

# Recall Campaign Bulletin



Mercedes-Benz

Campaign No. 2023070009, July 2023

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model EQS (297 platform)**  
**Model Year 2022-2023**

## **Inspect Rear Seat Belt Buckle Bolts**

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on certain Model Year (“MY”) 2022-2023 EQS (297 platform) vehicles, the bolts that secure the rear seat belt buckles to the body might not meet current torque specifications. In this case, the bolts might loosen due to vibrations while driving, or in the event of a crash. As a result, the restraining effect of the rear seat belts might be impaired, which could increase the risk of injury for vehicle occupants. An authorized Mercedes-Benz dealer will inspect the rear seat belt buckle bolts on the affected vehicles and rework the bolts, if necessary.

Prior to performing this Campaign:

- VMI must be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 6 vehicles are affected.

Order No. P-RC-2023070009

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## Inspect Rear Seat Belt Buckle Bolts

### Work Procedure

1. Remove rear seat cushion padding.  
**i** For basic data, see AR91.12-P-1022EQS.
2. Check the torque (**Nm** 35) of both bolts on the right and left of the rear seat belt buckles (**A and B, Figure 1**) and correct if necessary.

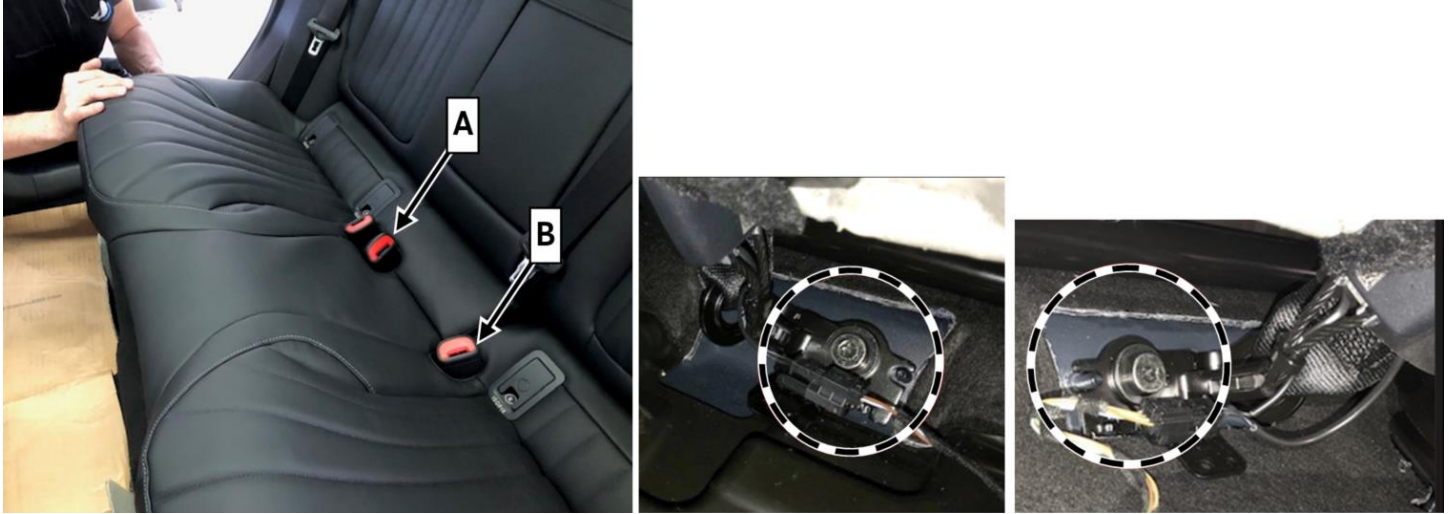


Figure 1

3. Assemble in reverse order.

**i** **Note:** The following allowable labor operation should be used when submitting a warranty claim for this repair:

### Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
92 900 14	12-1768	Check torque of the rear seat belt buckles, correct if necessary	0.3

**i** **Note:** Always check Xentry Operation Time (XOT) for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.