TECHNICAL INSTRUCTIONS

FOR

SAFETY (NONCOMPLIANCE) RECALL 23TA02

INSTRUMENT PANEL LCD MONITOR MAY GO BLANK WHILE DRIVING

CERTAIN 2022-2023 Model Year Tundra HV Certain 2023 Model Year Tundra

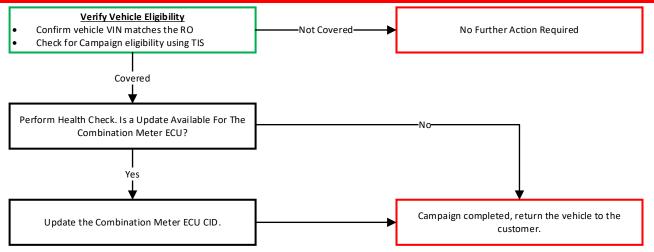
The repair quality of covered vehicles is extremely important to Toyota. All dealership technicians performing this recall are required to successfully complete the most current version of the E-Learning course "Safety Recall and Service Campaign Essentials". To ensure that all vehicles have the repair performed correctly; technicians performing this recall repair are required to complete the following course:

• TIC206A – Electrical Repair 1

It is the dealership's responsibility to select technicians with the above certification level or greater to perform this recall repair. Carefully review your resources, the technician skill level, and ability before assigning technicians to this repair. It is important to consider technician days off and vacation schedules to ensure there are properly trained technicians available to perform this repair at all times.

I. OPERATION FLOW CHART

The flow chart is for reference only. *DO NOT* use it in place of the full technical instructions. Follow ALL steps as outlined in the full technical instructions to confirm the campaign is completed correctly.



II. IDENTIFICATION OF AFFECTED VEHICLES

1. CHECK VEHICLE FOR CAMPAIGN ELIGIBILITY

- a) Compare the vehicles VIN to the VIN listed on the Repair Order to ensure they match.
- b) Check the TIS Vehicle Inquiry System to confirm the VIN is involved in this recall, and that it has not already been completed.

NOTICE:

TMNA warranty will not reimburse dealers for repairs completed on vehicles that are not affected or were previously completed, even by another dealer.

III. PREPARATION

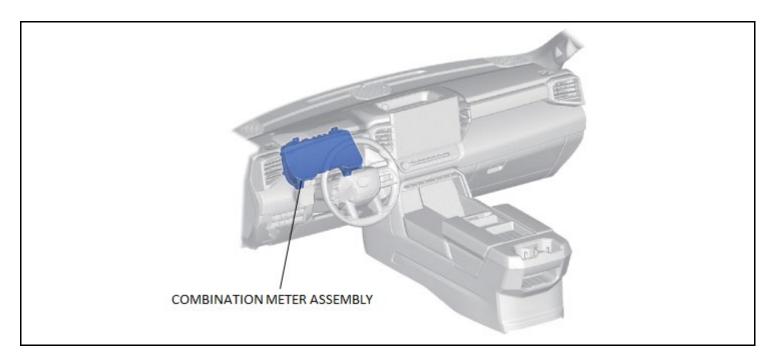
A. TOOLS & EQUIPMENT

- Standard Hand Tools
- T-SB-0134-16

- DCA-8000 Battery Diagnostic Station
- T-SB-0107-20
- Techstream ADVi / Techstream 2.0 / Techstream Lite

IV. BACKGROUND

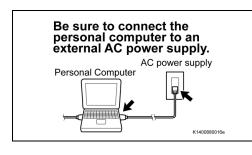
The subject vehicles are equipped with a 12.3-inch Thin Film Transistor (TFT) Liquid Crystal Display (LCD) monitor, which is used to display various information such as warning and indicator lights, vehicle gauges, messages and more. The LCD monitor can go blank due to a software issue. A blank monitor creates a noncompliance with certain federal requirements. This can reduce the driver's recognition of certain operating conditions, which can lead to an increased risk of a crash.

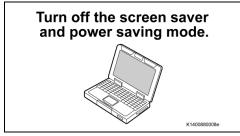


V. SAFETY PRECAUTIONS

Critical CRITICAL INFORMATION - READ THOROUGHLY

An ECU could be damaged if an error occurs in the communication while reprogramming the ECU. Confirm all work is performed as described in these instructions.





