

## **A CUMMINS FIELD CAMPAIGN**

**Please Deliver To:** Service Managers and Warranty Decision Makers

**FROM:** Cummins Global Warranty Administration Communications

**Subject:** BES CM0904 EV104B Rollback Calibration Safety Campaign

**Number:** C2677

**Date:** 04-May-2023

**Expires:** 01-May-2043 (U.S./Canada)  
01-May-2043 (International)

**Attention:** U.S. / Canadian Dealers  
U.S. / Canadian Distr./Branches and Div. Offices (Automotive)

If additional information is required, please contact your Cummins Warranty Operations Group Leader.

### **DESCRIPTION:**

This Safety Campaign is being issued to update the System Control Module on certain BES CM0904 EV104B units currently in the field. This field action authorizes technicians to download the latest calibration for the System Control Module.

### **ACTION:**

In order to qualify for repair under this field action, an engine:

- 1 will be covered Regardless of coverage status, and
- 2 **must** show as OPEN on QuickServe® Online for this field action.

**NOTE:** The SSN list is attached for reference.

After verifying that the engine meets the above requirements, perform the following actions:

- 1 Download the latest calibrations for the SCM; version BL\_3\_0\_1\_31 or later. Please refer to Attachment B (SCM Calibration Procedure) and Attachment C (MotoService Software Setup Downloading) for detail instructions on the calibration download.

### **MATERIAL DISPOSITION:**

There are no materials involved in the field action.

### **REIMBURSEMENTS:**

#### **Parts:**

There are no parts covered in this field action.

**NOTE:** SRTs to gain access that are required to complete the repair, that are sufficiently explained in the claim narrative, may also be claimed on this action.

**NOTE:** SRTs are listed as OPTIONAL. Select the appropriate SRTs for the repair performed. SRT 19-1JP and Admin should **ONLY** be claimed if the unit DID require calibration. SRT 17-902 and Admin should **ONLY** be claimed if the unit DID **NOT** require calibration.

#### **Labor using applicable Access Code and Time:**

<b>SRT Code</b>	<b>Description</b>	<b>Time</b>
00-90X	Administrative time	
17-902	CAMPAIGN CHECK (OPTIONAL)	
19-1JP	SYSTEM CONTROL MODULE CALIBRATION CODE - TRANSFER (CMI) (OPTIONAL)	

#### **Travel:**

Travel is covered under this field action. Towing is **not** covered under this field action.

#### **Other Claimables:**

Consumables are **not** covered under this field action.

**Claim Instructions:**

For Cummins Dealers, claims for this Field Campaign **must** be filed via **RAPIDSERVE™** Web (rsw.cummins.com). For information regarding **RAPIDSERVE™** Web, please reference the "Warranty" tab in QuickServe® Online. If there are additional questions, please contact your local Cummins Distributor.

Account Code: ..... 65  
Pay Code: ..... North America Distributor = X  
Pay Code: ..... North America Dealer = D  
Pay Code: ..... International Distributor = I  
Pay Code: ..... International Dealer = R  
Failure Code: ..... WCLPEA

**Attachments**

c2677\_ssn-list.xlsxc2677\_attachment-b.pdfc2677\_attachment-c.pdf