

SIM 61 05 23

2024-04-26 RECALL 23V-337: FOOTWELL MODULE (FRM) MOISTURE/WATER INTRUSION

This Service Information Bulletin (Revision 2) replaces SI B61 05 23 dated May 2023.

What's New:

- Procedure information.
- Parts Information.
- Claim Information.

THIS REPAIR IS MOBILE FRIENDLY

MODEL

| E-Series | Model Description | Production Date |
|-----------------|---------------------|---------------------------------------|
| R55 | MINI Cooper Clubman | July 25, 2007 – June 27, 2014 |
| R56 | MINI Cooper Hardtop | November 16, 2006 – November 21, 2013 |

AFFECTED VEHICLES

- Vehicles which require this campaign to be completed will show it as "Open" when checked either in AIR, AWP, Campaign Summary, or Warranty Vehicle Inquiry.
- Please make sure you check your dealer inventory as soon as possible. You can see a list of affected vehicles in Inventory Campaign Details (ICD) under ROSS.

SITUATION

BMW AG is conducting a Voluntary Safety Recall (effective May 11, 2023) on certain Model Year 2007 -2014 MINI vehicles that were produced between November 16, 2006, and June 27, 2014.

Due to several contributing factors (environmental, certain US States' wintertime road treatment, vehicle design configuration and/or age), over time, the Footwell Module (FRM) could become susceptible moisture/water intrusion and corrosion.

Note: Standalone Footwell Module (FRM) replacements for operational issues, NOT caused by, or is NOT consequential to moisture/water intrusion into the FRM as described in this Service Information Bulletin, are beyond the scope of this Recall.

PROCEDURE

Important Note

An Affected Vehicle may arrive at your dealer with un-related pre-existing control module failures and/or with other operational issues due to installed "repurposed auto parts," for example, vehicle/component non-compatibility and/or the stored VINs and/or vehicle mileages do not match, etc.

Additionally, when other body-related sealing issues/problems are found that are beyond the scope of this Recall.

It is important to identify these types of issues as quickly as possible, during the vehicle's RO write-up and/or early in the repair process.

Then, when required, your dealer can proactively advise the customer that the diagnosis, and repair of these other unrelated issues are not covered under the scope of this Recall and explain to them the recommended solution options that are available to address these unrelated issues.

Before performing this Recall repair, thoroughly water soak the vehicle for a reasonable amount of time to begin the in-conjunction water moisture/water intrusion test. While

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61 05 23 RECALL 23V-337: FOOTWELL MODULE (FRM) MOISTURE/WATER INTRUSION

performing this Recall repair, be sure to actively inspect and identify all the sources of water intrusion into the vehicle (the drain hoses, and/or other areas of the vehicle). This will help to ensure that your dealer has the opportunity to address/repair all the water intrusion sources during this workshop visit (See the Important Note above).

- 1. Disconnect the vehicles 12V battery following the repair instructions listed in ISTA/AIR 61 20 900.
- 2. Remove the headliner from the vehicle following the repair instructions listed in ISTA/AIR 51 44 011.

Note: Inspect the headliner for any signs of mold/mildew. If mold/mildew is present, the headliner will need to be replaced.



3. Replace the sunroof drain tube grommets on both sides (driver and passenger side).

Note: Prior to installing the new sunroof drain grommets, using compressed air, blowout both front sunroof drain tubes until they are clear from any debris.



4. Using (9-12mm) hose clamps, secure the bottom of the sunroof drain tube grommets on both sides (driver and passenger) to the drain tube on the body.

5. Using cable ties, secure the top of the sunroof drain tube grommets to the sunroof cassette.



6. Remove both (driver and passenger) entrance cover trims following the repair instructions listed in ISTA/AIR 51 47 000.

7. Lift the carpet and inspect for any signs of moisture/water.

8. Inspect the carpet for any signs of mold/mildew.

Mold/Mildew present: If the carpet has Group of BMW of North America, LLC. All Rights Reserved **NO mold/mildew present:** If the carpet has NO mold/mildew present but is wet, the carpet will need to be removed and air dried. The floorboard will then need to be dried/cleaned.

9. Inspect the driver and passenger side floorboard for any corrosion/oxidation.

If the floorboard on either side has any corrosion/oxidation on it, it will need to be removed using a wire brush and then primed using 2K epoxy primer to protect it against corrosion.



10. The FRM will need to be removed following the repair instructions listed in ISTA/AIR 61 35 115 (included in 00 75 806/00 75 232). Inspect the FRM and its connectors (X14259, X14260, and X14261) for corrosion/oxidation. Removing the connector sleeves is required to get a better visual of the condition of the pins and wires.

If there is any corrosion/oxidation on any of the male pins on the FRM (Footwell Module) control module or any of the female pins on the FRM connectors, the FRM control module and the damaged pins, wiring, and connectors will need to be replaced. Review and follow the notes listed in ISTA/AIR on how to handle wiring harnesses and cables 61 00.