1. STABILIZE THE POWER TO THE PERSONAL COMPUTER SIDE

a) Be sure to connect the personal computer to an external AC power supply.

NOTICE:

The ECU could be damaged if the battery voltage of the personal computer drops while reprogramming.

b) Turn off the screen saver and power saving mode of the personal computer so that the power to the hard disk is kept supplied.

NOTICE:

If the screen saver or power saving mode launches while reprogramming, the communication may be disconnected, resulting in the damage of the ECU.

DO NOT block the ventilation opening.



c) **DO NOT** block the ventilation opening for the cooling fan of the personal computer.

NOTICE:

If the ventilation opening for the cooling fan is blocked with a sheet cover or the like, the personal computer may be heated excessively, causing the operation of the personal computer to stop. Due to the stop of the operation, the communication for reprogramming signals could be stopped, resulting in the damage of the ECU.

VI. COMBINATION METER ASSEMBLY CALIBRATION ID VERIFICATION



a)) (Using	а	ec	hst	rea	n
		D:	4	: - - -			

1. CHECK FOR DTC'S

n, perform a Health Check to check for any Diagnostic Trouble Codes.

NOTICE:

This Campaign covers only the software update to the Combination Meter System, as detailed in these instructions. It does not cover the diagnosis or replacement of any other systems on the vehicle.

NOTE:

Before completing Health Check, "Send Vehicle Information" window may be displayed. If displayed, then click "Yes" to send the vehicle information.

If "Failed to send data to the server" is displayed, click "No" to close • the window and proceed to the next step.

Failed to send da Would you like to		
Yes	No	

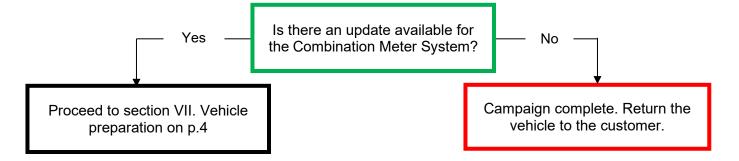
2. CHECK CURRENT CALIBRATION

- a) Locate the Update column for the Combination Meter System in the Stored Data tab for this vehicle.
- b) Determine the status of an available update; indicated by a YES or NO.

HINT:

If the CID's indicate 'Yes', proceed with the update procedure.

Source Core Faired 838000C8710C ?	
2023 TUNDRA V35A-FTS Tire Pressure / Threshold Value [psi[gauge]] Semior 1: 55.12 / 27.68 Semior 2: 95.12 / 27.68 Semior 2: Semior 2: 95.12 / 27.68 Semior 2: 95.12 / 27.68 Semior 2: Semior 2: 95.12 / 27.68 Semior 2: 95.12 / 27.68 Semior 2: Semior 2: 95.12 / 27.68 Semior 2: Semior	
2023 TUNDRA V35A-FTS Tire Pressure / Threshold Value [psi[gauge]] Semior 1: 55.12 / 27.68 Semior 2: 95.12 / 27.68 Semior 2: Semior 2: 95.12 / 27.68 Semior 2: 95.12 / 27.68 Semior 2: Semior 2: 95.12 / 27.68 Semior 2: 95.12 / 27.68 Semior 2: Semior 2: 95.12 / 27.68 Semior 2: Semior	
Volume ris Sensor 1: 55.12 / 27.68 000001 mile Sensor 3: 55.12 / 27.68 Sensor 5: NA / NA / 7LAOCE2MC001700 Health Check Results PERMANENT: N 2422_TUNDRAY - Reads Campain Status: PERMANENT: N 7Bit Notes B - Changes in vehicle condition will not update automatically. ECU Security Key: - - Bats 1.26 - Changes in vehicle condition will not update automatically. ECU Security Key: - - Date 1.26 - Other Results ECU Security Key: - - Changes in vehicle condition will not update automatically. ECU Security Key: - - Other Results - Configuration ECU Security Key: - - Combination OTC Configuration B3500000537000 ? - Roller Rolle - - 83500000537000 ? Ves - Active Roller - - - 8350000537000 ? Ves - Conduction - - - - 8350000537000 ? Ves - Conduction - - - - 8351117620100 ? No - Conduction - - - - 8351117620100 ? No - Conduction - - - - - <td></td>	
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System Monitor Status DTC Cast Code Pand Hist Tast Failed RoB Calibration Update Config Config Combination Meter - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - - -	
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Active Notice 8624F7802000 7 No Control 8A1117801300 7 No Central Gateway - 8911F5208102 7 No Gase Shit Control 8941F701300 7 No	Yes
Gear Shift Control 894E#7801000 7	
	No
Gear Shit Control Module 'B' 894/67801200 7 894/67801200 7 895/781300 7	
Sot Ar Conditioner - 7 No	No
No.1	No
TIS Search Power Distribution	No
Print 2022/06/30 13:56:21	0
\$305-06 [Default User	+



