

Compliance Recall

Code: 47T9



Subject	Brake Fluid Reservoir Cap																																								
Document History	<table border="1"> <thead> <tr> <th style="background-color: #c00000; color: white;">Date</th> <th style="background-color: #c00000; color: white;">Summary</th> </tr> </thead> <tbody> <tr> <td>09/14/2023</td> <td>Original publication</td> </tr> </tbody> </table>	Date	Summary	09/14/2023	Original publication																																				
Date	Summary																																								
09/14/2023	Original publication																																								
Affected Vehicles	<table border="1"> <thead> <tr> <th style="background-color: #c00000; color: white;">Country</th> <th style="background-color: #c00000; color: white;">Beginning Model Year</th> <th style="background-color: #c00000; color: white;">Ending Model Year</th> <th style="background-color: #c00000; color: white;">Vehicle</th> <th style="background-color: #c00000; color: white;">Vehicle Count</th> </tr> </thead> <tbody> <tr> <td>USA</td> <td>2021</td> <td>2021</td> <td>A6 ALLROAD</td> <td>267</td> </tr> <tr> <td>USA</td> <td>2019</td> <td>2021</td> <td>A6 SEDAN</td> <td>4,681</td> </tr> <tr> <td>USA</td> <td>2019</td> <td>2021</td> <td>A7</td> <td>1,571</td> </tr> <tr> <td>USA</td> <td>2021</td> <td>2021</td> <td>RS6 AVANT</td> <td>376</td> </tr> <tr> <td>USA</td> <td>2021</td> <td>2021</td> <td>RS7</td> <td>299</td> </tr> <tr> <td>USA</td> <td>2021</td> <td>2021</td> <td>S6 SEDAN</td> <td>196</td> </tr> <tr> <td>USA</td> <td>2021</td> <td>2021</td> <td>S7</td> <td>109</td> </tr> </tbody> </table> <p><i>Check Campaigns/Actions screen in Elsa on the day of repair to verify that a VIN qualifies for repair under this action. Elsa is the <u>only</u> valid campaign inquiry & verification source.</i></p> <ul style="list-style-type: none"> ✓ Campaign status must show "open." ✓ If Elsa shows other open action(s), inform your customer so that the work can also be completed at the same time the vehicle is in the workshop for this campaign. 	Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count	USA	2021	2021	A6 ALLROAD	267	USA	2019	2021	A6 SEDAN	4,681	USA	2019	2021	A7	1,571	USA	2021	2021	RS6 AVANT	376	USA	2021	2021	RS7	299	USA	2021	2021	S6 SEDAN	196	USA	2021	2021	S7	109
Country	Beginning Model Year	Ending Model Year	Vehicle	Vehicle Count																																					
USA	2021	2021	A6 ALLROAD	267																																					
USA	2019	2021	A6 SEDAN	4,681																																					
USA	2019	2021	A7	1,571																																					
USA	2021	2021	RS6 AVANT	376																																					
USA	2021	2021	RS7	299																																					
USA	2021	2021	S6 SEDAN	196																																					
USA	2021	2021	S7	109																																					
Problem Description	A small number of affected vehicles may be equipped with a European-specification brake fluid reservoir cap instead of the one required for the United States market. If the incorrect cap is present and the owner does not understand the markings, it is possible that the incorrect fluid could be used in the reservoir. Incorrect fluid can make the brake system perform improperly, causing the risk of a crash.																																								
Corrective Action	Inspect and, if necessary, replace the brake fluid reservoir cap.																																								
Code Visibility	On or about August 30, 2023 the campaign code was applied to affected vehicles.																																								
Owner Notification	Owner notification will take place in September 2023. Owner letter examples are included in this bulletin for your reference.																																								
Additional Information	<p>Please alert everyone in your dealership about this action, including Sales, Service, Parts and Accounting personnel. Contact Warranty if you have any questions.</p> <p>IMPORTANT REMINDER ON VEHICLES AFFECTED BY SAFETY & COMPLIANCE RECALLS</p> <p><u>New Vehicles in Dealer Inventory:</u> It is a violation of federal law for a dealer to deliver a new motor vehicle or any new or used item of motor vehicle equipment (including a tire) covered by this notification under a sale or lease until the defect or noncompliance is remedied. By law, dealers must correct, prior to delivery for sale or lease, any vehicle that fails to comply with an applicable Federal Motor Vehicle Safety Standard or that contains a defect relating to motor vehicle safety.</p> <p><u>Pre-Owned Vehicles in Dealer Inventory:</u> Dealers should not deliver any pre-owned vehicles in their inventory which are involved in a safety or compliance recall until the defect has been remedied.</p> <p>Dealers must ensure that every affected inventory vehicle has this campaign completed <u>before</u> delivery to consumers.</p>																																								

The repair information in this document is intended for use only by skilled technicians who have the proper tools, equipment and training to correctly and safely maintain your vehicle. These procedures are not intended to be attempted by "do-it-yourselfers," and you should not assume this document applies to your vehicle, or that your vehicle has the condition described. To determine whether this information applies, contact an authorized Audi dealer. ©2023 Audi of America, Inc. and Audi Canada. All Rights Reserved.

