Technical Instructions

Safety Recall SR-23-01-0

Contactor Replacement

Model: Air

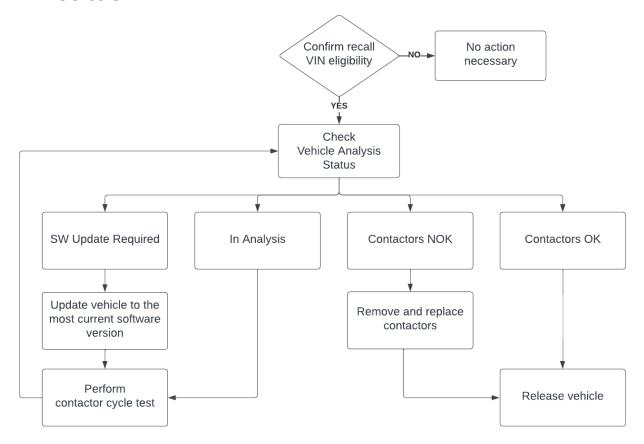
Year: 2022 / 2023

Market: USA / CAN

Rev 1

Release Date: 04/18/2023

I. PROCESS OVERVIEW



NOTE: SW = Software

II. VIN ELIGIBILITY

| Model | Year | Production Date | Market |
|-------|-------------|-------------------|-----------|
| Air | 2022 / 2023 | 10/2021 – 11/2022 | USA / CAN |



III. WORK ORDER DOCUMENTATION

Include the following information in the work order:

| Concern | Perform Safety Recall SR-23-01-0 Contactor Replacement |
|------------|--|
| Cause | Safety Recall SR-23-01-0 (Please choose one of the following): • Vehicle contactor analysis resulted in contactors requiring replacement • Vehicle contactor analysis resulted in confirmed good contactors |
| | Current Vehicle Contactor Status (Choose one of the following): • SW Update Required • In Analysis • Contactors NOK • Contactors OK Use the correction that best reflects the actions taken (Choose one of the following): |
| Correction | Vehicle software updated to version #.#.##, completed contactor cycle test, and contactors NOK. Removed and replaced contactors. Vehicle software updated to version #.#.##, completed contactor cycle test, and contactors OK. No further action required. Completed the contactor cycle test and contactors NOK. Removed and replaced contactors. Completed the contactor cycle test and contactors OK. No further action required. Contactors NOK. Removed and replaced contactors. Contactors OK. No further action required. |
| | Removed Contactor Serial Numbers Positive: Negative: New Contactor Installed Serial Numbers Positive: Negative: |

IV. DOCUMENTATION DETAILS

To ensure that vehicle campaign repairs are documented correctly, please reference the following when creating work orders for SR-23-01-0:

| Job Code | SR-23-01-0 Contactor Replacement |
|-------------|---------------------------------------|
| Day Type | Campaign [Post-Handoff Customer Cars] |
| Pay Type | Rectify [Lucid Internal Vehicles] |
| Defect Code | Campaign |
| Casual PN | P00-HJ4100-00 |



Select the Labor Op Code that best reflects the procedure performed on the vehicle:

| Labor Op Code | Description | FRT* |
|------------------|---|------|
| 96.230101 | SR-23-01-0 SW Updated; Completed Cycle Test: Contactors NOK | 8.2 |
| 96.230102 | SR-23-01-0 Completed Cycle Test: Contactors NOK | 7.4 |
| 96.230103 | SR-23-01-0 R&R Contactors: Contactors NOK | 5.1 |
| 96.230104 | SR-23-01-0 SW Updated; Completed Cycle Test: Contactors OK | 3.1 |
| 96.230105 | SR-23-01-0 Completed Cycle Test: Contactors OK | 2.3 |
| 96.230106 | SR-23-01-0 Contactors OK | 0.0 |

^{*}Flat Rate Time (FRT) is subject to change

NOTE: Safety Recall Campaign claim should be submitted as "CAMPAIGN" Pay Type

Campaign Completion Notes:

- For all affected vehicles, click on the VIN recall record (under the related section on the asset)
- Insert the Work Order number in the Work Order field to automatically populate the required job code(s)
- Once the repair is finished, change the status on the VIN Recall to "Closed"
- Leave the status "Open" if the repair is not complete and/or rescheduled to a different day

