



Safety Recall 2023-464

Claim Preparation & Repair Instructions

Please complete a warranty claim pre-authorization request using the following codes & labor times:

LABOR:

Operation Code:	910040
Fault Code:	Recall
Repair Time:	0.9 per unit
Administrative Allowance:	0.1 hrs. per unit

PARTS:

110198	Travel Trailer Safety Chain Elbow
110180	27" 16,200# Safety Chain w/hook

TOOLS:

- Die grinder with cut wheel attachments
- Welder, welding PPE (helmet, gloves, sleeves, etc.)
- Jack stands
- Black spray paint

PRE-AUTH: Pre-authorization requires photo of VIN tag located on the A-frame.

REPAIR INSTRUCTIONS: See attached.

FILING: Promptly submit all pre-authorizations/claims through our Dealer Portal.

*If you have any questions or need assistance, please call our Technical Service Team at **888-825-2820**.*

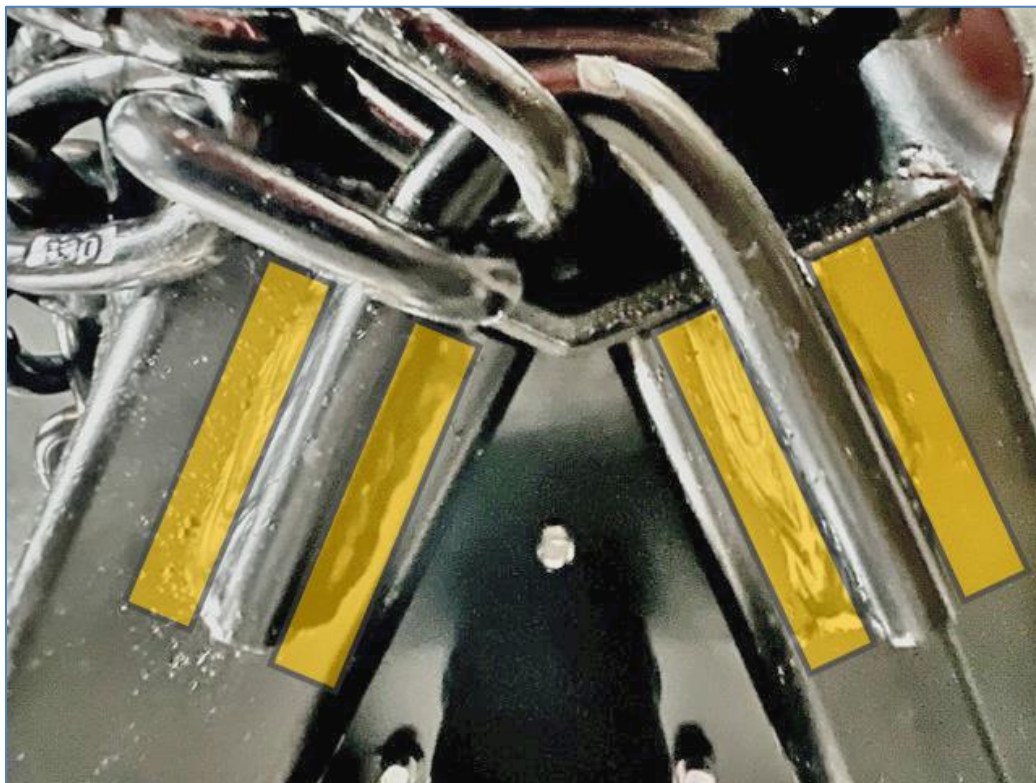
Safety Chain Replacement Process

The following instructions outline the procedure to replace an existing travel trailer safety chain. *This procedure should only be completed by an authorized service technician.*

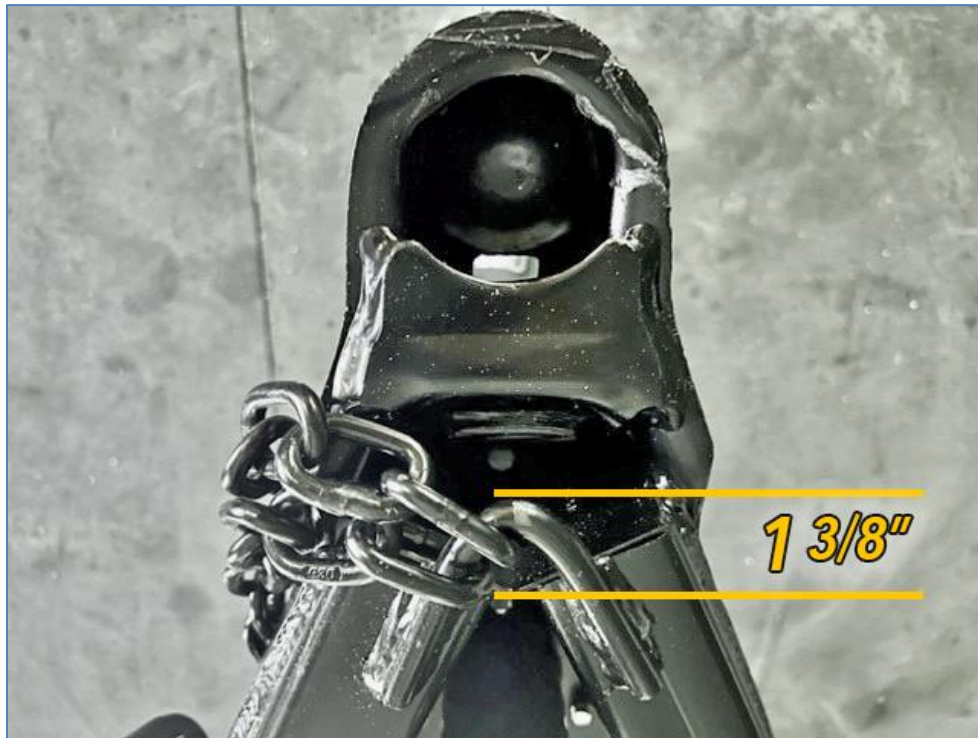
WARNING

Remove all flammable materials from the area to be welded. Any remaining flammable material that cannot be removed must be protected. Proper fire protection and control measure should be kept on hand. Make sure the trailer is properly supported by jack stands. Unsupported trailers can fall and may result in serious injury or death.

1. Support the front of the coach with jack stands in addition to the tongue jack.
2. Disconnect battery (or batteries) from the coach.
3. REMOVE the existing chain elbow coupler from the underside of the A-frame.
 - Use a die grinder with a cutting wheel attachment to grind the welds on the chain elbow (see highlighted areas below).
 - Use caution not to grind through the A-frame tube.



4. Grind the A-frame tube surface flush with the die grinder.
 - Use caution not to grind into the A-frame tubing.
5. Feed the last link of each of the new safety chains onto the new chain elbow.
6. Center the chain elbow and safety chain assembly under the A-frame coupler so that the ends of the chain elbow are touching the ends of the two A-frame tubes.
 - The elbow should be pointing away from the trailer extending 1 3/8" past the end of the A-frame tubes.
 - There should be approximately 1 1/2" of the chain elbow on the surface of the A-frame tubes.



NOTE: THE SAFETY CHAINS MUST BE ABLE TO MOVE FREELY.

- Make sure the new safety chains are not pinched between the chain elbow and the coupler.
7. Stitch weld each end of the chain elbow to the A-frame tubes.
 - Make certain to weld both the inside and outside of the chain elbow.
 8. Test the movement ability of the safety chains to make sure they can move freely.
 9. Paint any visible areas of the repair with black spray paint.
 10. Reconnect the battery.
 11. Repair is complete.