revision 02) replaces SI B61 22 23 dated **September 2023**.

What's New:

- Procedure, borescope steps 2 & 3 and image added, deletion of zero from batch code affected dates; image updated
- Claim Information section updated

<input type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
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MODEL

E-Series	Model Description	Production Date
G70	7 Series Sedan	October 13, 2022 – January 26, 2023

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please, make sure you check your dealer inventory as soon as possible. As of March 10th, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

With an increased load (e.g., heavy rain, snow loads), the wiper system may fail. In the event of a failure driving may no longer be possible.

CAUSE

The windshield wiper system may not have been produced according to specifications by the supplier. In rare cases, the system may not function as designed which could affect the ability of the wipers to appropriately clear the windshield.

CORRECTION

Inspect the batch code of the wiper console and replace if the dates match the affected period.

PROCEDURE

Inspect the windscreen wiper system console following the instructions below.

1. Remove the cover of the engine compartment at the rear left (driver side).
 2. If available, utilize a borescope device to inspect and record the wiper motor batch code; then proceed to step 6.
 3. If a borescope is not available, please proceed to step 4.

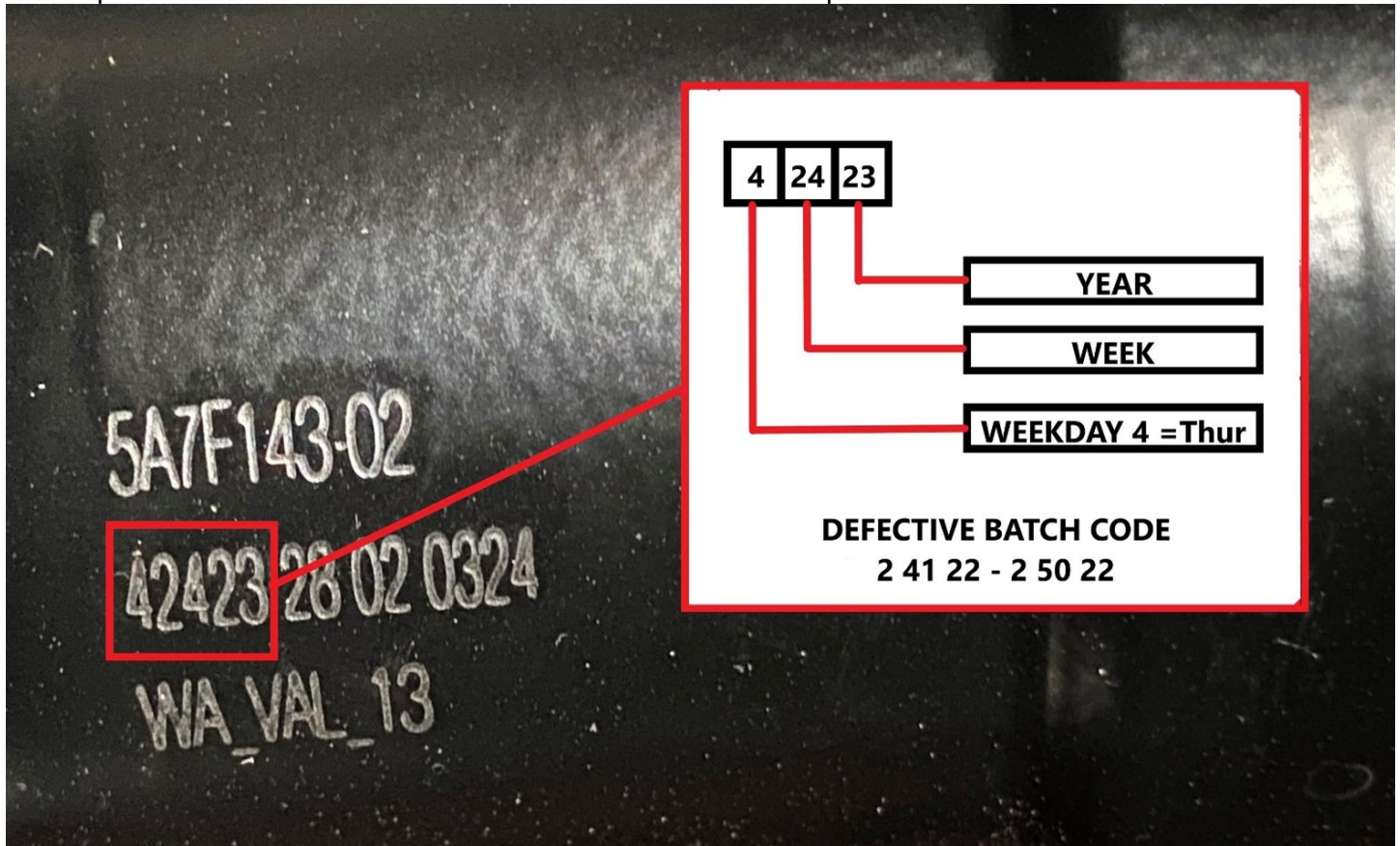


4. Remove the driver side wiper arm following the repair instructions “**Removing and installing/replacing both windshield wiper arms** 61 61 100 | REP-REP-P-6161100-G70 – V.1” (detach wiper arm with special tool **0 493 441 (61 6 060)** when necessary.)



