

Safety Recall

Volvo Trucks North America

Greensboro, NC USA

Release Date	Number	Release	Page
03.2023	RVXX2302	04	1(4)

New Labor Operation Number

**Hub Cover Insufficient Retention
VHD, VNL, and VNR**

RECALL INFORMATION

Revised (January 18, 2024)

Volvo has determined that some hub covers, lack the spring retention force required to retain the hub cover to the hub. These hub covers could become separated from the vehicle while in motion, If the hub cover comes off, it can result in a hazard to other road users and potentially result in an injury.

Replacement covers are being developed and once these covers are made available there will be a follow up service campaign to provide the replacement covers. Dealers and customers will be notified when parts are available.

Volvo Trucks has not received any complaints or reports of injury; therefore, Volvo considers this as a proactive measure to protect the public and Volvo's customers from the potential risk associated with this defect.

At this time, Volvo Trucks is requiring the defective covers be removed and destroyed.

VEHICLES AFFECTED

Certain Volvo North America vehicles manufactured between February 3, 2023, through March 04, 2023.

VEHICLE QUANTITY

There are 788 vehicles affected by this recall (726 U.S., 62 Canada).

Repair Instructions

1. Secure truck for service.
2. Remove all hub covers.
3. Destroy the removed hub covers so they cannot be reused.
4. Recycle the destroyed hub covers in accordance with state and local regulations.
5. Release the truck to service.

Volvo Hub cover shown below



REIMBURSEMENT

This repair is covered by an authorized safety recall. Reimbursement is obtained through the normal claim handling process.	
	UCHP Reimbursement
Claim Type (used only when uploading from the Dealer Business System)	40
Recall Status	
Vehicle repaired per instructions	1-Modified per instructions
Labor Codes	
Primary Labor Code: 1720-16-09-01 Campaign General (0.1 x 4)	0.4
Causal Part	20555832
Authorization Number	C6653

Note: Dealers are to perform this Safety Recall Campaign on all subject vehicles at no charge to the vehicle owner regardless of mileage, age of vehicle or ownership (original purchaser or subsequent purchasers). Whenever vehicles are subject to a Safety Recall are brought to your dealership for service, or taken into your dealership vehicle inventory, it is strongly recommended that every effort be made to perform the recall correction before the vehicle is sold or released to the owner.