◄ CRITICAL MESSAGE ►

It is critical that T-SB-0134-16 and T-SB-0107-20 in addition to the Technical Instructions for this Safety Recall are followed. This TSB outlines all steps necessary to prevent reprogramming failure. Toyota will not provide reimbursement coverage for reprogramming failures if this TSB is not followed. If you have a reprogramming failure that requires Combination Meter ECU replacement and the Technical Instructions and TSB were followed correctly, please create a case with the Technical Assistance Hotline documenting all information related to the failure. If sufficient reporting is received related to re-flash failure, there will be consideration for reimbursement.

VII. VEHICLE PREPERATION 1. VEHICLE PREPARATION

- a) Confirm the following conditions:
 - Vehicle in the IG position (engine off).
 - Transaxle in Park.
 - Parking brake engaged.

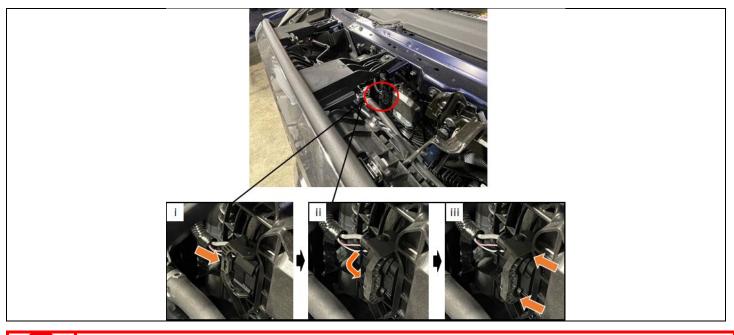
- Turn off all electrical accessories (i.e. climate control, audio system, etc.)
- Headlight switch in the DRL OFF position.
- Windshield wiper switch in the OFF position.

2. HYBRID MODEL ONLY: STOP THE OPERATION OF THE ELECTRIC FAN

a. Disconnect the connector from the cooling fan.

NOTE:

• DO NOT pull from the wire side.



Critical

A power supply MUST be used during reprogramming. ECU damage will occur if the battery voltage is not properly maintained during this re-flash procedure.

3. CONNECT THE 12V BATTERY TO A POWER SUPPLY

- a) Connect the DCA-8000 or other type of a power supply (not a battery charger) to the 12 V battery.
- b) Tap the Reflash icon from the Main Menu screen of the DCA-8000.

NOTICE:

A power supply must be connected directly to the 12V battery terminals and NOT the remote jump posts under the hood (if equipped).

4. VERIFY TECHSTREAM SETUP

- a) Verify that the Techstream meets the following conditions:
- The latest version of software is loaded.
- The Techstream battery is fully charged. If not, connect the Techstream to a 120 V source.
- The DLCIII cable is in good condition.



The Techstream's battery voltage must also be maintained during the re-flash procedure. If necessary, plug the Techstream into a 120v outlet during this procedure.

NOTICE:

If the Techstream communication with the vehicle fails during the re-flash procedure, the Combination Meter ECU will be damaged.

