



VOLUNTARY RECALL CAMPAIGN

Classification: WT23-002	Reference: NTB23-036	Date: April 17, 2023
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VOLUNTARY SAFETY RECALL CAMPAIGN 2023 FRONTIER, TITAN/TITAN XD; SPARE TIRE INSPECTION

CAMPAIGN ID #: PC974
APPLIED VEHICLES: 2023 Frontier (D41)
2023 Titan/Titan XD (A61)

**Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.**

INTRODUCTION

Nissan is conducting this voluntary safety recall campaign on certain specific model year 2023 Frontier, Titan and Titan XD vehicles to inspect and, if necessary, replace the spare tire. This service will be performed at no charge to the customer for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number PC974 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

IMPORTANT: The figures in the **SERVICE PROCEDURE** below show a Frontier. Titan and Titan XD models are similar.

1. Park the vehicle on a flat surface, verify the transmission is in PARK, apply the parking brake and turn the engine OFF.

2. Slide under the rear of the vehicle (Figure 1).



Figure 1

3. Locate the spare tire under the rear of the vehicle (Figure 2).



Figure 2

4. Locate the spare tire label on the tread of the spare tire (Figure 3).



Figure 3

5. Locate the date listed on the spare tire label, and document it on the Repair Order (Figure 4).



Figure 4

6. Review the spare tire label date documented in step 5 for the following:
 - a. Is the date on the spare tire label **1/31/2023 through 2/13/2023**?
 - b. Is the spare tire label missing?
 - c. Is the spare tire label NOT legible?
 - If a, b or c are YES, continue to step 7 on page 4 to replace the spare tire with the same type and size.
 - If a, b or c are NO, no repair is required. Skip to **CLAIMS INFORMATION** on the last page.

7. Locate the jack rod and the wheel nut wrench.
 - On Frontier King Cab, the jack tool storage is located between the two (2) rear jump seats.
 - On Frontier Crew Cab, the jack tool storage is located behind the rear bench seat.
 - On Titan/Titan XD, the jack tool storage is located under the right rear bench seat.

8. Loosen the straps and remove the jack rod and the wheel nut wrench. (Figure 5).

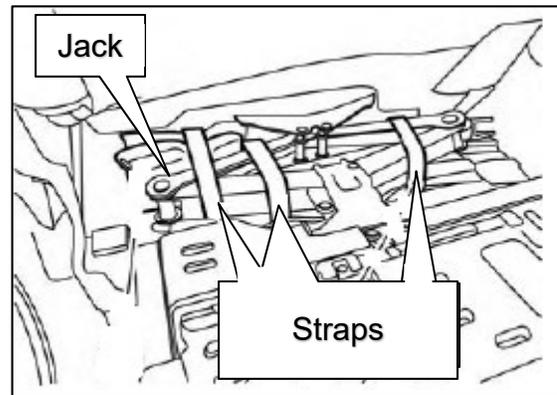
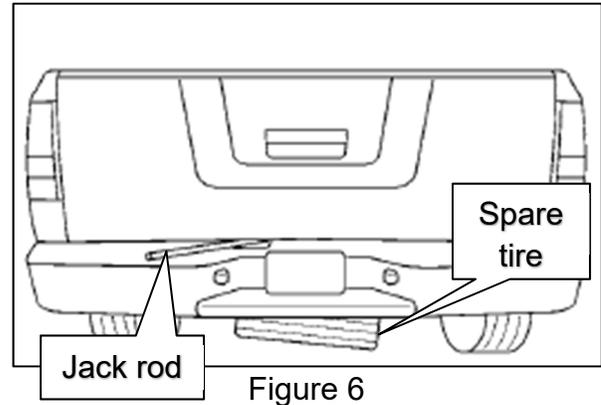
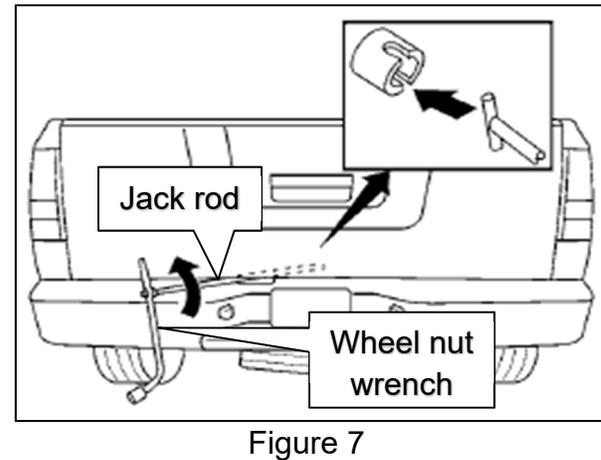


Figure 5

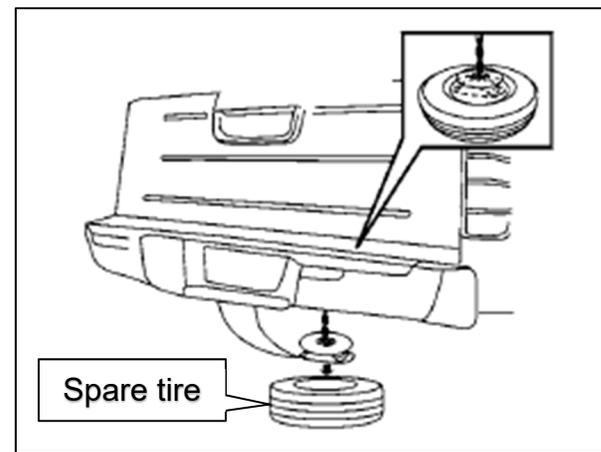
9. Find the oval-shaped opening above and slightly to the left of the rear license plate. Pass the T-shaped end of the jack rod through the opening and position it toward the spare tire winch located directly above the spare tire (Figure 6).
- On Frontier models, do NOT insert the jack rod straight as it is designed to be inserted at an angle as shown.



10. Lower the spare tire down from the vehicle (Figure 7 and Figure 8).
- a. Fit the square end of the jack rod into the square hole of the wheel nut wrench to form a handle.
 - b. Seat the T-shaped end of the jack rod into the T-shaped opening of the tire winch.



- c. Apply pressure to keep the jack rod engaged into the spare tire winch. Then, turn the jack rod counterclockwise to lower the spare.
- d. Once the tire is completely lowered, guide the retainer chain through the center of the wheel and slide the tire out from under the vehicle.



11. Replace and balance the spare tire.
 - Refer to the ESM: **SUSPENSION > ROAD WHEELS & TIRES > REMOVAL AND INSTALLATION > WHEEL AND TIRE > Removal And Installation**
 - Inflate the spare tire to the cold tire pressure shown on the Tire Loading and Information Label.
12. Reinstall the spare tire, jack rod and wheel lug wrench in reverse order of removal.
13. Use a 1/2" drill bit to drill two (2) holes through the sidewall of the removed spare tire.
 - Tires removed due to this Safety Recall Campaign cannot be resold or reused.
 - Nissan recommends properly disposing of all unusable disabled tires to comply with applicable state and local laws and regulations. Additionally, limiting the disposal of tires in landfills by alternative beneficial or positive reuse such as recycling, shredding, crumbling and recovery.

PARTS INFORMATION

MODEL	REPLACEMENT TIRE	TIRE SIZE	PART NUMBER	QUANTITY
Titan, Titan XD	GRABBER HTS LRE BW	LT265/60R20 (1) (2)	OETIR02971	1 As needed
	GRABBER APT LRE BW	LT275/65R18 (1) (2)	OETIR02993	1 As needed
	GENERAL GRABBER APT BW	P275/70R18 (1) (2)	OETIR03096	1 As needed
Frontier	HANKOOK DYNAPRO AT2 RF11 BW	P265/70R17 (1) (2)	OETIR03079	1 As needed

- (1) Order this item through the Nissan Maintenance Advantage program: Phone 877-NIS-NMA1 (877-647-6621). Website order via link on the dealer portal; www.NNAnet.com and click on the "Maintenance Advantage-Tire/Battery/Chemical" link.
- (2) Use the **EXPENSE CODE** below for tire reimbursement. DO NOT claim the Dealer Tire **PART NUMBER** on the claim.

CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") ID	DESCRIPTION	OP CODE	FRT
PC974	Inspect Spare Tire Assembly Label (OK)	PC9740	0.2
	Inspect Spare Tire Assembly Label And Replace The Spare Tire	PC9741	0.5

EXPENSE CODE

EXPENSE CODE (1)	DESCRIPTION	MAX AMOUNT
822	Tire Replacement, Shipping Fees, and Disposal Fees - OETIR02971	\$518.70
823	Tire Replacement, Shipping Fees, and Disposal Fees - OETIR02993	\$408.20
824	Tire Replacement, Shipping Fees, and Disposal Fees - OETIR03096	\$409.50
825	Tire Replacement, Shipping Fees, and Disposal Fees - OETIR03079	\$331.50

- (1) Use this **EXPENSE CODE** for tire reimbursement. DO NOT claim the Dealer Tire **PART NUMBER** on the Claim.
- (2) The **MAX AMOUNT** includes local and state tax as well as disposal fees.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
April 17, 2023	NTB23-036	Original bulletin published

