



Thor Motor Coach Recall Repair Instructions

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|---------------------------|-------------------------------------------------------------|--------------------|----------|
| Recall # | 23v-113 & 2023-087 | | |
| Description/Title: | Palazzo lower front cap brackets | | |
| Affected Product Line(s): | Certain model year 2015 – 2023 Palazzo motorhomes | | |
| Service Campaign # : | RC000291 | Released Date: | |
| Repair Code: | Repair/Replace: TMCRC80414V | Document Date: | |
| Time Allowed: | Repair: 0.2 per side | Document Revision: | A |

Issue:

It has been discovered that on certain model year 2015 – 2023 Palazzo motorhomes that the lower front cap brackets may become loose and have the potential to fall off.

Tools:

- Screw gun

Parts:

0518215 - SUPPORT, CAP, ASSEMBLY, TFM7781, ADJUSTABLE 14" - 22 1/2"

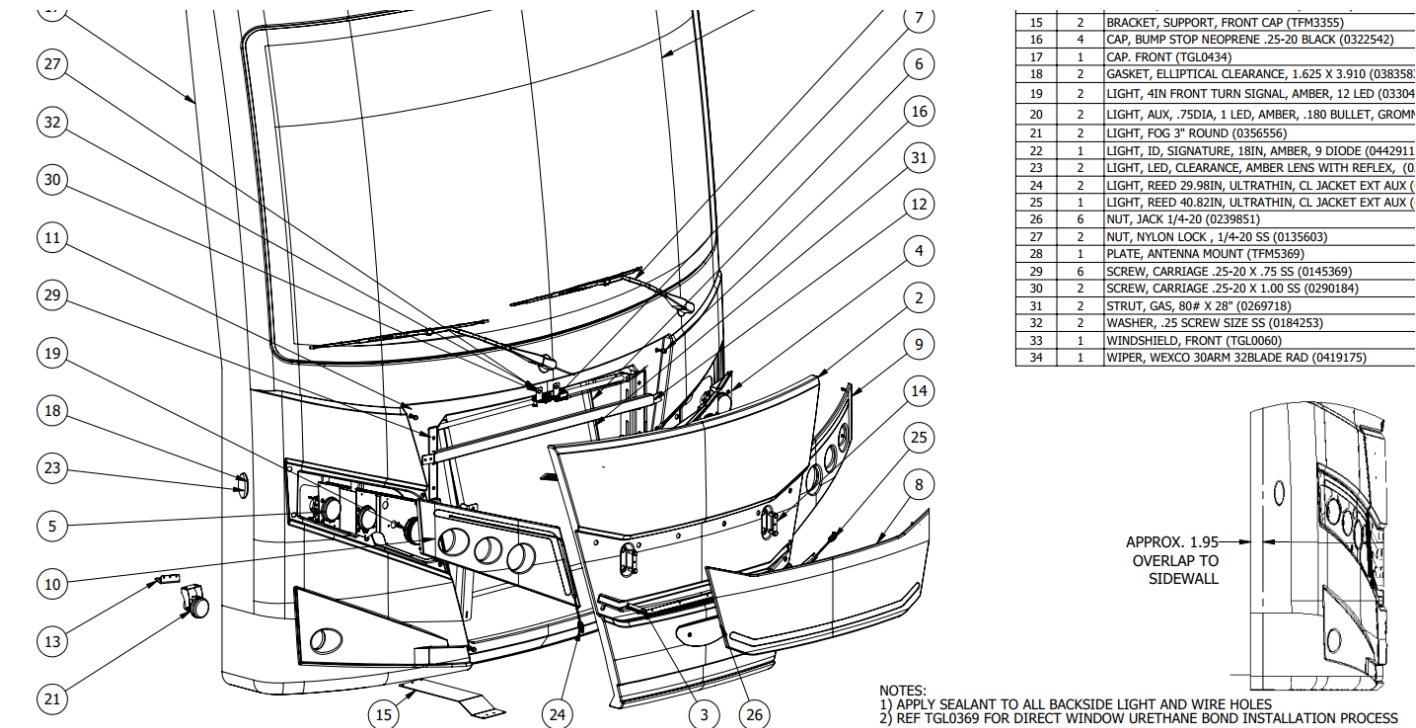
- 1- 3/8" x 1" self-tapping lag (from shop supplies)
- 1- #10 x 1" panhead wood screw (from shop supplies)



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Instructions:

1. Inspect under the front of the motorhome to determine if one or both of the lower cap brackets are loose and/or missing. Reference print below for the location of the bracket. Bracket is identified by the ¹⁵ found on the print.
2. If the brackets are both still connected to the motorhome, ensure that the hardware used for installation matches the fasteners listed above under parts. Change out fasteners with proper hardware listed above if needed. Once that has been completed the recall has been finished, **only** continue on to step 3 if there was one or both brackets missing from the motorhome.
3. If one or both brackets are missing place an order for the above part. Make sure to order one or two brackets depending on what the motorhome requires.
4. The new bracket does not match the old style bracket that may be on the motorhome. This new bracket is a slide in tube style bracket and serves the same function as the original bracket.
5. Install the new style bracket by screwing the 3/8" lag into the firewall and extending the bracket to where it needs to be installed on the underside of the cap using the #10 x 1" panhead wood screw.





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New style bracket:

