

AIRSTREAM®

IMPORTANT SAFETY RECALL

Airstream Travel Trailer & Touring Coach

NHTSA Recall Number 23V519/Transport Canada Recall 2023-415

Operation code: **TTSBR8917100 & TCSBR8917100**

Labor rate will be: .25 hrs. to inspect and if it fails the replacement, the time is .50 hrs.

Certain 2023 Bambi, Basecamp, Caravel, Flying Cloud, Globetrotter, and International travel trailers, and 2024 Interstate touring coaches were fitted with a SmartPlug 30Amp power inlet that were manufactured with manganese bronze D-rings which could fail at (the prescribed) 30 in. lbs. torque rating. If the manganese bronze D-rings were to fail, this may cause an increased risk of fire, personal injury and/or property damage.

Please contact the Airstream Customer Service office at 877-344-1076 ext. 7491 or support@airstream.com if parts are needed and they will be sent at no charge.

RANGE OF VEHICLES INVOLVED:

Airstream built between **June 21, 2023 to July 20, 2023**

Basecamp: **208851-208911**

Travel Trailers: **568328-571581**

Touring Coaches: **308781-311326**

Serial number range: We have attached the vin number list on the back of this bulletin.

Note: Because our VINs do not run in a contiguous series, there will be units in the VIN range which will not be affected by this Service Bulletin.

Equipment needed:

Phillips bit



Cordless drill



Screw driver



Allen socket 1/8"



Torque screw driver Inch pounds

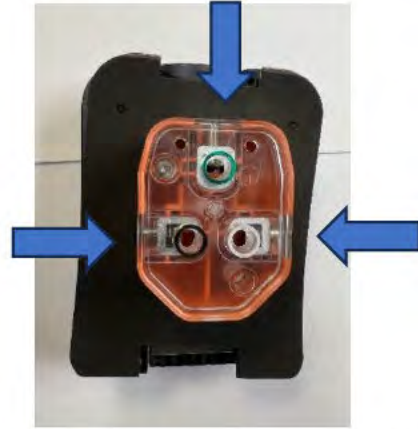


Parts needed

- 513797 30 amp SmartPlug, Grey
- 513797-01 30 amp SmartPlug, Black
- 513936 30 amp SmartPlug, Stainless Steel



To inspect the inlet, remove the four screws attaching the inlet to the unit with a Phillips screw driver. Remove the inlet from the unit to inspect the D-ring wire clamps.



Inspect the D-ring wire clamp to see if it is gold in color, and if it is, the inlet will need replaced. If the D-ring wire clamp is an Aluminum color, it will not need to be replaced.



Gold
Replace



Aluminum
Good



To replace the inlet, remove the plastic cover from the back that covers the wires. Use a 1/8" Allen wrench to loosen the wires and pull them out of the inlet.



Connect the wires to the new inlet; the hot black wire to the black color hole, the white neutral wire to the white color hole, and the ground copper wire to the green hole. Use an inch pound torquing tool to torque the D-ring wires to 30 inch pounds.



Test the wires to verify that they are tightly secured in the inlet clamps. Replace the plastic cover and reinstall the inlet using the four screws.



