CRITICAL CONCERNS & FIELD SERVICE ACTIONS

RECALL H445 - REAR VIEW CAMERA IMAGE DISPLAY

SAFETY RECALL H445 – REAR VIEW CAMERA IMAGE DISPLAY	
AFFECTED MODELS	19MY XE
VOLUME AFFECTED	US 3134 CAN 9
REPAIR	A concern has been identified on 19MY Jaguar XE vehicles with Rear View Camera and Navigation Pro specified, where the rearview camera image display may become intermittent or permanently fail as a result of wiring damage in the trunk. Retailers will need to inspect the wiring harness for damage and preform harness repair where needed. Afterwards, the harness will need to be rerouted to prevent future damage.
REPAIR TIME	0.4 hrs + DIDO
CAMPAIGN LAUNCH	Retailer Admin Bulletin Notification: August 3rd, 2023 Service repair bulletin is expected to release on September 22nd
Notes	Owners were notified on September 13th, 2023