V. SPECIAL TOOLS

| Tool Part Number | Tool Name | Tool Picture |
|------------------|---------------------------------|---|
| T1S-Z19200-00 | HYDRAULIC LIFTING TABLE SERVICE | |
| - | LUCID DIAGNOSTIC SYSTEM | Vehicle Selection James Forman which is proved On 10 Services Delication original Delication original Delication structure Delication structure Delication structure Delication structure Delication structure On 10 Services On 10 Services Delication structure On 10 Services Delication |

VI. PARTS AND MATERIALS

These per vehicle parts are required **ONLY WHEN CONTACTORS REQUIRE REPLACEMENT:**

| Part Number | Name | Qty |
|----------------|--|-----|
| P00-HJ4100-01* | CONTACTOR GXV600-18 - INTERNALLY ECONOMIZED | 2 |
| P00-F857AX-00 | SCREW 50x25 DELTA ROUND WASHER HEAD ZnNi TORX PLUS | 4 |
| P00-F14JDG-02 | SCREW M6X17.05 8.8 STEEL BUTTON FLANGE NYLON ZN/NI 6- LOBE | 21 |
| P00-F332PK-00 | NUT M8 10 STEEL FLANGE HI TEMP NYLON Zn/Ni HEX | 4 |
| P00-F124DA-00 | M6-1X17.5 BUTTON HEAD SEMS SCREW, STEEL 8.8, ZN/AL 200, CONICAL/FLAT | 10 |
| P00-F19DAG-00 | SCREW M5X16 8.8 STEEL BUTTON HEAD ZN/NI 6-LOBE | 4 |

^{*}NOTE: UPDATED part number has a revision identifier of <u>-01</u>. Previous generation contactor (P/N: P00-HJ4100<u>-00</u>) should NOT be used.

Use only UPDATED Contactor P/N P00-HJ4100-01 for this repair P00-HJ410(01) S2307800111 GXV600-018 Coll 12/24V/DC GGA

VII. IMPORTANT INFORMATION



CAUTION:

- Removal and replacement of the contactors <u>MUST</u> be performed by a Lucid-trained technician who has successfully completed the HV Response - BDU Service (Tech Level) course.
- Follow Lucid-approved repair procedures
- Use only Lucid approved Special Tools
- Personal Protective Equipment (PPE) must be used when performing this repair



VIII. REPAIR INSTRUCTIONS

1. Use latest Technical Instructions (TI)

Use the latest revision Technical Instructions (TI) by checking the revision (REV) number displayed on the title page and in the document footer.

2. Confirm VIN Eligibility

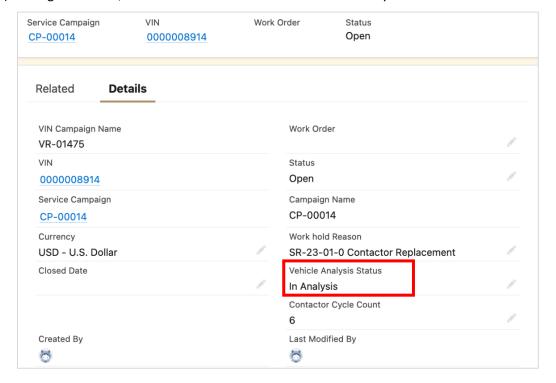
Eligible VIN will have a Service Campaign Flag and a Work Hold.

Title: SR-23-01-0 Contactor Replacement

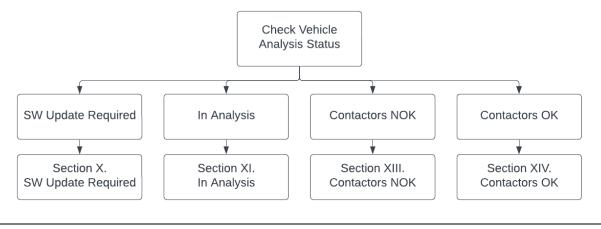
IX. CHECK VEHICLE ANALYSIS STATUS

1. Check Vehicle Analysis Status

a) Using Salesforce, check the vehicle status in the Vehicle Analysis Status field:



b) Use the following process to determine the next step:





2. Vehicle Analysis Status Description and Actions Summary

| Vehicle Analysis Status | Description | Action |
|-------------------------|---|--|
| SW Update Required | Software is not at or above v2.0.45 Unable to perform analysis | Update software to current version Perform Contactor Cycle Test Check Vehicle Analysis Status Perform action based on analysis result |
| In Analysis | Software is at or above v2.0.45Analysis is in process | Perform Contactor Cycle Test Check Vehicle Analysis Status Perform action based on analysis result |
| Contactors NOK | Analysis is complete | Remove and replace (R&R) contactors |
| Contactors OK | Analysis is complete | Contactor replacement is not necessaryNo further action is required |

X. SW UPDATE REQUIRED

The SW (Software) version installed does not meet the minimum version (v2.0.45) required to perform the analysis of the contactors. Software must be updated.