Parts Information

CRITICAL PARTS INFORMATION



Do not order the following parts unless they are absolutely needed! The expected need for the following parts is less than 1%. Ordering parts unnecessarily will cause delays.

Criteria	Quantity	Part Number	P.O.C. Part Description	Ordering Method (see description below)
01	1	5Q0-611-349-A	CAP	VIN to Order

Parts Control Type: VIN to Order	If parts are needed to support a vehicle repair: <ul style="list-style-type: none">• US Dealers - use AVA• CAN Dealers - contact the Parts Specialists via phone (800-767-6552), email (VWoAPartsSpecialists@vw.com), or chat/text with the VIN to order
---	---

Initial Allocation: NO	There will be no parts allocation. Please reference the Repair Projection Tool (below) to view your potential VIN population.
---	---

Repair Projection Tool: (right click to open)	
--	---

NOTE

Campaign parts should always be ordered as per the parts information in this circular. The ordering system will supersede the part, if applicable.

Claim Entry Instructions

The labor times listed here may differ from the labor operations and labor times listed in ELSA.

After campaign has been completed, enter claim as soon as possible to help prevent work from being duplicated elsewhere. Attach the Elsa screen print showing action open on the day of repair to the repair order.

If customer refused campaign work:

- ✓ U.S. dealers: Submit the request through Audi Warranty Online under the Campaigns/Update option.

Service Number	47T9		
Damage Code	0099		
Parts Vendor Code	002		
Claim Type	Sold vehicle: 7 10 Unsold vehicle: 7 90		
Causal Indicator	Mark labor as causal if cap is OK Mark CAP* as causal if cap is NOT OK		
Vehicle Wash/Loaner	Do not claim wash/loaner under this action		
Criteria I.D.	01		
	Check brake fluid reservoir cap. Correct cap is present. No further work required.		
	LABOR		
	Labor Op	Time Units	Description
	0183 00 99	15	Check brake fluid reservoir cap
-OR-	Check brake fluid reservoir cap. Incorrect cap is present. Replace cap.		
	LABOR		
	Labor Op	Time Units	Description
	4709 55 99	20	Replace brake fluid reservoir cap
	PARTS		
	Quantity	Part Number	Description
	1.00	5Q0611349A	CAP*

Customer Letter Example (USA)

<MONTH YEAR>

<CUSTOMER NAME>

<CUSTOMER ADDRESS>

<CUSTOMER CITY STATE ZIPCODE>

This notice applies to your vehicle: <MODEL YEAR> <BRAND> <CARLINE>, <VIN>

NHTSA: 23V601

Subject: Compliance Recall 47T9 - Brake Fluid Reservoir Cap

Dear Audi Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Audi has decided that certain 2019-2021 model year Audi vehicles fail to conform to 49 CFR § 571.135 - Standard No. 135; *Light vehicle brake systems*. Our records show that you are the owner of a vehicle affected by this action.

What is the issue?	A small number of affected vehicles may be equipped with a European-specification brake fluid reservoir cap instead of the one required for the United States market. If the incorrect cap is present and the owner does not understand the markings, it is possible that the incorrect fluid could be used in the reservoir. Incorrect fluid can make the brake system perform improperly, causing the risk of a crash.
What will we do?	To correct this noncompliance, your authorized Audi dealer will inspect and, if necessary, replace the brake fluid reservoir cap. This work will take less than an hour to complete and will be performed for you free of charge. Please keep in mind that your dealer may need additional time for the preparation of the work, as well as to accommodate their daily workshop schedule.
What should you do?	Please contact your authorized Audi dealer without delay to schedule this recall work. For your convenience, you can also visit www.audiusa.com and click on the "Find a Dealer" link to locate a dealer near you and schedule this service.
Lease vehicles and address changes	If you are the lessor and registered owner of the vehicle identified in this action, the law requires you to forward this letter immediately via first-class mail to the lessee within ten (10) days of receipt. If you have changed your address or sold the vehicle, please fill out the enclosed prepaid Owner Reply card and mail it to us so we can update our records.
Can we assist you further?	If your authorized Audi dealer fails or is unable to complete this work free of charge within a reasonable time, please contact Audi Customer Experience at 1-800-253-2834 or via our "Contact Us" page at www.audiusa.com .
Checking your vehicle for open Recalls and Service Campaigns	To check your vehicle's eligibility for repair under this or any other recall/service campaign, please visit the Recall/Service Campaign Lookup tool at www.audiusa.com and enter your Vehicle Identification Number (VIN).

