



SIB 52 13 23

2023-08-08

RECALL 23V-414: FRONT SEAT RAILS

This Service Information Bulletin (Revision 3) replaces SI B52 13 23 **dated July 2023**.

What's New:

- Procedure Section – note about seat rail end stops added.

<input checked="" type="checkbox"/>	THIS REPAIR IS MOBILE FRIENDLY
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MODEL

E-Series	Model Description	Production Date
G70	7 Series Sedan	November 30, 2022 – January 18, 2023

AFFECTED VEHICLES

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. As of June 3, 2023, you can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

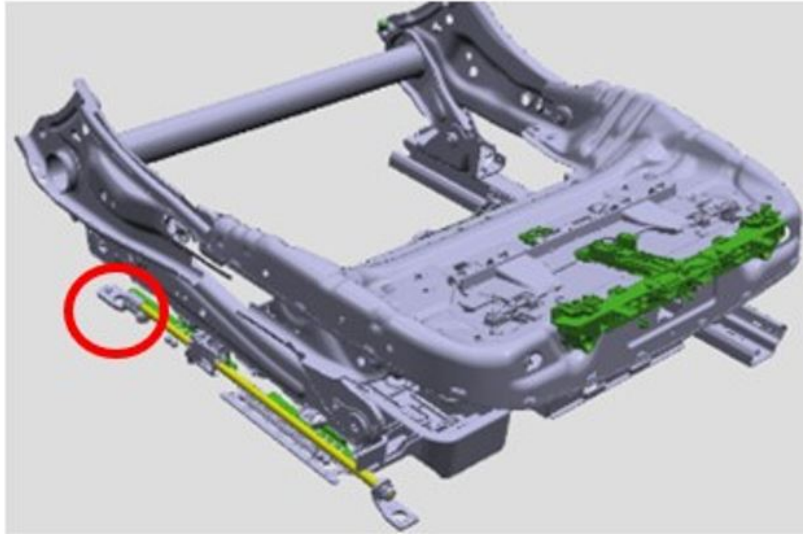
BMW AG is conducting a Voluntary Safety Recall (effective June 2, 2023) on certain Model Year 2023 BMW 7 Series vehicles that were produced between November 30, 2022, and January 18, 2023.

The front seat rail (driver and/or passenger) may not have been produced according to specifications by the supplier. This could affect the structural integrity of the seat frame and, in certain crashes, could increase the risk of injury.

The Recall Notice and Q&A have been attached for further information.

CAUSE

One batch of seat frames may have insufficient welding on the right-side seat rail. The weld could break and impair the restraint function of the seat in the event of a crash/accident. This could occur at the rear of the right-side seat rail as shown below.



CORRECTION

Check the seat length adjustment of both front seats' right rails and replace damaged seat rails if found.

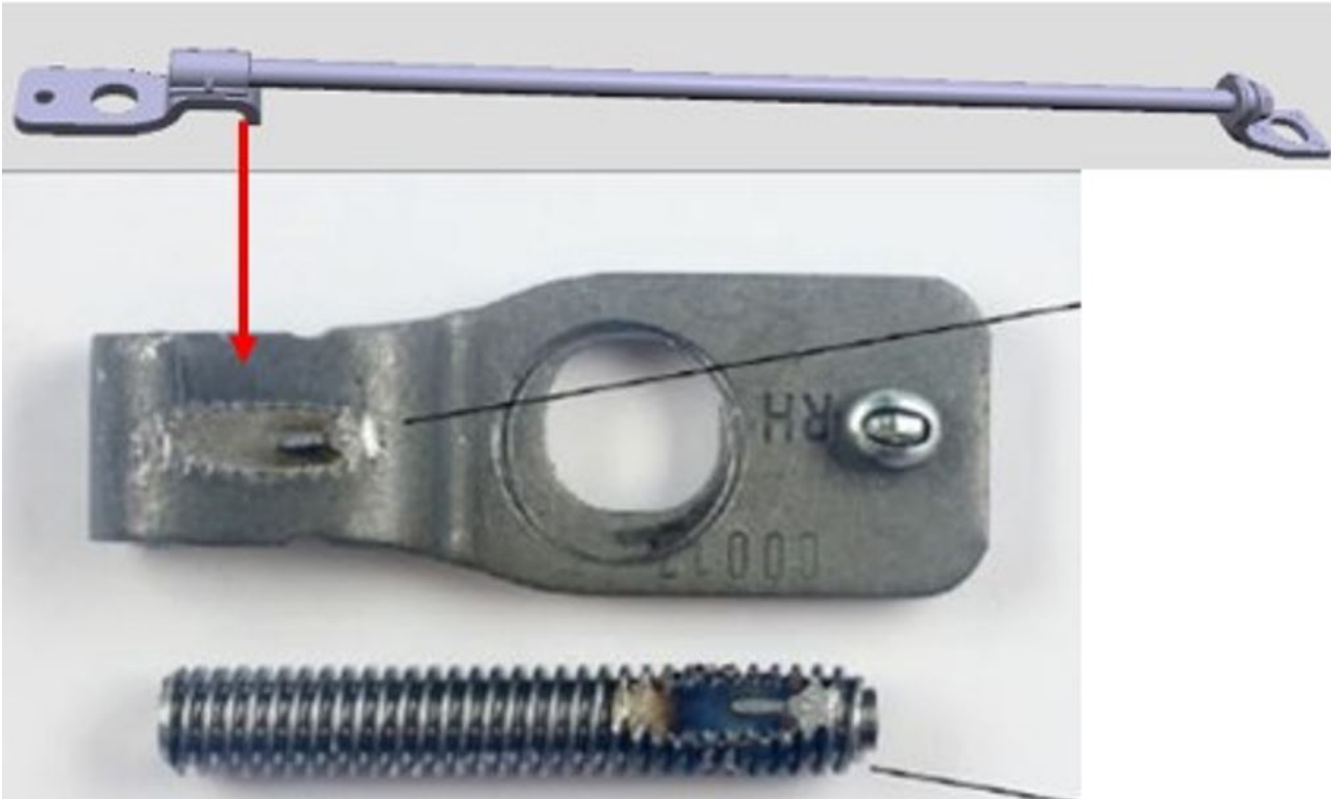
We anticipate a small number of seat frames to be affected and all frames manufactured within batch number **00017**.