VIII. UPDATE CALIBRATION

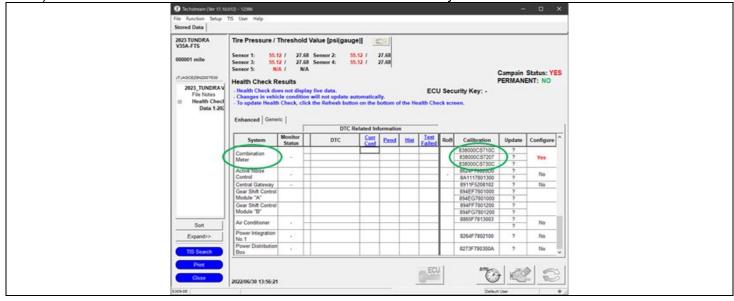


1. PERFORM VEHICLE HEALTH CHECK

Note: Take note of vehicle mileage PRIOR to starting the software update for the Combination Meter ECU.

2. CONFIRM THE ECU CALIBRATION ID

a) Confirm the current calibration ID in the Combination Meter System.



The calibration IDs to re-flash in this campaign are as shown in the table below. (Pages 7-8)

	Combination Meter System Calibrati	ions
Model	Current Calibration ID	New Calibration ID
	CID-1: 838000CS7107 838000CS7108 838000CS710A 838000CS710B	
	838000CS710C CID-2: 838000CS7207	CID-1: 838000CS710D
	CID-3: 838000CS7307 838000CS7308	CID-2: 838000CS7207 CID-3: 838000CS730E
	838000CS730A 838000CS730B 838000CS730C 838000CS730D	
TUNDRA	CID-1: 838000CV9107 838000CV9108 838000CV910A	
	838000CV910B 838000CV910C	CID-1: 838000CV910D
	CID-2: 838000CS7207 CID-3: 838000CS7307	CID-2: 838000CS7207 CID-3: 838000CS730E
	838000CS7308 838000CS730A 838000CS730B 838000CS730C	
	838000CS730D CID-1: 838000CW3107 838000CW3108 838000CW310A 838000CW310B 838000CW310B 838000CW310C	
	CID-2: 838000CS7207	CID-1: 838000CW310D CID-2: 838000CS7207 CID-3: 838000CS730E
TUNDRA	CID-3: 838000CS7307 838000CS7308 838000CS730A 838000CS730B 838000CS730C 838000CS730D	GID-5. 0000000730E
TUNDKA	CID-1: 838000CX2107 838000CX2108 838000CX210A 838000CX210B 838000CX210C	
	CID-2: 838000CS7207	CID-1: 838000CX210D CID-2: 838000CS7207 CID-3: 838000CS730E
	CID-3: 838000CS7307 838000CS7308 838000CS730A 838000CS730B 838000CS730C	

TUNDRA HEV	CID-1: 838000CW4107 838000CW4108 838000CW410A 838000CW410B 838000CW410 <u>C</u> CID-2: 838000CS7207 CID-3: 838000CS7307 838000CS7308 838000CS730B 838000CS730B 838000CS730D 838000CS730D	CID-1: 838000CW410D CID-2: 838000CS7207 CID-3: 838000CS730E
TUNDRATIEV	CID-1: 838000CX3107 838000CX3108 838000CX310A 838000CX310B 838000CX310C CID-2: 838000CS7207 CID-3: 838000CS7307 838000CS7308 838000CS730A 838000CS730B 838000CS730C 838000CS730D	CID-1: 838000CX310D CID-2: 838000CS7207 CID-3: 838000CS730E
TUNDRA HEV	CID-1: 838000CW7107 838000CW7108 838000CW710A 838000CW710B 838000CW710C CID-2: 838000CS7207 CID-3: 838000CS7307 838000CS7308 838000CS730A 838000CS730B 838000CS730C 838000CS730D	CID-1: 838000CW710D CID-2: 838000CS7207 CID-3: 838000CS730E

3. REFLASH THE COMBINATION METER ECU

a) Click yes on the health check results screen, or follow the links on the table above to begin the reflash process.

NOTICE:

Reflash failure should be extremely rare and can be avoided by following all instructions and reprogramming best practices.



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ct the device as der

E

4.	LAUNCH	CALIBRATION	WIZARD
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a) Select "Next"

- 5. SELECT A DEVICE TOOL
- a) Select "Next"

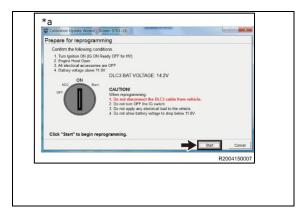
alibration Sele	ction Confirmation		
Combination Met	er		
Current Calibration:		New Calibration In	
Current Call ID	138000084200	New Call D	838000CW420D
Current Cal ID	\$38000037207	New Call D	838000CS730E
Current Call ID	\$38000C\$730C	New Call D	
Current Call ID		New Cal ID	-
		Issue Date	1/16/2023
		Model Name	Tundra & Tundra HV
		Year	23-23
		Engine Type	V35A-FTS
		Vehicle Type	V3007# & V30047#
Fig 1		Select New	
Fig 1	t Wizard - Screen S/01-10	Select New D_SewchilderCon	
Calibration Update	<u>.</u>	Select New D_SewchilderCon	
Fig 1	t Wizard - Screen S/01-10	Select New D_SewchilderCon	
Fig 1	Wized - Screen SNIE - 10 lection Confirmatio	Select New O Search Holds calls in	
Calibration Update Calibration See Main Body Current Calibration	t Wizard - Screen S/01-10	Select New - Seach Judg cub In New California	
Fig 1	Wized - Screen SNIE - 10 lection Confirmatio	Select New O Search III of Class In New California New California New California	
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Fig 1	Wized - Screen SNIE - 10 lection Confirmatio	Select New O Search III of Class In New California New California New California	
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Fig 1	Wized - Screen SNIE - 10 lection Confirmatio	Select New 2 Select Next Cov Memory California New Californi New California New Californi	942742(4100 942742(4100 94260022 3023
Calbraton Update Calbraton Update Calibration Calibration Carret Calib Curret Calib Curret Calib Curret Calib Curret Calib	Wind - Screen S708 - 10 Nection Confirmation	Select New Select New Carlo Mere Carlo New Car	4 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/02742742000 11/0274274274200 11/0274274274200 11/0274274274200 11/0274274274200 11/0274274274200 11/0274274274274200 11/0274274274274200 11/0274274274274200 11/0274274274274200 11/0274274274274200 11/0274274274274200 11/0274274274274200 11/0274274274274274274200 11/0274274274274274274274274274274747474747
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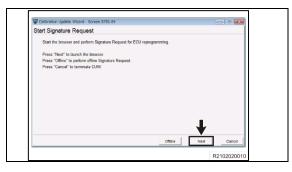
/ehicle Preparation	
1. Turn Ignition OFF	
OFF OFF	NOTE: Some vehicles regare systems to be disabled before Flash Reprogramming Preserved and the Specific Section Bulletin for special vehicle preparation instructions equal for this update. OTC: may be set dering the reprogramming process. Please check for DTCs before reprogramming and note any that are stored. Click the Cancel button to exit CUW and check for DTCs.
Click "Next" to continue	

6. CONFIRM THAT "*NEW* CAL ID" IS CORRECT, AND THEN CLICK ON "NEXT". (Fig 1.)

Note: If the incorrect CAL ID file is selected it is not possible to move onto the re calibration. See Fig 2. as example of incorrect Cal ID selected.

7. TURN THE IGNITION OFF, THEN CLICK "NEXT"









Secure Reprogram	User 10: Technician 1	
	Technician Name: Technickan 1	
	Distributor Code: 11111	
	Cebrillutor Name: TANA, Dealer Code: 12345	
	Dealer Name: Toyota	
	Vehicle VIIV: 123455 78512345678	
	Software ID: 123abc125abc125abc125abc125abc125abc123abc123abc	
	E.C.	
	823	

8. FOLLOW THE ON-SCREEN INSTRUCTIONS AND CONFIRM THE FOLLOWING, THEN CLICK "NEXT"

- a) PC is connected to VIM.
- b) Ignition is ON and engine is OFF
- c) Hood is open.
- d) All accessories are OFF
- e) Battery voltage is above 11.8V

Notice for Hybrid Models: DO NOT turn the IG ON with the brake pedal depressed.

