

RECALL 23V575 REMEDY INSTRUCTIONS



Make(s): BEYOND, NOVA & GALLERIA
Model(s): MANY, SEE BELOW
Model Year(s): 2024

Concern:
The defective part is a Manganese-Bronze
D-ring used in the 30A Products.

Repair Code: RC-003-01-00-004394
Allotted Time: .30 HRS.
Inspection Code: RC-003-05-00-004393
Allotted Time: .10 HRS.

Photo(s) Required: YES, OF LUGS
Prior Authorization Required: NO
Part(s) Kit Number: F100444949
Part(s) Return: YES

Turn off LP Gas at LPG Tank(s). Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

CERTAIN 2024 – NOVA – NAB20C, NAB20D & NAB20RB
CERTAIN 2024 – BEYOND – BYB22CAWD & BYB22DAWD
CERTAIN 2024 – GALLERIA - GAB24FLM, GAB24QM & GAB24QMAWD

READ AND ABIDE BY THE AFOREMENTIONED WARNING(S) HIGHLIGHTED IN RED

INSPECTION:

STEP 1: REMOVE SHORE POWER INLET FROM THE SIDE OF THE VAN;

- ENSURE TO NOT DAMAGE THE GASKET BETWEEN THE VAN AND THE SMART INLET;

STEP 2: INSPECT THE LUGS ON THE SMART INLET WHICH CAPTURE THE 110V WIRE FROM THE DISTRIBUTION PANEL;

- IF THE LUG(S) ARE BRONZE/COPPER/YELLOW IN COLOR – TAKE PHOTOS OF THE BRONZE/COPPER/YELLOW COLOR LUGS PRIOR TO REPLACEMENT;
- CONTACT WARRANTY AND SERVICE TO ORDER A REPLACEMENT SMART INLET USING THE ABOVE PARTS KIT NUMBER;
- MOVE ON TO REMEDY PORTION OF THESE INSTRUCTIONS;
- IF THE LUG(S) ARE SILVER IN COLOR, REINSTALL THE SMART INLET TO THE VEHICLE, TEST FUNCTIONALITY AND CLAIM THE INSPECTION CODE;

REMEDY:

STEP 1: REFERENCE ANY SMART PLUG INSTALLATION GUIDE THAT MAY BE INCLUDED WITH THE SMART INLET;

STEP 2: REMOVE THE RECALLED SMART INLET FROM THE VEHICLE AND DESTROY, DISCARD APPROPRIATELY;

STEP 3: INSTALL THE REPLACEMENT SMART INLET USING THE COLOR COORDINATION ON THE SMART INLET;

STEP 4: ENSURE THE LUG(S) FOR THE HOT, NEUTRAL AND GROUND ARE SECURE, ENSURE THE LUGS ARE NOT LOOSE/NO PLAY UNDER THE WIRE(S) IS ACCEPTABLE;

STEP 5: ENSURE THE GASKET BETWEEN THE VEHICLE BODY AND SMART PLUG IS FREE OF DEBRIS AND INSTALL THE SMART PLUG TO THE VEHICLE BODY;

STEP 6: TEST FUNCTIONALITY OF THE SMART INLET;

STEP 7: CLAIM REMEDY CODE.