Serial Number	Actual Release	Inv Ship Date	Vin	Model Desc	Chassis Vin	Dealer Name	Dealer Number
568855	6/29/23	6/29/23	1STVMAF14PJ	22FB BAMBI 2023		RICHFUL OMA AUTO GROUP CO.,LTD	A739
568857	6/29/23	6/29/23	1STVMAF18PJ	22FB BAMBI 2023		CAMPERS INN RV OF NAPERVILLE	A196
568950	6/29/23	6/29/23	1STK9AG24PJ9	23FB FLYING CLOUD 2023		LDRV HOLDINGS CORP	A435
568968	6/29/23	6/29/23	1STVMAF16PJ	22FB CARAVEL 2023		LDRV OF TENNESSEE, LLC	A177
568971	6/29/23	6/29/23	1STVMAF16PJ	22FB CARAVEL 2023		HOLIDAY WORLD OF HOUSTON, LP	A581
568973	6/29/23	6/29/23	1STVMAF1XPJ	22FB CARAVEL 2023		WOODLAND AIRSTREAM OF INDIANA	A417
568984	6/29/23	6/29/23	1STCMAA16PJ	19CB BAMBI 2023		COLONIAL AUTO MALL, INC.	A080
568988	6/29/23	6/30/23	1STKFAG26PJ9	23FB INTERNATIONAL 2023		COLONIAL AUTO MALL, INC.	A080
569004	6/29/23	6/29/23	1STHMAC12PJ	16RB CARAVEL 2023		SOUTHLAND RV LLC	A724
569291	6/29/23	6/29/23	1STJ9YJ2XPJ56	25FB FLYING CLOUD 2023		FELDHAY II LLC DBA: MARK	A771
208851	7/10/23	7/11/23	1SMG4DC12PJ	BASECAMP 16X REI SE 2023		CAMPERS INN RV OF TROY, INC.	A519
568865	7/10/23	7/10/23	1STHMAC15PJ	16RB CARAVEL 2023		AIRSTREAM OF DFW	A296
568866	7/10/23	7/10/23	1STK9AG24PJ9	23FB FLYING CLOUD 2023		AIRSTREAM OF DFW	A296
568964	7/10/23	7/10/23	1STK9AG24PJ9	23FB FLYING CLOUD 2023		LDRV HOLDINGS CORP	A435
568997	7/10/23	7/12/23	1STK9AG28PJ9	23FB FLYING CLOUD 2023		PROFILES STATELINE RV	A754
569042	7/10/23	7/10/23	1STCMAD19PJ	20FB BAMBI 2023		CAMPING WORLD RV SALES LLC	A358
569064	7/10/23	7/13/23	1STHMAC19PJ	16RB CARAVEL 2023		RV RETAILER EAST, LLC	A598
208853	7/11/23	7/12/23	1SMG4DC16PJ	BASECAMP 16 - 2023		CAMPERS INN RV OF TROY, INC.	A519
208895	7/11/23	7/11/23	1SMG4DD21PJ	BASECAMP 20 - 2023		COLONIAL AUTO MALL, INC.	A080
208900	7/11/23	7/11/23	1SMG4DD21PJ	BASECAMP 20 - 2023		COLONIAL AUTO MALL, INC.	A080
568859	7/11/23	7/11/23	1STK9AG27PJ9	23FB FLYING CLOUD 2023		CAMPERS INN RV OF NAPERVILLE	A196
568861	7/11/23	7/11/23	1STCMAD17PJ	20FB CARAVEL 2023		CAMPERS INN RV OF NAPERVILLE	A196
568864	7/11/23	7/11/23	1STK9AG20PJ9	23FB FLYING CLOUD 2023		AIRSTREAM OF DFW	A296
568867	7/11/23	7/11/23	1STK9AG26PJ9	23FB FLYING CLOUD 2023		AIRSTREAM OF DFW	A296
568868	7/11/23	7/11/23	1STK9AG28PJ9	23FB FLYING CLOUD 2023		RV RETAILERS TEXAS II, LLC	A342
568869	7/11/23	7/12/23	1STKFAG29PJ9	23FB INTERNATIONAL 2023		RV RETAILERS TEXAS II, LLC	A342
569159	7/11/23	7/11/23	1STJ9YJ2XPJ56	25FB FLYING CLOUD 2023		CAN-AM TRAILERS, LTD.	A156
208894	7/12/23	7/12/23	1SMG4DD2XPJ	BASECAMP 20 - 2023		COLONIAL AUTO MALL, INC.	A080
208898	7/12/23	7/13/23	1SMG4DD27PJ	BASECAMP 20 - 2023		RV WORLD LLC	A355
208899	7/12/23	7/13/23	1SMG4DD29PJ	BASECAMP 20 - 2023		RV RETAILER EAST, LLC	A774
568891	7/12/23	7/13/23	1STCMAA1XPJ	19CB CARAVEL 2023		WOODLAND AIRSTREAM	A416
568897	7/12/23	7/13/23	1STHMAC17PJ	16RB BAMBI 2023		WOODLAND AIRSTREAM OF INDIANA	A417
568902	7/12/23	7/12/23	1STHMAC17PJ	16RB BAMBI 2023		COLONIAL AUTO MALL, INC.	A080
568907	7/12/23	7/13/23	1STCMAD15PJ	20FB BAMBI 2023		COLONIAL AUTO MALL, INC.	A080
568942	7/12/23	7/13/23	1STCMAD17PJ	20FB CARAVEL 2023		RV RETAILER EAST, LLC	A598
568966	7/12/23	7/12/23	1STCMAA14PJ	19CB CARAVEL 2023		LDRV HOLDINGS CORP	A435

