

**Volvo Car USA LLC****Parts Bulletin**

Bulletin Title	Group	CAT/NO
Recall R10225: TCAM DTC misdetection, Model Year 2023 S60, V60CC, XC60, XC90, XC40 and C40	39	R10225
Car Market	Issue Date	Status Date
United States and Canada	3/23/23	3/23/23
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Reference Bulletins: QB R10225

Volvo Cars USA LLC and Volvo Cars Canada LTD on behalf of the Volvo Car Corporation has decided to launch Recall R10225: TCAM DTC misdetection on certain model year 2023 S60, V60CC, XC60, XC90, XC40 and C40 vehicles.

Volvo Car Investigations have identified that during a software download on the Telematics and Connectivity Antenna Module (TCAM), the TCAM mis-detects a communication failure towards the Infotainment Head Unit (IHU) and sets DTC's TCAM-U104C87 and TCAM-U113992, and an "e-call service required" message on the Driver Information Module (DIM).

If there is an actual issue in the e-Call system, the driver will not get any extra warnings other than the already displayed false message, increasing the risk of no emergency response.

The corrective action is to update the vehicle's software with new logic in the TCAM with VIDA only. OTA will not be available for this action.

A total of 329 U.S. and 3 Canadian vehicles are eligible for this recall.

The following part numbers apply:

Part Number	Description	Qty
31493704	Total Upgrade S60, V60CC	1
31483292	Total Upgrade XC90, XC60	1
31676056	Total Upgrade XC40, C40	1