PROCEDURE

Check the seat length adjustment on both front seats.



Inspect the right rear of both front seat rails for insufficient welding.



Inspect the seat rail closely and read the batch number. If the mounting bolt is in the way of reading the batch number, it can be removed but must be replaced even if the seat rail is not being replaced.

If the batch number is **00017** then replace the seat rail and all seat mounting bolts. All other batch numbers should be inspected but should not need to be replaced.



NOTE: When replacing the seat rail, make sure to transfer any installed end stop that is on the rail or the seat module will fail to initialize after installation of the new seat rail. Reference [SI B52 01 21](#) about seat rail end stops.

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PARTS INFORMATION

When applicable, only use and invoice the part numbers listed below that apply.

Please only order parts if damage was detected during the inspection, as the expected exchange rate is very low (< 1%).

Refer to the Parts Matrix for the most up to date ordering information. Please submit an IDS ticket to BMW/MINI Recall Parts with the part number needed and clear pictures of the batch number if parts are required.

Part Number	Description	Quantity
52 10 5 A47 D15	Seat length adjustment (left seat)	1 if required
52 10 5 A47 D16	Seat length adjustment (right seat)	1 if required
52 10 5 A47 D38	Mounting kit length adjustment	1 if required
07 14 9 321 690	Cylinder screw (Forced rounding 10)	1-8 max all If required
72 11 5 A5A 464	Torx screw	1-2 If required

CLAIM INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below and when required, the part numbers above that apply.

Repair Code:	0052130200	---
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Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop

Work Pkg	Labor Operation	Description (Plus work)	Labor Allowance
# 1	00 74 804	Check the right seat length adjustment on both front seats (No repair is necessary)	3 FRU
Or:			
# 2	00 74 805	Check the right seat length adjustment on both front seats, replace one seat length unit	17 FRU
Or:			
# 3	00 74 806	Check the right seat length adjustment on both front seats; replace both seat length units	32 FRU

Or:

The vehicle arrives at your center and this Recall shows open (No other Main work will be performed or claimed during this workshop visit)

Work Pkg	Labor Operation	Description (Main work)	Labor Allowance
# 4	00 74 172	Check the right seat length adjustment on both front seats (No repair is necessary)	5 FRU
Or:			
# 5	00 74 173	Check the right seat length adjustment on both front seats, replace one seat length unit	19 FRU
Or:			
# 6	00 74 174	Check the right seat length adjustment on both front seats; replace both seat length units	33 FRU; 34 FRU (i7 xDrive60)

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only

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Claim Repair Comments

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (For example: B52 13 23 WP 1), unless otherwise required by State law.

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Recall repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Defect Code noted above as follows:

- Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to [SI B01 29 16](#) for additional information.

Reimbursement of Prior Customer-Pay Repairs (TREAD Act)

Based on the issue and the age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you do receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

FEEDBACK REGARDING THIS BULLETIN

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

[picture_as_pdf 23V-414-G70-FrontSeat-FAQ-\(02Jun2023\).pdf](#)

[picture_as_pdf B521323 Recall Notice.pdf](#)

