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Akasol Batteries LR

RECALL INFORMATION

May (2023)

Mack Trucks has determined that certain LRBE electric model trucks could have been built with Akasol battery packs with internal coolant lines that were not properly assembled and result in the loss of coolant which could cause a short in a battery cell. With a short in the battery cell there is a risk of a battery fire and subsequent vehicle fire.

Mack Trucks has not received any complaints or reports of vehicle crashes because of this safety issue; therefore, Mack considers this as a proactive measure to protect the public and Mack's customers from the potential risk associated with this defect.

To ensure that these vehicles meet Mack's stringent quality requirements, an inspection of each battery by an Akasol representative is required. Certified Mack BEV dealers will be responsible for scheduling and preparing trucks for inspection. If any manufacturing discrepancies are identified the batteries will be removed and replaced.

Please follow the procedures below to schedule and prepare the truck for inspection.

VEHICLES AFFECTED

Certain 2023 Mack LR Electric vehicles manufactured May 13, 2021 through December 14, 2022.

VEHICLE QUANTITY

There are 4 vehicles affected by this recall (All US).

Recall Instructions

To schedule inspection and receive detailed instructions on how to prepare the truck for the Akasol battery inspection, please open an eService case.

Important Note!

- In the Area drop down box please select VTNA eMobility Technical Support group.
- In the description field please state the following. In reference to recall number SC0442 I need to schedule this truck for inspection.

Once the eService case is processed you will receive scheduling information and further instructions.