If you still cannot obtain satisfaction, you may file a complaint with: The Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE., Washington, DC 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <http://www.safercar.gov>.

We apologize for any inconvenience this matter may cause; however we are taking this action to help ensure your safety and continued satisfaction with your vehicle.

Sincerely,

Audi Customer Protection

Repair Overview



- Inspect brake fluid reservoir cap and replace if necessary.

NOTE

- These repair instructions may differ from the labor operations and labor times listed in ELSA.
- Damages resulting from improper repair or failure to follow these work instructions are the dealer's responsibility and are not eligible for reimbursement under this action.
- This procedure must be read in its entirety prior to performing the repair.
- Due to variations in vehicle equipment and options, the steps/illustrations in this work procedure may not identically match all affected vehicles.
- Diagnosis and repair of pre-existing conditions in the vehicle are not covered under this action.
- When working during extreme temperatures, it is recommended that the vehicle be allowed to acclimate inside the shop to avoid temperature-related component damage/breakage.

Repair Instruction

Section A - Check for Previous Repair

Applicable criteria ID(s)	Campaign/Action Status
01 ← 2	Open ← 1

EXAMPLE

Campaign/Action	Start	Designation
→ 3	2015-11-10	W-SERV_ACT -
	2018-12-13	RECALL -
	2017-05-16	A-RECALL -

EXAMPLE

- Enter the VIN in Elsa and proceed to the “Campaign/Action” screen.

TIP

On the date of repair, print this screen and keep a copy with the repair order.

- Confirm the Campaign/Action is open <arrow 1>. If the status is closed, no further work is required.
- Note the Applicable Criteria ID <arrow 2> for use in determining the correct work to be done and corresponding parts associated.

CRITICAL REPAIR STEP



If multiple software update Campaign/Actions are open, they must be performed in order of the Start date <arrow 3>. The oldest should be performed first.

- **All Safety Recalls must be completed prior to completing this campaign.**
- **Proceed to Section B.**

Section B – Brake Fluid Reservoir Cap Inspection



Remove left plenum cover:

- Carefully remove left plenum cover <1> toward the rear of the vehicle.



Inspect brake fluid reservoir cap:

- If the North American version <1> is present:
 - No replacement is necessary.
 - Install left plenum cover in opposite direction of removal.
 - **Proceed to Section D.**
- If the European version <2> is present:
 - Replacement is necessary.
 - **Proceed to Section C.**

Section C – Brake Fluid Reservoir Cap Replacement



Replace brake fluid reservoir cap:

⚠ WARNING

Leaking brake fluid increases the risk of skin irritation and injury. Wear safety gloves and safety glasses.

- To protect against escaping brake fluid, place a cloth around the reservoir cap.
- Clean cap before removing.
- Unscrew cap.
- Install new cap.

⚠ CAUTION

Risk of damage due to improper handling of the brake fluid. Avoid contact with paintwork. Avoid brake fluid contact with fluids containing mineral oils (oil, gas, cleaning solutions).

- Install left plenum cover in opposite direction of removal.

Proceed to Section D.

Section D – Campaign Completion Stamp

I certify that this campaign
has been performed in strict
accordance with the applicable
Audi repair procedure.

SAGA Code: _____
Technician: _____
Date: _____

Item#: AUD4927ENG

-OR-

Je certifie que cette
campagne de rappel a été
exécutée suivant les strictes
directives de réparation
d'Audi

Code de SAGA: _____
Technicien: _____
Date: _____

Item # AUD4927FRE

- Once the campaign has been completed, the technician should stamp the repair order.
- Stamps are available for ordering through the Compliance Label Ordering Portal.
- **Proceed to Section E**

Section E - Parts Return/Disposal

Properly store (retain), destroy or dispose of removed parts in accordance with all state/province and local requirements, unless otherwise indicated and/or requested through the Warranty Parts Portal (WPP) for U.S.