Note: Replacement of the FRM (Footwell Module) control module requires programming via ISTA-P. Review and follow repair instructions listed in ISTA/AIR 61 00 730.



11. Once the FRM (Footwell Module) control module has been inspected and/or replaced, an adhesive film must be applied to the side (right side when FRM is installed in the vehicle) of the FRM control module as shown in the photo.

61 05 23_RECALL 23V-337: FOOTWELL MODULE (FRM) MOISTURE/WATER INTRUSION



12. The Junction Box Electronics (JBE) control module will need to be removed following the repair instructions listed in ISTA/AIR 61 35 040. Inspect the JBE control module and its connectors (X11001, X11002, X11003, X11005, X11006, X11007, X11008, X11009, X11010, and X14272) for corrosion/oxidation Removing the connector sleeves is required to get a better visual of the condition of the pins and wires.

If there is any corrosion/oxidation on any of the male pins on the JBE (Junction Box Electronics) control module or any of the female pins on the JBE connectors, the JBE control module and the damaged pins, wiring, and connectors will need to be replaced. Review and follow the notes listed in ISTA/AIR on how to handle wiring harnesses and cables 61 00.

Note: Replacement of the JBE (Junction Box Electronic) control module requires programming via ISTA-P. Review and follow repair instructions listed in ISTA/AIR 61 00 730.



13. Inspect the ground fan connectors on the driver and passenger side **(X2042 and X2846)** for corrosion/oxidation.

If there is any corrosion/oxidation on any of the pins or connectors, the damaged pins and connectors will need to be replaced. Review and follow repair instructions listed in ISTA/AIR 61 13 Installing comb connector for retrofitting/repairs.

Note: Review and follow the notes listed in ISTA/AIR on how to handle wiring harnesses and cables 61 00.

14. The vehicles interior can be put back together, and the repair can be verified.

PARTS INFORMATION

Use and invoice the applicable part numbers listed below.

Base Repair Parts.

| Part Number | Description | Quantity |
|--|-------------------|----------|
| 51 73 8 197 504 | Water outlet hose | 2 |
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| 07 12 9 952 104 | Hose clamp (Order rounds to a Qty of 10) | 2 |
|-----------------|--|---|
| 61 13 1 372 391 | Cable tie (Order rounds to a Qty of 10) | 2 |
| 61 13 9 432 615 | Adhesive film (Order rounds to a qty of 5) | 1 |

Additional Work-Related Parts when, and as Required.

When applicable, to determine the part number that applies to the specific vehicle being repaired, enter the VIN/chassis number into either ETK or AIR, this will consider the specific equipment and/or options that are fitted to the vehicle.

| Part Number | Description | Quantity |
|------------------|--------------------------------------|-----------------|
| 61 35 6 827 072 | Footwell module 3 | 1 – If required |
| Or | | |
| 61 35 6 827 073 | Footwell module 3 | 1 – If required |
| 61 35 3 457 582 | Fuse box SPEG high | 1 – If required |
| Or | | |
| 61 35 3 457 583 | Fuse box SPEG high | 1 – If required |
| 61 13 0 005 197 | Contact bushing MQS with cable | 1 – If required |
| 61 13 1 383 776 | Socket terminal MQS | 1 – If required |
| 61 13 6 954 568 | Covering cap | 1 – If required |
| 61 13 9 130 832 | Universal socket housing | 1 – If required |
| 61 13 8 364 842 | Socket contact ELO-Power 5.2x0.63 | 1 – If required |
| 61 13 1 393 724 | Socket terminal MQS | 1 – If required |
| 61 13 6 954 566 | Covering cap | 1 – If required |
| 61 13 6 931 866 | Socket housing | 1 – If required |
| 61 13 6 931 870 | Socket housing | 1 – If required |
| 61 13 0 070 583 | Buchsenkontakt ELO-Power mit Kabel | 1 – If required |
| 61 13 0 056 960 | Contact bushing MQS with cable | 1 – If required |
| 61 12 1 391 672 | Cable brown | 1 – If required |
| 61 13 8 727 249 | Crimp connector with shrink-fit hose | 1 – If required |
| 61 13 8 727 250 | Crimp connector with shrink-fit hose | 1 – If required |
| 61 13 8 727 251 | Crimp connector with shrink-fit hose | 1 – If required |
| 61 13 8 727 252 | Crimp connector with shrink-fit hose | 1 – If required |
| Refer to ETK/AIR | Floor covering (non-returnable) | 1 – If required |
| Refer to ETK/AIR | Headliner (non-returnable) | 1 – If required |

Additionally, other materials and small parts that are not specified above, such as fluids, lubricants, one-time use screws, nuts, and seals, which must be replaced or installed (according to the ISTA repair instructions/ETK/AIR), are to be selected from the Electronic Parts Catalogue, and/or other approved BMW resources according to the respective vehicle type. Invoiced these items separately under the Repair Code listed in this bulletin.

CLAIM INFORMATION

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package (WP 1 or WP 2), and when applicable, the expanded WP "Additional Work" labor operation codes and the part numbers listed above that apply.

| Re | pair Code: | 0061750700 | Footwell Module (| FRM |) Moisture/Water Intrusion |
|----|------------|------------|-------------------|-----|----------------------------|
|----|------------|------------|-------------------|-----|----------------------------|

See the attachment listed below for the Recall claim submission information.

M61 05 23 Attachment 1 Claim Information 4_2024

Alternative Mobility Solution (AMS) for Vehicle Owners (RO and Claim Comments Required)

This Recall repair qualifies for Alternative Mobility Solution (AMS) expense reimbursement, claim this item under the Copyright ©2024 MINI USA, a division of BMW of North America, LLC. All Rights Reserved

• Sublet Code 2 - Itemize the AMS sublet amount on the repair order and in the claim comment section.

Please refer to SI M01 01 17 for additional information.

TREAD Act Reimbursement - Qualifying Prior Customer-Pay Repairs

Note: Standalone Footwell Module (FRM) replacements for operational issues, NOT caused by, or is NOT consequential to moisture/water intrusion into the FRM as described in this Service Information Bulletin, are beyond the scope of this Recall.

MINI USA, a division of BMW of North America, LLC will reimburse qualifying customer-pay repairs to address the specific "water moisture/water intrusion" issue described in this Service Information Bulletin that were performed **prior** to the release of this Recall's repair (Remedy) procedure.

MINI USA is currently finalizing the procedure for a customer to request the review of their prior customerpay repair invoice for reimbursement. This Service Information Bulletin will be updated shortly with the reimbursement procedure information.

FEEDBACK REGARDING THIS BULLETIN

| Technical Feedback | To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin |
|---|---|
| Warranty FeedbackTo submit feedback for the CLAIMS section of this bulletin: Submit a ticket to the Warranty Department, or use the chat available in the Warranty Documentation Portal | |
| Parts Feedback | To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department |

Supporting Materials

picture_as_pdf M610523_23V-xyz-FAQ-(11May2023).pdf picture_as_pdf M610523 Recall Notice.pdf 4/28/24, 7:41 PM

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SAFETY RECALL NOTICE

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 23V-xxx: Footwell Module – M61 05 23

BMW AG is conducting a Voluntary Safety Recall (effective May 11, 2023) on certain Model Year 2007 - 2014 MINI vehicles that were produced between November 16, 2006, and June 27, 2014.

Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.

Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.

Please follow any special instructions that we provide to you for the return or disposition of recall parts.

We appreciate all your assistance with this Recall.

Safety Recall 23V-xyz R55 R56 Footwell Module Model Year 2007-2014 MINI Clubman, Hardtop 2 door Issue Date: 5/11/2023

Q1. Which BMW Group models in the US are potentially affected by this Safety Recall? Certain Model Year 2007-2014 MINI Clubman and Hardtop 2 door models in the US are potentially affected.

Q2. What is the specific issue?

Due to several contributing factors (environmental, certain US States' wintertime road treatment, vehicle design configuration and age), over time, the Footwell module (FRM) could become susceptible to corrosion.

Q3. Why are other models / vehicles not included in this Safety Recall? Other models have different design configurations and/or have different environmental exposures.

Q4. How did BMW Group become aware of the issue?

BMW Group became aware of the issue through our quality control procedures.

Q5. <u>Can I continue to drive my vehicle</u>? Yes.

Q6. How will I be informed of this Safety Recall?

Owners of potentially affected vehicles will receive a <u>letter in July</u> via first class mail advising them of this Safety Recall. When parts become available, they will receive another letter, requesting they schedule an appointment with an authorized MINI dealer as soon as possible to have this Safety Recall performed. For the latest updates to this Safety Recall, please visit <u>miniusa.com/recall</u>.

If you are not the only driver of this vehicle, please advise all other drivers of this important information.

Q7. How and when will my vehicle be repaired?

The footwell module (FRM) will be inspected, and if necessary, repaired.

- **Q8.** Do I have to wait for MINI to contact me to have the remedy performed? Yes. We are in the process of implementing this Safety Recall campaign to ensure that the necessary parts are at the MINI dealers. For the latest updates to this Safety Recall, please visit miniusa.com/recall.
- Q9. I see a reference to the "TREAD Act Customer Reimbursement Plan" in my customer letter. Can you explain what that is about? Am I eligible for reimbursement? If you have already had this repair performed at your own expense, you may be eligible for reimbursement of certain expenses that you incurred. Please visit <u>miniusa.com/recall</u> and click on "Reimbursement for Prior Customer Pay Repairs Related to a Safety Recall (TREAD Act)".