5. Raise the windshield panel cover on the driver side and record the wiper motor code.

6. Compare the defective batch code and dates of the installed wiper motor.



7. When the batch code falls under the affected dates (from **2 41 22** to **2 50 22**), the wiper linkage must be replaced. Refer to repair instructions **“Replace the console for the windshield wiper system 61 61 271 | REP-REP-P-6161271-G70 - V.3”** available with ISTA 4.40.5X.

8. If the batch code does not fall under the affected dates, reassemble the vehicle.

PARTS INFORMATION

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which considers specific equipment and/or options.

Part Number	Description	Quantity
61 61 5 A7F 143	Linkage windshield wiper with motor (LHD)	1
51 71 6 966 566	Hexagon bolt with flange	2
51 64 8 076 922	Hexagon screw with washer	2

Only a limited number of parts are available at the start of the Technical Action. Please enter your requirements in your ordering system. All available parts will be assigned immediately.

Attention: Small parts, such as screws, nuts and gaskets, which are to be replaced on the basis of the ISTA repair manual, must be selected from the ETK in accordance with the respective vehicle type and billed under the special report number for this technical action.

CLAIM INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below, and when required, the part numbers listed above.

Repair Code:	0061100800	G70 Check wiper linkage and replace if necessary
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Below are the special flat rate labor operation code choices for this action.

Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop

Work Pkg	Labor Operation	Description (Plusposition work)	Labor Allowance
# 1	00 75 560	Check (with a borescope or visually per step #4) console for windshield wiper system (No repair is required)	As applicable
Or:			
# 2	00 75 561	Check (with a borescope or visually per step #4) and replace windshield wiper system console	As applicable

Or:

The vehicle arrives at your center and this Recall shows open (No other Main work will be performed or claimed during this workshop visit)

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 3	00 75 044	Check (with a borescope or visually per step #4) console for windshield wiper system (No repair is required)	As applicable
Or:			
# 4	00 75 045	Check (with a borescope or visually per step #4) and replace windshield wiper system console	As applicable

Only one of the flat rate labor operation codes listed above can be used for claim submission/reimbursement purposes. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B61 22 23 WP 1), unless otherwise required by State law.

BMW Group's AIR Application Resource for Flat Rate Labor Operation Codes

To obtain the corresponding flat rate unit (FRU) allowance information from the BMW Group AIR application resource, start by entering the Chassis Number (the last seven (7) characters of the VIN, select the applicable Model if two or more vehicle choices show), or enter the full VIN (17 characters), click on the "Search" button. Next, click on the "Flat Rate Units" button and enter the flat rate labor operation code in the field to the right, click "Search" to display the Flat Rate Unit Group detail choices.

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Recall qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Repair Code noted above as follows:

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Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to [SI B01 29 16](#) for additional information.

Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

Based on the issue and the age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you do receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf B612223 Recall Notice.pdf](#)

[picture_as_pdf 23V-644-G70-Wipers-FAQ-\(14Sep2023\).pdf](#)

SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 23V-644: Wiper Linkage – B61 22 23

BMW AG is conducting a Voluntary Safety Recall (effective September 14, 2023) on certain Model Year 2023 BMW vehicles that were produced between October 13, 2022 and January 26, 2023.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall
23V-644
Windshield Wiper System
Model Year 2023
BMW 7 Series
Issue Date: 09/14/2023

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?

Certain Model Year 2023 BMW 7 Series in the US are potentially affected.

Q2. What is the specific issue?

The windshield wiper system may not have been produced according to specifications by the supplier. In rare cases, the system may not function as designed which could affect the ability of the wipers to appropriately clear the windshield.

Q3. Why are other models / vehicles not included in this Safety Recall?

Other models have a windshield wiper system that was produced to specifications by the supplier.

Q4. Can I continue to drive my vehicle?

Yes. However, when you are notified by BMW of this Safety Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**

Q5. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through its quality control procedures.

Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will be notified via First Class mail and requested to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at [bmwusa.com/dealer](https://www.bmwusa.com/dealer).

To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at [bmwusa.com/myBMW](https://www.bmwusa.com/myBMW). Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit [bmwusa.com/recall](https://www.bmwusa.com/recall) and click on “**Manage recall notices and contact information**”.

Q7. How will my vehicle be remedied?

Potentially affected vehicles will have the windshield wiper system inspected and, if necessary, replaced for free and should take about one hour.

Q8. Do I have to wait for BMW to contact me to have the remedy performed?

Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall).