

# Recall Campaign Bulletin



Mercedes-Benz

Campaign No. 2023020008, March 2023

TO: ALL MERCEDES-BENZ CENTERS

SUBJECT: **Model S-Class (223 platform)**  
**Model Year 2021**

## **Replace Front Stationary Roof Panel**

Mercedes-Benz AG (“MBAG”), the manufacturer of Mercedes-Benz vehicles, has determined that on 1 Model Year (“MY”) 2021 S-Class (223 platform) vehicle, the fixed glass panel located between the windshield and the panoramic sunroof might not have been bonded according to specifications. The adhesion of the front fixed panel to the vehicle body might deteriorate gradually over time and could result in the front fixed panel partially or fully detaching from the vehicle, increasing the risk of a crash and/or injury for other road users. When the issue occurs, the customer might observe a partially detached front panel or wind noises in the area of the sunroof while driving. An authorized Mercedes-Benz dealer will replace the front fixed panel on the affected vehicle.

Prior to performing this Campaign:

- **VMI must always be checked before performing campaigns to verify that the campaign is required on a specific vehicle. Always check for any other open campaigns, and perform accordingly.**
- Please review the entire Campaign bulletin and follow the repair procedure exactly as described.

Approximately 1 vehicle is affected.

Order No. P-RC-2023020008

This bulletin has been created and maintained in accordance with MBUSA-SLP S423QH001, Document and Data Control, and MBUSA-SLP S424HH001, Control of Quality Records.

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## Replace front fixed element of panoramic sliding sunroof

Model 223

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**i** Code 413 corresponds to panoramic sliding sunroof – glass roof.

### Work Procedure

1. Replace front fixed element of panoramic sliding sunroof.

**i** For basic data on **model 223** see AR77.21-P-0803S.

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### Primary Parts Information

Qty.	Part Name	Part Number
As required (1)*	CAP, SLIDING-TILTING ROOF. SHD, front fixed element (model 223)	A 223 780 22 00
As required (1)*	Adhesive, repair adhesive kit for front fixed element	A 009 989 85 71 09
As required (1)*	CLEANER, also order adhesive cleaner	A 005 989 19 71
As required (1)*	ACTIVATOR, also order adhesive activator	A 009 989 01 71 14
As required (1)*	PRIMER, also order adhesive primer	A 094 989 33 00

**i** Small parts such as screws, lock nuts, sealing rings, cable ties, fluids, sealant, etc. are not listed in the parts list. The required small parts are taken into account in the budgeting.

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**i** **Note:** *The following allowable labor operation should be used when submitting a warranty claim for this repair.*

### Warranty Information

Damage Code	Operation Number	Description	Labor Time (hrs.)
78 910 10	12-1635	Replace front fixed element for panoramic sliding sunroof ( <b>model 223</b> ) <b>Includes:</b> Perform teach-in run for automatic reversing function on panoramic sliding sunroof (XENTRY connected)	2.5

**i** **Note:** *Always check ASRA for the current OP-Code times. Labor times are subject to change and updates may not be reflected in this document.*