

RECALL 23V254 REMEDY INSTRUCTIONS



Make(s): STARCRAFT BUS
Model(s): PRODIGY
Model Year(s): 2019 - 2021

Concern:
A non-compliance to "FMVSS 221 Joint Strength" was found on two interior panel pieces removed from the ceiling of the bus.

Repair Code: RC-090-00-03-004322
Allotted Time: .67 HRS.
Inspection Code: RC-090-00-05-004321
Allotted Time: .17 HRS.
Photo(s) Required: NO
Prior Authorization Required: YES
Part(s) Kit Number: N/A
Part(s) Return: N/A

Disconnect the vehicles' battery Positive and Negative, disconnect any House battery(s) Positive and Negative, if equipped with a generator ensure it is off and lastly, ensure the vehicle is disconnected from shore power. Block any tires/wheels to prevent the vehicle from rolling. Failure to do so may result in electrocution, fire or other personal injury, property damage and/or death.

PARTS REQUIRED:

28 - #10-16 X 1" SD SQUARE #2
4 - WOOD SHIMS
1 - SIKA 3131 ADHESIVE

INSPECTION PROCESS:

STEP 1: REMOVE ALL SCREWS FROM INTERIOR CEILING PANEL SEAMS;

STEP 2: TRY TO SEPARATE THE PANELS, ENSURING NOT TO DAMAGE CEILING SURFACE;

STEP 3: IF THE PANEL IS ADHERED AND DOES NOT SEPARATE, THE INSPECTION IS COMPLETE AND THE UNIT IS NOT IN NEED OF THE REPAIR;

- CLAIM THE REPAIR CODE
- IF THE PANELS ARE ABLE TO BE SEPARATED PROCEED TO REPAIR PROCEDURE BELOW.

REPAIR PROCESS:

CONTACT STARCRAFT WARRANTY FOR AUTHORIZATION AND TO ALSO ORDER THE PARTS KIT AS NEEDED;

STEP 4: REMOVE THE SIDE ACCESS PANEL SCREWS AND REMOVE THE ACCESS PANELS;

STEP 5: PLACE MASKING TAPE ALONG FRONT EDGE OF SEAM TO MAKE IT EASIER TO CLEAN ACCESS ADHESIVE FROM STEP 8;

STEP 6: PLACE A SMALL SPACER OR WEDGE BETWEEN THE TWO PANELS TO CREATE ADEQUATE SPACE FOR ADHESIVE APPLICATION;

STEP 7: PLACE A ¼" BEAD OF TWO PART SIKA 3131 PRODUCT ALONG THE ENTIRE UPPER SEAM; ½" FROM THE LEADING EDGE OF THE PANEL;

STEP 8: RE-SEAT THE ORIGINAL SCREWS BACK INTO THE PANEL(S), ADD THE ADDITIONAL SCREWS FROM THE KIT IN BETWEEN EACH OF THE EXISTING SCREWS AND PULL THE MASKING TAPE OFF OF CEILING;

STEP 9: RE-ATTACH THE SIDE ACCESS PANELS;

STEP 10: BE SURE TO WIPE ANY EXCESS ADHESIVE FROM THE SEAM IMMEDIATELY AS THE ADHESIVE WILL BE EXTREMELY DIFFICULT TO REMOVE ONCE IT IS CURED;

STEP 11: CLAIM REPAIR CODE.

PHOTOS ON FOLLOWING PAGE FOR INSPECTION / REMEDY

RECALL 23V254 REMEDY INSTRUCTIONS



Make(s): STARCRAFT BUS
Model(s): PRODIGY
Model Year(s): 2019 - 2021

Concern:
A non-compliance to "FMVSS 221 Joint Strength" was found on two interior panel pieces removed from the ceiling of the bus.

Repair Code: RC-090-00-03-004322
Allotted Time: .67 HRS.
Inspection Code: RC-090-00-05-004321
Allotted Time: .17 HRS.

Photo(s) Required: NO
Prior Authorization Required: YES
Part(s) Kit Number: N/A
Part(s) Return: N/A

INSPECTION/REMEDY:

