



Safety Recall: 23V167
March 2023

IMPORTANT SAFETY RECALL

«Dealer_name»
«Street»
«City», «State» «Zip»
Country (Only for Canada)

Dear Valued Dealer:

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. US only

Alliance RV has decided that a defect which relates to motor vehicle safety exists in some 2023 Alliance RVs. Units impacted are select Valor All Access Travel Trailers.

Our records show the following unit(s) are affected by this recall and is currently part of the inventory at your Dealership. The Recall Remedy must be completed on this unit prior to being sold.

Vehicle Identification Number Listing: TBD

Reason for this recall:

Alliance RV has determined that a number of Valor All Access Travel Trailers were manufactured that the incorrect size wheel and tire assemblies were installed and may become overloaded.

What Alliance RV will do:

Alliance RV will reimburse authorized service providers to perform the necessary repair. A total of 1.3hrs will be paid (.20hrs per wheel, .30hrs per spare and .20hrs per Federal Sticker).

What we need you to do:

Perform the wheel assembly and Federal Sticker replacement. This action of replacing must take place. The instructions provided with this letter will guide you through the appropriate action. A warranty claim can then be filed with Alliance RV.

Federal law requires that all units in your inventory be repaired prior to delivery to a customer. If you have sold a unit recently that you have received a stock recall notice on, please contact the owner immediately to advise of the recall. In addition, please register the unit by submitting the Warranty Registration information via the Alliance RV Dealer Portal (contact us at dealersupport@alliancerv.com if you need instructions on how to do so).

All pertinent information regarding this recall is available under the announcements section of our website. If you need further assistance, please Contact Alliance RV Customer Service at 574-226-0140 – Option 2 or dealersupport@alliancerv.com.

We certainly regret this inconvenience; however, our customers' safety is our most important priority.

Sincerely,
Alliance RV

Product Safety Notice

Models Included 2023 Valor All Access Travel Trailers – 21T15

Serial Number Range PA007290 thru PA007472

Parts Required ***WHEEL ASSEMBLIES (p/n: 24208) / SPARE WHEEL ASSEMBLY (p/n: 20801) / FEDERAL VIN TAG/STICKER (p/n: 11102)***

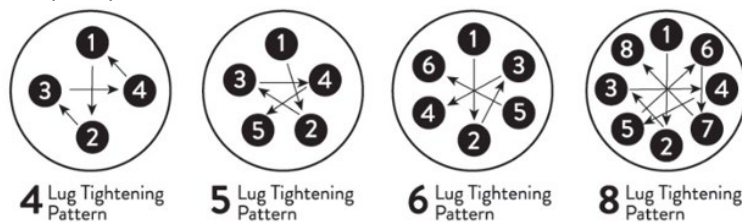
Tools Required

- Impact Wrench – ½” drive (removal of wheels only) – Deep socket ¾” x ½” drive
- Torque Wrench – ½” drive (box end socket – ¾”)
- Minimum 2” long socket extension, ½” drive
- Wheel chocks

The remedy is to replace all 4 wheel assemblies on the RV, the spare tire mounted underneath the RV and the Federal VIN Sticker on the side of the RV.

Instructions

1. With the RV in your service area, chock the wheels.
2. Using an appropriately rated floor jack (the jack should be placed under the main frame rail behind the rear spring hanger / running gear), lift this side of the RV slightly (just enough to take a little bit of weight off the wheel) so that you can loosen the lug nuts (only loosen lug nuts about half a turn, DO NOT remove lug nuts at this time).
3. Continue to raise the RV so that the wheel on this side of the RV is off the ground. Once in the air, utilize a jack stand to keep the RV in its fixed position with the tire off the ground. You can now remove your jack.
4. At this point move the jack to the frame rail just in front of the front spring hanger and raise slightly to take some pressure off this wheel and then repeat steps 2 and 3.
5. With both wheels off the ground and the RV safely supported with jack stands, you can now remove all lug nuts on this side of the RV.
6. Replace wheel assemblies with the correct assemblies.
 1. Wipe down all lug nuts and lug nut seats. Start the lug nuts by hand.
 2. Using the pattern and chart shown in Figures A and Figure B, tighten the lug nuts accordingly.
 - Torque Spec: 110-120 ft/lbs



Wheel Torque Requirements			
Wheel Size	1st Stage	2nd Stage	3rd Stage
14", 15", 16"	20-25 ft/lbs	50-60 ft/lbs	110-120 ft/lbs

Figure B.

7. Repeat steps 2 through 6 for the other side of the RV.
8. Once the wheels and spare wheel have been replaced, replace the Federal Certification tag on the side of the RV.

Warranty Reimbursement Information:

Warranty claims should be submitted via the Alliance RV Dealer Portal under flat rate code 23V167. If a sublet is being used for the performance of the recall, a copy of the claim is required, and it should be submitted to service@alliancerv.com for review and processing.

The allotted time for the recall to be performed is 1.30hrs (.20hrs per wheel (x4), .30hrs for the spare and .20hrs for the federal tag to be replaced). Part return is not required.

Please contact Alliance RV with any questions – dealersupport@alliancerv.com or 574-226-0140 – Option 2.