# NOVABUS

### **RECALL CAMPAIGN**

### **CR5415E**

REFERENCE:	Nova Bus Manuals		
SECTION:	03: Side Windows		
RS Nº:	MQR 7621-2100		
EFFECTIVE IN PROD .:	LD19 (2020AU)		
TC RECALL Nº:	2023-233		
NHTSA RECALL Nº:	23V277		

#### APPLICATION DEADLINES: N/A CLAIM REFERENCE NUMBER: SR5415

SUBJECT: Emergency exit windows					
JUSTIFICATION:	The emergency exit window release and label may have been installed in the incorrect location. In addition, the emergency exit window opening may be insufficient. As such, these vehicles fail to conform to Federal Motor Vehicle Safety Regulations Standard #217 – Bus Window Retention, Release and Emergency Exits.				

LEVEL	DESCRIPTION	DIRECT CHARGES		TIME
	DESCRIPTION	LABOUR	MATERIAL	TIME
1	Remove all the emergency exit stickers locate on both emergency exit windows located above the rear axle.	Nova Bus	Nova Bus	20 min
2	7. <u></u> 7	3 <u>—</u> 9	8 <u>—</u> 10	94242

#### MATERIAL REQUIRED PER VEHICLE

QTY	PART Nº	REV.	DESCRIPTION
LEVEL	1		
		-	<u> </u>
LEVEL	2		
<del></del> 6	-	-	

#### DISPOSAL OF PARTS

	DISCARDED	RETAINED
REMOVED PARTS ARE:	si <u>-</u> itz	

#### **REVISION HISTORY**

REV.	DATE	CHANGE DESCRIPTION	WRITTEN BY
NR	2023JN12	Initial release	Luc Carignan



# **RECALL CAMPAIGN**

	000000	ROAD N	UMBER	VIN (2N)	/Y/4RKY)	OTV	
CLIENT	ORDER	FROM	TO	FROM	то	QTY	
Austin - CMTA - Texas	L635	5001	5001	S92U7C45001	S92U7C45001	1	
Austin - CMTA - Texas	L636	5002	5022	S92U1D45003	S92U0D45003	21	
Austin - CMTA - Texas	L704	5051	5068	L82J7E45004	L82J2E45004	<mark>1</mark> 8	

FOLLOW YOUR INTERNAL SAFETY PROCEDURES.

## PROCEDURE

NOVABUS

- 1.1. Park the vehicle on an even surface with the transmission on neutral.
- 1.2. Apply the parking brake and set the master control switch to the *stop* position.
- 1.3. With a plastic scraper and isopropyl alcohol, remove all the emergency exit stickers from both rear emergency exit windows locate above the rear axle. See Figure 1.
- \*

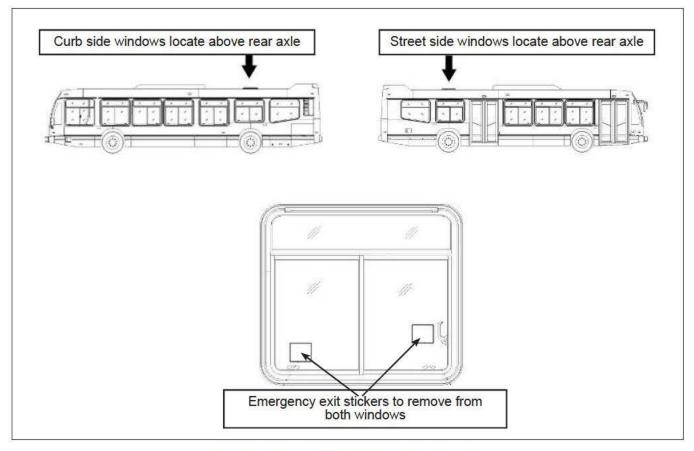


Figure 1 - Emergency Exit Stickers to Remove