9. PERFORM SECURITY SIGNATURE TO THE SERVER, THEN HIT "NEXT"

- a. Follow the instructions on screen
- **Hint:** The reprogramming will not begin without the security signature.

10. LOGIN TO TIS

- a. Input TIS login credentials and select "Login"
- Note: This step requires internet.

11. PERFORM SECURITY SIGNATURE TO THE SERVER

a. Input TIS login credentials and select "Login".

12. PERFORM SECURITY SIGNATURE TO THE SERVER

a. Select "Send"

Secure Reprogramming Supature calculation res	1
Sign Copy to Clipbourd	

Next Car

Paste a Signature

6

Click "Next" to continue

CAL 1

W CAL1 0% / Calibration Update Wizard - Screen S701

Flash Calibration Update in Process

Paste retrieved Signature on the browser.

Signature :

J2534

N/A

Now processing

13. COPY SIGNATURE FROM TIS

- b. Select "Copy to Clipboard"
- 14. PASTE SIGNATURE INTO TECHSTREAM, THEN SELECT "NEXT"

15. RECALIBRATION WILL NOW BEGIN

a) **Do Not** disturb the vehicle during flash reprogramming.

16. RECALIBRATION FINISHED

a. The following Screens will appear at the end of the reflash.



Construction opporter matural Screen S701-22			
Flash Calibration Update Successful			
CAL 2 has been loaded successfully.	OFF		
Click "Next" to continue.			Next
Calibration Update Wizard - Screen 5701-23 Prepare for verifying vehicle			
1. Turn Ignition ON (IG ON Ready OFF for HV)			
OFF OFF			
Click "Next" to continue.			
			Next
7 Cellburdon Update Waard - Screen 5701-26 Reprogramming successful 1 Prease ham K off.		- 0	×
	and in the second s first	in Balais	
Please confirm that calibration ID has been updated as o Defore Update:	After Update:	White Engineering	
Current Call ID-1 83800004130 Current Call ID-2 83800004130 Durrent Call ID-3 838000037300 Current Call ID-4	Current Call D-1 Current Call D-2 Current Call D-3 Current Call D-3	535000C9K100 535000C57207 535000C5720E	
NOTE: Some DTCs may have been set during the reprogra Clear all DTCs after restoring the vehicle.	amming process.		
		Print	Finish

17. TURN THE IGNITION OFF FOR A MINIMUM OF 10 SECONDS, THEN CLICK "NEXT"

18. TURN THE IGNITION TO THE ON POSITION, THEN CLICK "NEXT"

19. CONFIRM CALIBRATIONS WERE SUCCESSFULLY UPDATED THEN CLICK "FINISH"

IX. COMPLETE REPAIR

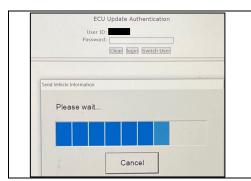
1. DISCONNECT THE DCA-8000



2. PERFORM VERIFICATION HEALTH CHECK

- a. Using a Techstream, perform a Health Check.
- b. Clear DTC's that may have set during the re-flash procedure.c. Re-run the Health Check to confirm that no DTC's reappear.





- 3. COMPLETE ECU UPDATE AUTHENTICATION
 - a. Input TIS Credentials

HINT: Health check will complete once TIS credentials have been entered

- 4. COMPLETE HEALTH CHECK AND CONFIRM CID UPDATE
- a. On the Stored Data tab, confirm the following for the Combination Meter System:
 - The Calibration number has the "New CID" number.
 - The Update column lists "No"

