



VOLUNTARY RECALL CAMPAIGN

Classification: WT23-001	Reference: NTB23-035	Date: April 17, 2023
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VOLUNTARY SAFETY RECALL CAMPAIGN 2023 FRONTIER, TITAN/TITAN XD; TIRE REPLACEMENT

CAMPAIGN ID #: PC973
APPLIED VEHICLES: 2023 Frontier (D41)
2023 Titan/Titan XD (A61)

**Check Service COMM or Dealer Business Systems (DBS)
National Service History to confirm campaign eligibility.**

INTRODUCTION

Nissan is conducting this voluntary safety recall campaign on certain specific model year 2023 Frontier, Titan and Titan XD vehicles to replace all four (4) tires. This service will be performed at no charge to the customer for parts or labor.

IDENTIFICATION NUMBER

Nissan has assigned identification number PC973 to this campaign. This number must appear on all communication and documentation of any nature dealing with this campaign.

DEALER RESPONSIBILITY

It is the dealer's responsibility to check Service COMM or Dealer Business Systems (DBS) National Service History for the campaign status on each vehicle falling within the range of this voluntary safety recall which for any reason enters the service department. This includes vehicles purchased from private parties or presented by transient (tourist) owners and vehicles in a dealer's inventory. **Federal law requires that new vehicles in dealer inventory which are the subject of a safety recall must be corrected prior to sale. Failure to do so can result in civil penalties by the National Highway Traffic Safety Administration.** While federal law applies only to new vehicles, Nissan strongly encourages dealers to correct any used vehicles in their inventory before they are retailed.

Bulletins are intended for use by qualified technicians, not 'do-it-yourselfers'. Qualified technicians are properly trained individuals who have the equipment, tools, safety instruction, and know-how to do a job properly and safely. **NOTE:** If you believe that a described condition may apply to a particular vehicle, DO NOT assume that it does. See your Nissan dealer to determine if this applies to your vehicle.

SERVICE PROCEDURE

CAUTION

To avoid the risk of minor personal injury or damage to the vehicle:

- Torque the wheel nuts diagonally by dividing the work two or three times, in order to prevent the wheels from developing any distortion.
 - To prevent strain on the disc brake rotor, do not exceed the **WHEEL NUT TORQUE** in **Table 1**.
 - Wear all appropriate PPE (Safety Glasses) and follow all Cautions/Warnings for related equipment.
1. Replace and balance all four (4) tires.
 - Refer to the ESM: **SUSPENSION > ROAD WHEELS & TIRES > REMOVAL AND INSTALLATION > WHEEL AND TIRE > Removal And Installation**
 - a. Inflate all four (4) tires to the cold tire pressures shown on the Tire Loading and Information Label.
 - b. Torque the wheel nuts to the specification listed in **Table 1**.

Table 1

MODEL	WHEEL NUT TORQUE
Frontier, Titan (Non XD)	133 N•m (14 kg-m, 98 ft-lb)
Titan XD	177 N•m (18 kg-m, 131 ft-lb)

2. Perform TPMS ID Registration.
 - Refer to the ESM: **SUSPENSION > ROAD WHEELS & TIRES > BASIC INSPECTION > ID REGISTRATION PROCEDURE > Work Procedure**
3. Use a 1/2" drill bit to drill two (2) holes through the sidewall of the removed tires.
 - Tires removed due to this Safety Recall Campaign cannot be resold or reused.
 - Nissan recommends properly disposing of all unusable disabled tires to comply with applicable state and local laws and regulations. Additionally, limiting the disposal of tires in landfills by alternative beneficial or positive reuse such as recycling, shredding, crumbling and recovery.

PARTS INFORMATION

MODEL	REPLACEMENT TIRE	TIRE SIZE	PART NUMBER	QUANTITY
Titan, Titan XD	GRABBER HTS LRE BW	LT265/60R20 (1) (2)	OETIR02971	4
	GRABBER APT LRE BW	LT275/65R18 (1) (2)	OETIR02993	4
	GENERAL GRABBER APT BW	P275/70R18 (1) (2)	OETIR03096	4
Frontier	HANKOOK DYNAPRO AT2 RF11 BW	P265/70R17 (1) (2)	OETIR03079	4

- (1) Order this item through the Nissan Maintenance Advantage program: Phone 877-NIS-NMA1 (877-647-6621). Website order via link on the dealer portal; www.NNAnet.com and click on the "Maintenance Advantage-Tire/Battery/Chemical" link.
- (2) Use the **EXPENSE CODE** below for tire reimbursement. DO NOT claim the Dealer Tire **PART NUMBER** on the claim.

CLAIMS INFORMATION

Submit a "CM" line claim using the following claims coding:

CAMPAIGN ("CM") ID	DESCRIPTION	OP CODE	FRT
PC973	Replace All Four (4) Tires	PC9730	1.7

EXPENSE CODE

EXPENSE CODE (1)	DESCRIPTION	MAX AMOUNT
818	Tire Replacement, Shipping Fees, and Disposal Fees - OETIR02971	\$2074.80
819	Tire Replacement, Shipping Fees, and Disposal Fees - OETIR02993	\$1632.80
820	Tire Replacement, Shipping Fees, and Disposal Fees - OETIR03096	\$1638.00
821	Tire Replacement, Shipping Fees, and Disposal Fees - OETIR03079	\$1326.00

- (1) Use this **EXPENSE CODE** for tire(s) reimbursement. DO NOT claim the Dealer Tire **PART NUMBER** on the Claim.
- (2) The **MAX AMOUNT** includes local and state tax as well as disposal fees.

AMENDMENT HISTORY

PUBLISHED DATE	REFERENCE	DESCRIPTION
April 17, 2023	NTB23-035	Original bulletin published