


# RECALL 23V612 / 2023-491 REMEDY INSTRUCTIONS

	Make(s): DELLA TERRA & SILVER LAKE Model(s): MANY, SEE BELOW Model Year(s): 2022	Repair Code: RC-089-01-00-004405 Allotted Time: 4.00 HRS. Inspection Code: RC-089-05-00-004404 Allotted Time: .10 HRS.
	Concern: The front sidewall extrusion may not cover the sidewall metal adequately. This condition may allow wind to get under the sidewall metal which may lead to loosing or dislodging metal.	Photo(s) Required: YES, PRE-REMEDY Prior Authorization Required: YES Part(s) Kit Number: F100064468 Part(s) Return: N/A

**Turn off LP Gas at LPG Tank(s). Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.**

CERTAIN 2022 – DELLA TERRA: DET200RD, DET230RB, DET250BH, DET261RB, DET271BH, DET291BH, DET291RK, DET292MK, DET312BH & DET323QB

CERTAIN 2022 – SILVER LAKE: SKT20KRD, SKT25KRB, SKT26KRB, SKT27K2D, SKT27KNS, SKT29K2S, SKT29KBH, SKT31K3 & SKT31KBH

## **INSPECTION:**

STEP 1: CHECK CURB AND ROAD SIDEWALL METAL FOR SIGNS OF DETACHMENT;

- LOOK AT THE SIDEWALL METAL TO CHECK IF IT IS NOT UNDER THE FRONT EXTRUSION;
- IF THE CONDITION(S) ARE NOT PRESENT, CLAIM THE INSPECTION ONLY;
- IF THE CONDITION(S) ARE PRESENT, PHOTOGRAPH FAILURE LOCATION(S) AND SUBMIT AND ORDER METAL.

## **REMEDY:**

STEP 1: CUT THE SILICON SEALANT ALONG THE FRONT WALL/SIDEWALL EXTRUSION;

STEP 2: REMOVE FRONT WALL EXTRUSION;

- KEEP ALL FASTENERS AND EXTRUSION FOR RE-USE;
- REMOVE FOAM SEAL ON THAT APPLIES TO THE SIDEWALL METAL SIDING;
- BE SURE TO LEAVE THE FOAM SEAL THAT IS UNDER THE SCREW TRACK OF THE EXTRUSION;

STEP 3: REMOVE AFFECTED SIDEWALL METAL PIECES;

STEP 4: ENSURE TO ENGAGE THE "S LOCK" ON THE METAL;

**WARNING: FAILURE TO ENSURE COMPLETE ENGAGEMENT OF THE "S LOCK" MAY ALLOW WATER INGRESS. ANY DAMAGE(S) TO THE VEHICLE AS A RESULT MAY NOT BE COVERED.**

STEP 5: ENSURE TO SECURE THE SIDEWALL METAL SECURELY TO THE VEHICLE;

STEP 6: ROUTE/CUT OFF THE METAL USING THE FRONT WALL AS A TEMPLATE;

STEP 7: ROUTE/CUT THE SIDEWALL METAL FLUSH WITH THE FRONT WALL PROFILE;

**WARNING: DO NOT DAMAGE THE FRONT WALL METAL/SKIN. DAMAGE TO THE FRONT WALL METAL/SKIN MAY NOT BE COVERED.**

STEP 8: REINSTALL FRONT EXTRUSION;

- APPLY BUTYL TAPE TO THE LEG OF THE EXTRUSION THAT MATES TO THE SIDEWALL METAL;
- BEGIN AT THE TOP/ROOF-LINE OF THE VEHICLE AND FILL THE PRIOR SCREW HOLES WITH SILICONE;
- FRONT TOP/ROOF-LINE OF THE VEHICLE, REINSTALL THE FRONT EXTRUSION USING THE PRIOR SCREW HOLES THAT ARE NOW FILLED WITH SILICONE (ENSURE SILICONE IS STILL PLIABLE);

STEP 9: CAP SEAL THE EXTRUSION ON THE FRONT WALL AND SIDEWALL;

STEP 10: REINSERT THE PLASTIC SCREW COVER (IF PRESENT);

STEP 11: CLAIM REPAIR CODE.