



Safety Recall 23V-455

Claim Preparation & Repair Instructions

Please complete a warranty claim pre-authorization request using the following codes & labor times:

LABOR:	Operation Code:	910038
	Fault Code:	Recall
	Labor Time:	.3 per axle .3 per zerk replacement
	Administrative Allowance:	.1 hrs. per unit

PARTS: 120074 Axle Grease Zerk STD.

PRE-AUTH: Promptly file electronic pre-authorization form. A clear photo of the axle tag, including the axle serial number, must be submitted once the inspection or repair is completed.

REPAIR INSTRUCTIONS: See attached

Filing: Promptly submit all pre-authorizations/claims through our Dealer Portal. If you have any questions or need assistance, please call our Technical Service Team at 888-825-2820.



GREASE ZERK INSPECTION/CORRECTION PROCEDURE

Recall Number:	23E-046		
Product:	Grease Zerks		
Date:	July 10, 2023	Labor Rate:	Inspection - 0.3 hours per axle
			Repair - 0.3 hours per axle

Purpose

This document provides instructions for completion of Lippert Recall 23E-046 on specific 5,200 lb and 6,000 lb CURT axles installed on Grand Design Recreational Vehicles which may not have had the grease zerks properly tightened during the assembly process. These instructions will explain how the grease zerks are to be inspected and, if necessary, corrected or replaced. The Lippert production dates are Feb. 7, 2023, to May 17, 2023.

OEM Instructions

The involved products must be inspected per this document. Once the inspection/corrective action has been completed, follow Grand Design instructions for submission of claims and to immediately notify them of recall completion.

Lippert's Customer Care Team may be reached via email at recall@lci1.com or via phone at (574) 538-4514 if there are any questions. Lippert does not require advance contact or that preauthorization is obtained. Labor allowance for this inspection is 0.3 hours per axle and labor allowance for any zerk replacement is 0.3 hours per axle.

A clear photo of the axle tag, including the axle serial number, must be submitted once inspection or repair is completed.



**Axle Tag Sample
(Not an exact replica)**

Safety

This document provides general instructions. Many variables can change the circumstances of any procedure, i.e. the degree of difficulty involved in the service operation and the ability level of the individual performing the operation. This document cannot begin to plot out procedures for every possibility, but will provide the general instructions for effectively installing, removing or servicing the system. In the event the skill level required is too advanced or the procedure too difficult, a certified technician should be consulted before performing the necessary operation. Failure to correctly install, remove or service the system may result in voiding the warranty, inflicting injury or even death.

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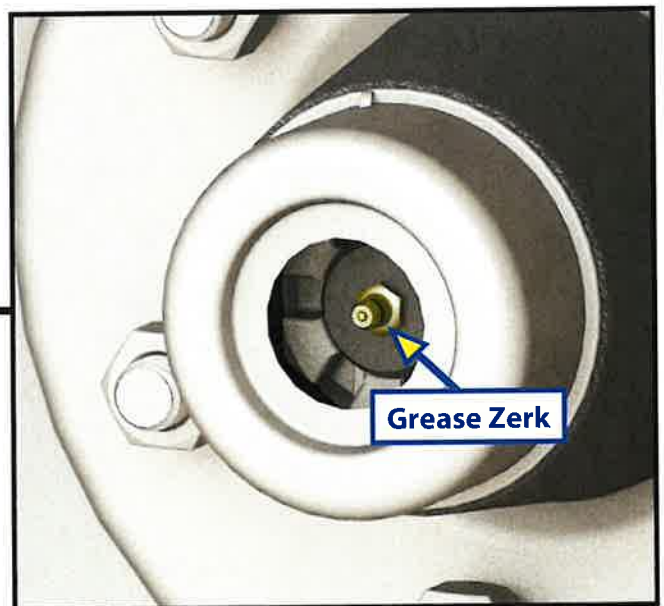
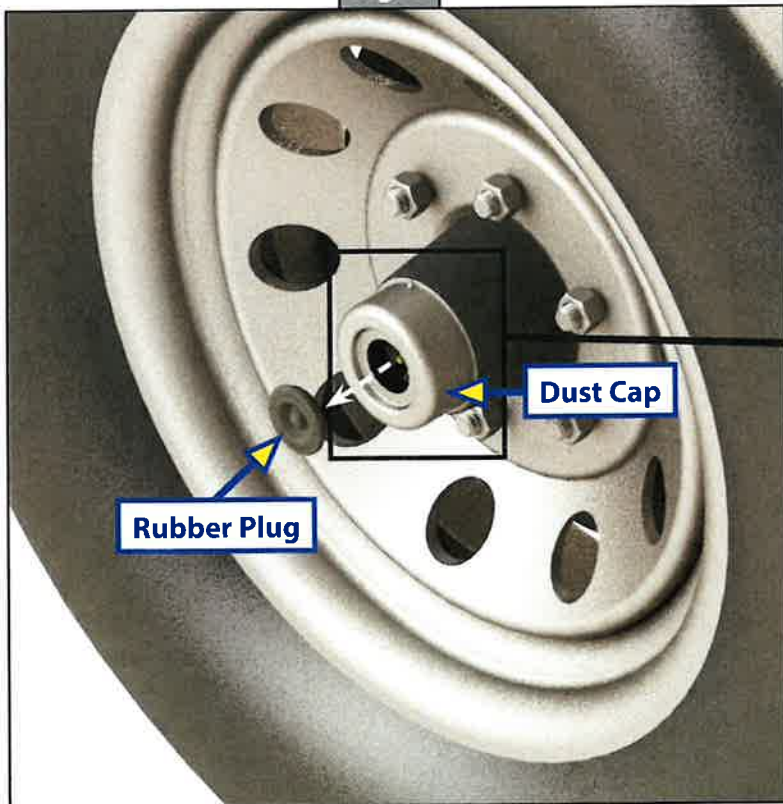
Resources Required

- Flat screwdriver
- Torque wrench to measure in-lbs
- $\frac{5}{16}$ " socket
- Grease zerk PN 122255 (if needed)

Procedure

1. Use a flat screwdriver to remove the rubber plug from the dust cap (Fig. 1).
2. Inspect the grease zerk located behind the dust cap (Fig. 1).
 - A. Make sure the grease zerk is installed straight and no more than one thread is showing at the base of the zerk.
 - B. If more than one thread is showing or there is a gap in front, tighten the zerk to 90 to 100 in-lbs.
 - C. If the zerk is damaged, replace it.
3. Replace rubber plug on dust cap.

Fig. 1



As a supplier of components to the RV industry, safety, education and customer satisfaction are our primary concerns. Should you have any questions, please do not hesitate to contact us at (574) 537-8900 or by email at customerservice@lci1.com. Self-help tips, technical documents, product videos and a training class schedule are available at lci1.com or by downloading the MyLCI app.