

Recall Campaign Bulletin



Mercedes-Benz

Campaign No.2023080005, August 2023

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Various Models**
Model Year 2023

Update Exit Warning System Coding Parameters

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2023 E-Class, E-Class Coupe/Cabriolet, CLS, and AMG GT 4-Door Coupe (213, 238, 257, and 290 platform) vehicles, the exit warning system coding parameters might not meet specifications. The exit warning system can provide assistance by warning vehicle occupants of other road users approaching from behind when exiting the parked vehicle. However, due to incorrect coding, the vehicle occupants may not be warned by visual and acoustic cues from the exit warning system. As a result, this could increase the risk of a crash or injury when opening the door in certain traffic situations. An authorized Mercedes-Benz dealer will update the exit warning system coding parameters on the affected vehicles.

Prior to performing this Campaign:

- **VMI must be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 880 vehicles are affected.

Order No. P-RC-2023080005

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Recall Campaign Bulletin

Recall Campaign Bulletin

Recall Campaign Bulletin

Update Exit Warning System Coding Parameters

- i** • Always use the **latest** XENTRY Diagnosis software release with all available add-ons.
 - Follow the operation steps exactly as described in XENTRY Diagnosis.
 - Use a charger to ensure sufficient power supply to the vehicle's **on-board electrical battery system** (greater than 12.5 V).
 - If XENTRY Diagnosis is already connected to the vehicle, start with **Work Procedure step 2**.
- i** If two or more software updates or SCN codings are performed during a single workshop visit, operation items **02-4762** and **02-5058** may be invoiced **only on one of the workshop orders**.

Work Procedure

1. Connect XENTRY Diagnosis.
2. Perform SCN coding in **outer left rear short-range radar** control unit.
 - i** To do this, select menu item "Quick test view → **B92/**** outer left rear short range radar → Adaptations → Control unit update → Update SCN coding".
 - i** Then follow the user guidance in XENTRY Diagnosis.
 - i** The "**Outer right rear short-range radar B92/**** is automatically coded with the SCN.
3. Disconnect XENTRY Diagnosis.

i **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair:*

Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
54 963 33	02-9446	Perform SCN coding in outer left rear short-range radar control unit (with XENTRY Diagnosis connected)	0.1
	02-4762*	Connect/disconnect diagnostic system (XENTRY Diagnosis)	0.1
	02-5058*	Connect/disconnect starter battery charger (with XENTRY Diagnosis connected)	0.1

* Invoice operation item only once for each workshop order.

i **Note:** *Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*