1. Update Vehicle Software

Follow the instructions in the Service Manual to update the vehicle's software to the most current version available.

Service Manual / Inspection / Over the Air (OTA) Flashing

2. Contactor Cycle Test

Proceed to Section XII. Contactor Cycle Test.



XI. IN ANALYSIS

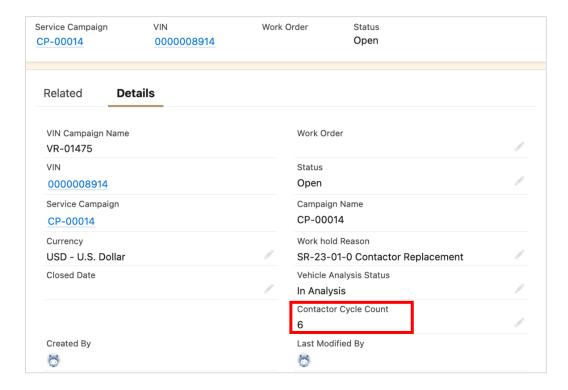
The vehicle has not completed the necessary cycles to analyze the contactors.

1. Check Contactor Cycle Count

- The Contactor Cycle Count field, located under the asset Service Campaign, displays the count of contactor analysis cycles completed
- This field displays the number of cycles that have been completed

Example:

| Contactor Cycle Count Required | 22 |
|-------------------------------------|----|
| Contactor Cycle Count | 6 |
| Cycles Remaining needed to Complete | 16 |



2. Contactor Cycle Test

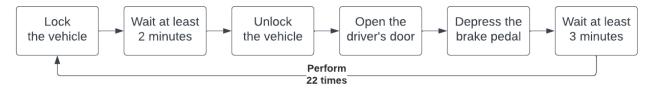
Proceed to Section XII. Contactor Cycle Test to complete the required number of cycles.

XII. CONTACTOR CYCLE TEST

To perform this test, ensure the following:

- Vehicle has a strong and reliable cellular network or Wi-Fi data connection
- Use one key fob or NFC keycard in the area of the vehicle
- Wait time between contactor cycle tests is critical

Contactor Cycle Test:



1. Lock the Vehicle

- a) Ensure all doors, front hood (frunk), and trunk are closed
- b) Lock the vehicle using either the button on the key fob or the NFC keycard at the B-Pillar
- c) Start a timer
- d) Wait AT LEAST 2 minutes **before** proceeding

2. Unlock the Vehicle

- a) Unlock the vehicle
- b) Open the driver's door
- c) Depress the brake pedal
- d) Leave the driver's door open
- e) Start a timer
- f) Wait AT LEAST 3 minutes before proceeding

3. Complete Cycle Count

It will be necessary to repeat steps 1 & 2 a total of <u>22 times</u> (cycle from lock to unlock). Continue to Step 1 until all 22 cycles have been completed.

4. Check Vehicle Analysis Status

- Once the Contactor Cycle test has been completed, the data will be analyzed.
- The results of the analysis will be updated in Salesforce every 2 hours starting at 3:00am <u>PST</u> (i.e., 3:00, 5:00, 7:00, etc.).
- If the contactor cycle test was completed after the data processing cutoff, the Vehicle Analysis Status will display "In Analysis". Check again at the next 2 hours interval.

Proceed to Section IX. Vehicle Analysis Status.



XIII. CONTACTORS NOK

1. Replace Contactors

Follow the instructions in Service Manual to replace the Contactors:

Service Manual / High-Voltage Electrical / <u>Battery Pack Contactors Remove and Replace</u>

2. Release Vehicle

No further action required. The campaign is complete.

XIV. CONTACTORS OK

1. Release Vehicle

No further action required. The campaign is complete.