

RECALL H441 – BATTERY ENERGY CONTROL MODULE (BECM) SOFTWARE UPDATE

SAFETY RECALL H441 – I-PACE BECM SOFTWARE UPDATE

AFFECTED MODELS	19-24 MY I-PACE
VOLUME AFFECTED	US 6422 CAN 648
REPAIR	Vehicles may experience thermal overload which may show as smoke or fire, that may occur underneath the vehicle where high-voltage battery is located. An update to the BECM is required to provide enhanced diagnostics software that will monitor the battery pack assembly operational status that indicates where the battery contains conditions which may lead to overheating. A warning message will be displayed to the driver should these battery conditions be detected. All affected vehicles can be updated by a wired update using TOPIx Cloud. 21-24MY vehicles will also be subject to an update via Software over the air (SOTA) as part of the 4.0.0. release..
REPAIR TIME	TOPIx cloud wired update - 0.2Hrs + DIDO
CAMPAIGN LAUNCH	Phase 1 launched on June 19 th , 2023 Phase 2 for 19-20MY – October release Phase 2 for 22-24MY – November release
NOTES	Clients were notified via mail on July 19 th , 2023 Phase 2 BECM software which enhances the diagnostics of phase 1, requires further validation and testing of the software. As of Sept 11 th , due to the limited number of parts, a limited number of repairs have begun with the support of LTS, please ensure to monitor for responses within your raised TA, for instructions on next steps.