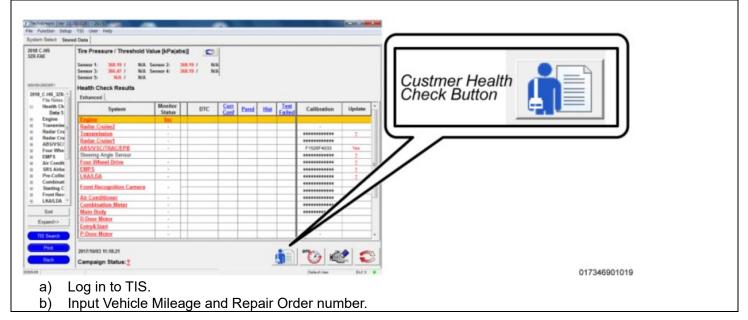
V35A-FTS	Tire Pressure /			-	28						
000001 mile	Sensor 1: 55.1 Sensor 3: 55.1	2 / 27.68 5	Sensor 2: 55.1 Sensor 4: 55.1		27.68 27.68						
	Sensor 5: N	A / N/A								Campain	Status: NO
JT_JAOCE29A2007630	Health Check R	esults								PERMAN	ENT: NO
2023_TUNDRAV File Notes	- Health Check do - Changes in vehic	es not display l	ive data.				ECU	J Secu	urity Key: -		
Data 1-202	To update Health Enhanced Generation				ormation						
	System	Monitor Status	DTC	Carr	Pend	Hist	Iest Failed	RoB	Calibration	Update	Configure ^
	Combination								838000CS710D	No	
	Meter) · 🗆						1	838000C57207	No	No
	Active Note						_		838000CS730E 8624F7802000	No	\sim
	Control	· +		-			-	1.1	8A1117801300	No	No
	Central Gateway						-		8911F5208102	No	No
	Gear Shift Control								894EF7801000	No	
	Module "A"								894EG7801000	No	
	Gear Shift Control Module "B"								894FF7801200 894FG7801200	No	
	moore D			-			-		8865F7813003	No	
		· +					-		000011012002	No	No
Sot	Air Conditioner								8264F7802100	No	No
Sot Expand>>	Air Conditioner Power Integration No.1	•									

5. CONFIRM THE COOLING FAN HAS BEEN RECONNECTED

Critical Confirm the CID's has been updated successfully to the *NEW* CID's by someone other than the individual who performed the repair. Refer to "Combination Meter System Calibrations" Page 6-7

6. PRINT CUSTOMER HEALTH CHECK REPORT

a. From the Stored Data tab, select the Customer Health Check Report button (TIS will launch when button is pressed).

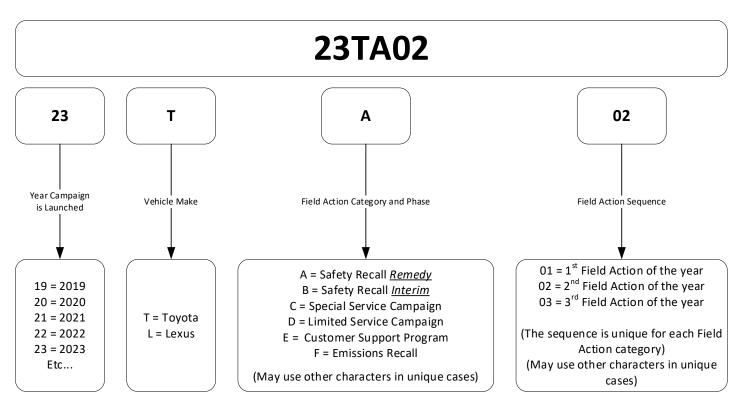


- c) Check the "Performed" campaign button for campaign 22TD05.
- d) Select the Report button.

	Diagnostic Report
	Wehicle Information Mileage: 7787 Repair Order: 77888 how the following campaigns are outstanding. Have ampaigns been completed? (Check for SSC door label if XXX: Performed
e) Confirm Customer Health C f) Print Customer Health Cheo g) Sign and provide to the cus	

◄ VERIFY REPAIR QUALITY ►

- Confirm the Combination Meter ECU Calibration has been updated successfully to the NEW CID.
- Confirm the Cooling Fan has been reconnected
- Confirm there are no DTC's after the Calibration update.
- If you have any questions regarding this Campaign, please contact your regional representative
- X. APPENDIX
- A. CAMPAIGN DESIGNATION DECODER



Examples:

19TA01 = Launched in 2019, Toyota, Safety Recall Remedy Phase, 1st Safety Recall Launched in 2019 20TC02 = Launched in 2020, Special Service Campaign, 2nd Special Service Campaign Launched in 2020 21TE05 = Launched in 2021, Customer Support Program, 5th Customer Support Program Launched in 2021