568994	7/12/23	7/13/23	1STTNYL24PJ	27FB GLOBETROTTER 2023	PROFILES STATELINE RV	A754
569046	7/12/23	7/13/23	1STK9AG24P	23FB FLYING CLOUD 2023	RV RETAILER COLUMBIA SC	A445
569126	7/12/23	7/12/23	1STCMAD14P	20FB CARAVEL 2023	RV RETAILER EAST, LLC	A598
208901	7/13/23	7/13/23	1SMG4DD23	BASECAMP 20 - 2023	COLONIAL AUTO MALL, INC.	A080
208902	7/13/23	7/13/23	1SMG4DD25	BASECAMP 20 - 2023	LDRV HOLDINGS CORP	A435
569001	7/13/23	7/13/23	1STK9AG24P	23FB FLYING CLOUD 2023	COLONIAL AUTO MALL, INC.	A080
208857	7/14/23	7/14/23	1SMG4DC13	BASECAMP 16 - 2023	WOODLAND AIRSTREAM OF INDIANA	A417
568863	7/14/23	7/14/23	1STCMAD10P	20FB CARAVEL 2023	AIRSTREAM OF DFW	A296
568895	7/14/23	7/14/23	1STVMAF15P	22FB BAMBI 2023	RICHFUL OMA AUTO GROUP CO.,LTD	A739
569006	7/14/23	7/14/23	1STHMAC16P	16RB BAMBI 2023	AIRSTREAM OF DFW	A296
569058	7/14/23	7/14/23	1STTNYJ29PJ	25FB GLOBETROTTER 2023	WOODLAND AIRSTREAM	A416
569062	7/14/23	7/14/23	1STVMAF17P	22FB CARAVEL 2023	SOUTHLAND RV & AIRSTREAM	A768
208905	7/17/23	7/18/23	1SMG4DD20	BASECAMP 20 - 2023	RV RETAILERS TEXAS II, LLC	A342
568328	7/17/23	7/17/23	1STVMAF13P	22FB BAMBI 2023	SOUTHLAND RV & AIRSTREAM	A768
568872	7/17/23	7/17/23	1STCMAA16P	19CB BAMBI 2023	RICHFUL OMA AUTO GROUP CO.,LTD	A739
568875	7/17/23	7/17/23	1STK9AG25P	23FB FLYING CLOUD 2023	WINDISH RV CENTER INC	A402
568911	7/17/23	7/17/23	1STCMAA11P	19CB CARAVEL 2023	CLACKAMAS-AIR, LLC	A549
568946	7/17/23	7/17/23	1STKFAG21P	23FB INTERNATIONAL 2023	RV RETAILERS TEXAS II, LLC	A342
568948	7/17/23	7/17/23	1STCMAA12P	19CB BAMBI 2023	SOUTHWEST RV CENTERS, LLC	A355
568954	7/17/23	7/17/23	1STKFAG20P	23FB INTERNATIONAL 2023	AIRSTREAM OF DFW	A296
568980	7/17/23	7/17/23	1STHMAC15P	16RB BAMBI 2023	COLONIAL AUTO MALL, INC.	A080
569012	7/17/23	7/17/23	1STCMAD10P	20FB BAMBI 2023	RV RETAILER EAST, LLC	A598
569067	7/17/23	7/17/23	1STVMAF16P	22FB CARAVEL 2023	NATURE & ME RV LLC	A517
571581	7/17/23	7/17/23	1STCMAA1XP	19CB BAMBI 2023	RV RETAILER EAST, LLC	A598
208903	7/18/23	7/18/23	1SMG4DD27	BASECAMP 20 - 2023	RV RETAILERS TEXAS II, LLC	A342
208904	7/18/23	7/18/23	1SMG4DD29	BASECAMP 20 - 2023	AIRSTREAM OF NEW MEXICO	A069
208906	7/18/23	7/19/23	1SMG4DD22	BASECAMP 20 - 2023	CAN-AM TRAILERS, LTD.	A156
568958	7/18/23	7/18/23	1STK9AG29P	23FB FLYING CLOUD 2023	AIRSTREAM OF DFW	A296
569041	7/18/23	7/19/23	1STCMAA11P	19CB BAMBI 2023	CAMPING WORLD RV SALES LLC	A358
569113	7/18/23	7/18/23	1STXFYJ24PJ	25RB INTERNATIONAL 2023	SOUTHLAND RV & AIRSTREAM	A768
569119	7/18/23	7/18/23	1STHMAC18P	16RB CARAVEL 2023	NORTH TRAIL RV CENTER	A591
208909	7/19/23	7/19/23	1SMG4DD28	BASECAMP 20 - 2023	NATURE & ME RV LLC	A517
208911	7/19/23	7/20/23	1SMG4DD26	BASECAMP 20 - 2023	CAN-AM TRAILERS, LTD.	A156
208907	7/20/23	7/20/23	1SMG4DD24	BASECAMP 20 - 2023	SOUTHLAND RV & AIRSTREAM	A768
569125	7/20/23	7/20/23	1STVMAF15P	22FB BAMBI 2023	SOUTHLAND RV LLC	A724
308781	6/21/23	6/23/23	1B9GUWH20	INTERSTATE 24X	SOUTHLAND RV	
310307	7/13/23	7/13/23	1B9GUWH24	INTERSTATE 24X	RV Retailer EAST, LLC	
311326	6/29/23	7/3/23	1B9GUWH22	INTERSTATE 24X	AIRSTREAM SANTA BARBARA	