

Technical Instructions

Safety Recall SR-23-02-0

Rear-View Image

Model: Air

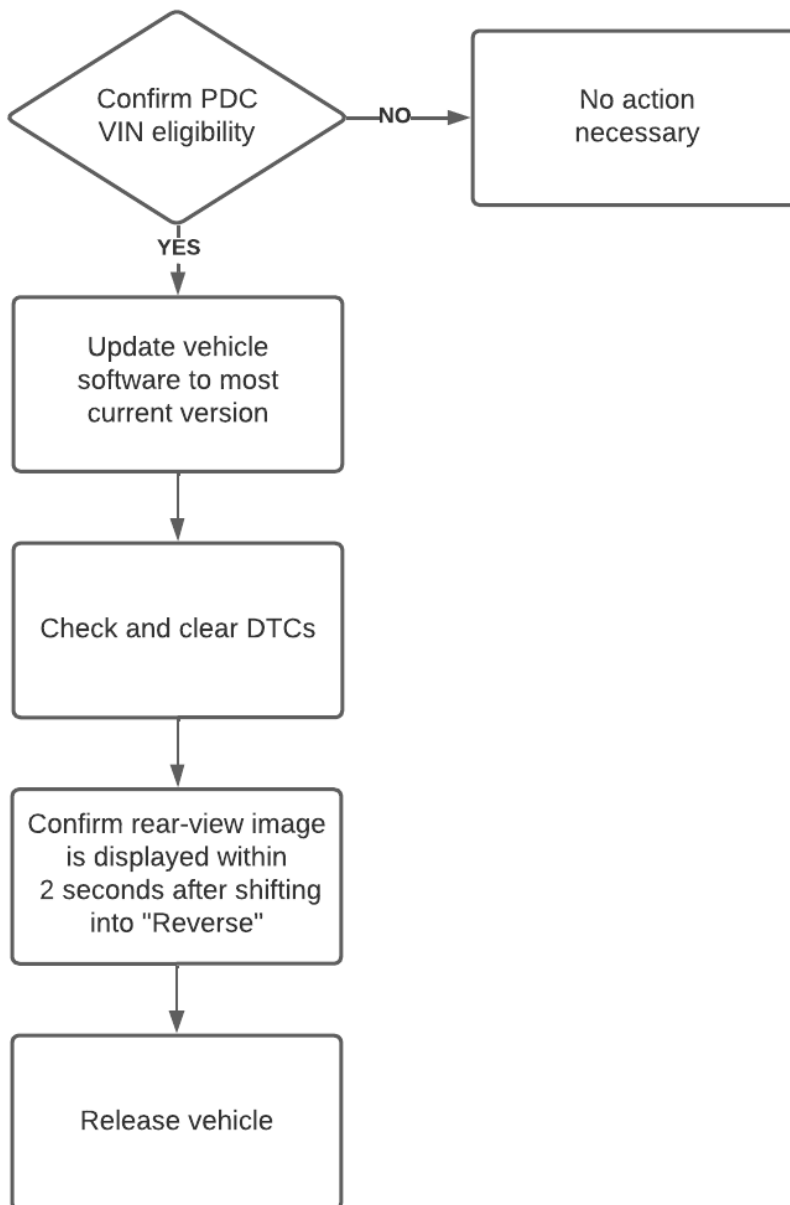
Year: 2022 / 2023

Market: USA

Rev 1

Release Date: 09/15/2023

I. PROCESS OVERVIEW



II. VIN ELIGIBILITY

| Model | Year | Market |
|-------|------------|--------|
| Air | 2022 /2023 | USA |

III. WORK ORDER DOCUMENTATION

Include the following information in the work order:

| | |
|-------------------|---|
| Concern | The rear-view camera image may intermittently not display after shifting vehicle into reverse |
| Cause | Vehicle operating on software version between v2.0.15 – v2.0.50 |
| Correction | Update to the most current software version |

IV. DOCUMENTATION DETAILS

To ensure that vehicle campaign repairs are documented correctly, please reference the following when creating work orders for SR-23-02-0:

| | |
|--------------------|-----------------------------------|
| Job Code | SR-23-02-0 Rear-View Image |
| Pay Type | Campaign [Customer Cars] |
| | Rectify [Lucid Internal Vehicles] |
| Defect Code | Campaign |
| Causal PN | P11-K2B000 |

Use the following Labor Op Code:

| Labor Op Code | Description | FRT* |
|----------------------|--|-------------|
| 96.230201 | SR-23-02-0 Rear-View Image – Software Update | 0.8 |

*Flat Rate Time (FRT) is subject to change

NOTE: Safety Recall Campaign claim should be submitted as “**CAMPAIGN**” Pay Type

V. IMPORTANT INFORMATION

 **CAUTION:** Ensure the use of all appropriate PPE when performing this repair.

VI. REPAIR INSTRUCTIONS

| |
|---|
| <p>1. Use latest Technical Instructions (TI) Use the latest revision Technical Instructions (TI) by checking the revision (REV) number displayed on the title page and in the document footer.</p> |
| <p>2. Confirm VIN Eligibility Eligible VIN will have an open Service Campaign Asset in Salesforce. Title: SR-23-02-0 Rear-View Image</p> |

VII. SOFTWARE UPDATE**1. Update Vehicle Software**

Follow the instructions in the Service Manual to update the vehicle's software to the most current version available.

Service Manual / Inspection / [Over the Air \(OTA\) Flashing](#)

2. Check and clear DTCs. Refer to [DTCs Check and Clear](#)**3. Perform a minimum of five (5) shifts into "Reverse" to confirm the rear-view image displays within 2 seconds after shifting into "Reverse".** If the reverse image does not appear, open an FTS Escalation Case.**4. No further action required. The campaign is complete. Release vehicle.**