

Keystone RV Company

6/9/23

SAFETY ADVISORY # 23-444

Arcadia Wardrobe Slide

Keystone is conducting a voluntary RECALL notification campaign in accordance with the National Highway Transportation and Safety Act. It has been decided that the vehicles in the recall population may not have a backer board behind the cabinet front for the wardrobe slide in the bedroom. Under certain conditions if the backer board is not installed into the slide box framing and the cabinet front detaches, the slide room can completely extend out of the opening; leading to an increased risk of personal injury.

Models Included: 2021 – 2023 Arcadia Fifth Wheel: 3250RL, 3940LT

Serial Number Ranges: 2021 ML550332 - ML550711
2022 NL550000 - NL551368
2023 PL550003

Parts Required: 4 – KRV # 244953 - Mechanism - Inside Stand Off Bracket (*This part may be ordered in bulk without a VIN*)

16 - #10 x 1" self-tapping flat head screws (obtained locally)

1/8" butyl tape – to seal bracket to slide box end wall

Tools Required: - Screw gun - Pencil - Metal shears

Note – Check serial number on Key Express to verify the campaign is open. Some vehicles were repaired before they left Keystone.

When performing warranty or recall service, please make certain that appropriate Personal Protective Equipment (PPE) is used.

The remedy is to inspect for a backer board behind the wardrobe cabinet front. If the backer board is not there remove the screws from inside wardrobe cabinet front and add KRV # 244953 - Mechanism - Inside Stand Off Bracket to each corner of the box. This will allow the slide box to stop against the brackets rather than relying on the cabinet front to do so. Reinstall the cabinet front and test the slide room operation.

REPAIR INSTRUCTIONS

Step 1

Locate the trailer on a level, flat, hard surface. Chock the wheels.

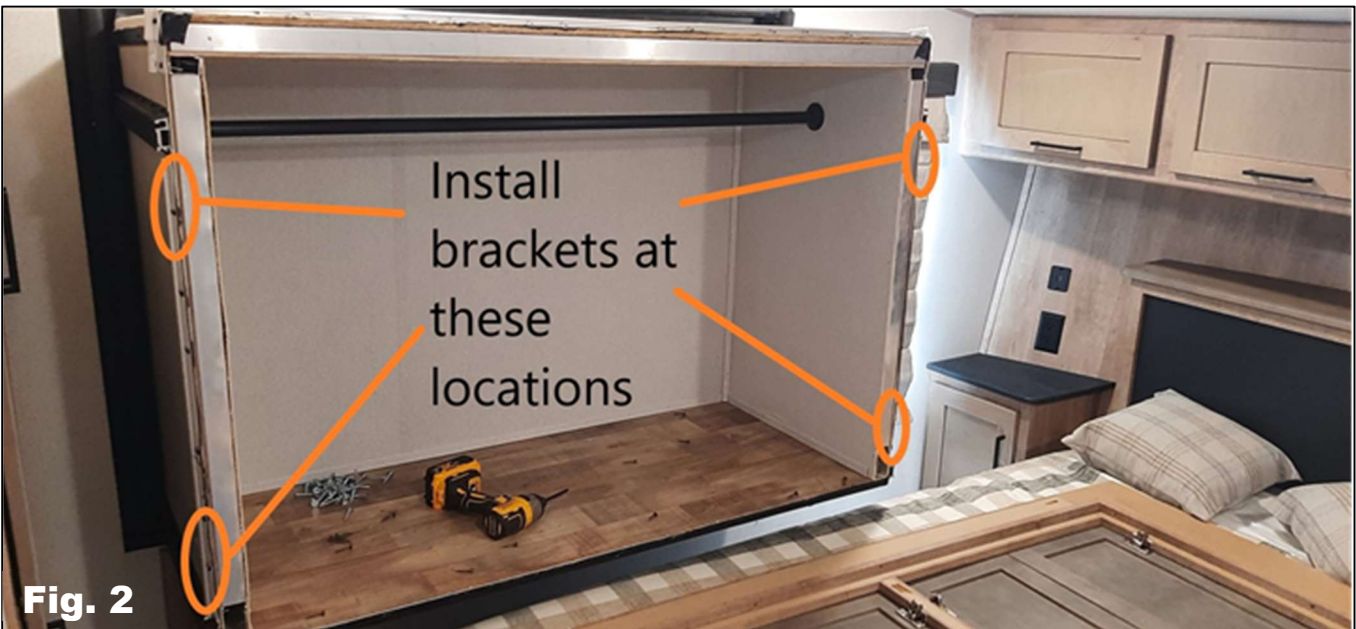


Step 2

Go to the front bedroom wardrobe slide. With the slide room retracted (IN) check to see if the backer board is installed behind the cabinet front. See Figure 1. If the backer is there proceed to warranty reimbursement. If it is not there proceed to Step 3.

Step 3

With the room in the retracted (IN) position open the cabinet doors on each side and remove the screws from inside wardrobe cabinet front cleat across the top, bottom, and sides. Carefully remove the cabinet front from the opening and lay it face down on the bed. See Figure 2.





Step 4

Using KRV # 244953 - Mechanism - Inside Stand Off Bracket mark the slide box gutter and cut out sections with metal shears to allow mounting of the bracket in between the In-wall racks. The entire gutter trim does not need to be removed to do this. Remove just enough screws out of the trim to get your metal shears behind the main part of the trim and make a cut, make another cut into the gutter section itself and bend the trim to snap it off and remove. See Figures 2, 3A and 3B.

Step 5

Position the KRV # 244953 - Mechanism - Inside Stand Off Bracket between the In-wall racks on the end wall of the slide box, two on each side, see figure 2. Make the bracket flush with the front of the end wall. Install a #10x1" screw in each available screw hole, six per bracket. Repeat on other side.

Step 6

Reinstall the cabinet front. Test slide

operation. Proceed to warranty reimbursement.

WARRANTY REIMBURSEMENT

INSPECTION ONLY

Submit the claim on Key Express using **Flat Rate Code # 7144442L**

In the Complaint section note: Safety Advisory # 23-444

In the Cause section note: Safety Advisory # 23-444

In the Correction section note: Backer installed

The amount of time authorized for this repair is **0.3 hour**.

REPAIR

Submit the claim on Key Express using **Flat Rate Code # 7144442A**

In the Complaint section note: Safety Advisory # 23-444

In the Cause section note: Safety Advisory # 23-444

In the Correction section note: Installed brackets.

The amount of time authorized for this repair is **1.0 hour**.

PARTS DISPOSITION

No part return.

Please call Keystone RV Customer Service at 866-273-1450 if you have any questions.