



SIB 52 01 23

2023-02-23

## RECALL 23V-039: SIDE AIR BAG COVER (REAR SEATS)

 THIS REPAIR IS MOBILE FRIENDLY

This Service Information Bulletin (Revision 2) replaces SI B52 01 23 **dated February 2023.**

**What's New** (Specific text highlighted):

- Correction, Procedure, and Parts Retention and Return; Claim sections updated. The side cover contains an air bag. The air bag must be returned to BMW

Please perform the procedure outlined in this Service Information on all affected vehicles before customer delivery. In the event the customer has already taken delivery of the vehicle, please perform the procedure the next time the vehicle is in the shop.

**MODEL**

E-Series	Model Description	Production Date
G42	2 Series Coupe	October 24, 2022 – January 17, 2023
G87	M2 Coupe	November 1, 2022 – January 16, 2023

**AFFECTED VEHICLES**

Vehicles which require this campaign to be completed will show it as “Open” when checked either in AIR, AWP, Campaign Summary or Warranty Vehicle Inquiry.

Please make sure you check your dealer inventory as soon as possible. A list of affected vehicles can be seen in Inventory Campaign Details (ICD) under ROSS.

**SITUATION**

BMW AG is conducting a Voluntary Safety Recall (effective January 26, 2023) on certain Model Year 2023 BMW 2 Series Coupe and M2 models that were produced between October 24, 2022 and January 17, 2023.

The side air bag cover panel on the rear seats may not have been produced to specifications by the supplier. In certain crashes where side air bag deployment is warranted, the cover panel may crack. If this happens, then the side air bag may not deploy as intended, which could increase the risk of injury.

The Recall Notice and Q&A have been attached for further information.

**CAUSE**

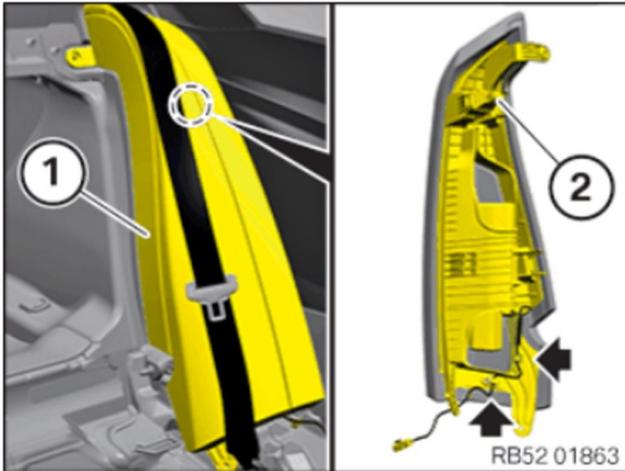
Supplier backrest side panel material does not meet design criteria.

**CORRECTION**

Replace both rear seat backrest side panels which contain the air bag.

**PROCEDURE**

Replace the rear seat backrest side panels (left and right; circled) in accordance with repair instructions 52 26 008 (backrest side panel at the rear seat back).



Unclip and remove the backrest side panel section (1) on the rear seat backrest from the clamp (2).

Check the clamp (2) for damage. A replacement clamp should be present on the new part.

Repeat for opposite side of vehicle.

The serial number of the removed air bag AND the new air bag must both be stated on the repair order and in the comments section of the warranty claim.

**PARTS INFORMATION**

Obtain and confirm the part numbers for your specific vehicle by entering the chassis number in either ETK or AIR which considers specific equipment and/or options.

Part Number	Description	Quantity
52 20 5A04135	side panel left 1 (according to equipment)	1
52 20 5A04136	side panel right 1 (according to equipment)	1
52 20 5A04137	side panel left 1 (according to equipment)	1
52 20 5A04138	side panel right 1 (according to equipment)	1
52 20 5A04141	side panel left 1 (according to equipment)	1
52 20 5A04142	side panel right 1 (according to equipment)	1
52 20 5A04143	side panel left 1 (according to equipment)	1
52 20 5A04144	side panel right 1 (according to equipment)	1
52 20 5A04145	side panel right 1 (according to equipment)	1
52 20 5A04146	side panel left 1 (according to equipment)	1

**PARTS RETENTION AND RETURN**

The parts replaced to perform and submit for this repair procedure are the property of BMW NA. Your center is responsible for the proper identification, storage and documentation of these parts.

They must be held in a secure retention area until notification of claim payment is made by BMW NA through DCSnet.

If these replaced parts are requested to be returned, a corresponding DCSnet Part Return tag will generate. Any requested parts that are not received by the WPRC in accordance with Section 6 of the Warranty Policy and Procedure Manual may be subject to debit.

**Warning:** The specific inflatable air bags for this recall are NOT classified as dangerous goods (DG) by the Department of Transportation (DOT). They thereby do not require special preparation, packing and labeling for transport.

For other questions or inquiries concerning this issue, please contact the WPRC via IDS or through its help desk at 610-365-3065.

## **CLAIM INFORMATION**

Reimbursement for this Recall will be via normal claim entry utilizing the applicable work package information below and the part numbers listed above that apply.

<b>Defect Code:</b>	<b>0052090200</b>	<b>G42 G87 US Replace side section of rear seat backrest</b>
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### **Completion before the first vehicle delivery to a customer or the vehicle is already in the workshop**

<b>Work Pkg</b>	<b>Labor Operation</b>	<b>Description (Plus work)</b>	<b>Labor Allowance</b>
# 1	00 73 819	Replace both backrest side sections on the rear seat backrest (second row of seats)	3 FRU (G87); 5 FRU (G42)

Or:

### **The vehicle arrives at your center and this Recall shows open (No other Main work will be performed or claimed during this workshop visit)**

<b>Work Pkg</b>	<b>Labor Operation</b>	<b>Description (Main work)</b>	<b>Labor Allowance</b>
# 2	00 73 235	Replace both backrest side sections on the rear seat backrest (second row of seats)	5 FRU (G87); 7 FRU (G42)

Only one of the flat rate labor operation codes listed above can be used for claim submission and reimbursement. Also, only one Main work flat rate labor operation code can be claimed per workshop visit.

### **Claim Repair Comments**

Only reference the SIB number and the work package (Pkg) number performed in the RO technician notes and the claim comments (for example: B52 01 23 WP 1), unless otherwise required by State law.

### **Reimbursement of Prior Customer-Pay Repairs (TREAD Act)**

Based on the issue and the age of the Affected Vehicles being addressed by this Safety Recall Campaign, a reimbursement request for a qualifying prior customer-pay repair is not likely.

However, if you do receive a reimbursement request from a customer for a prior repair that may qualify, please contact the Warranty department (include a legible copy of the invoice) through IDS by selecting Coverage, Policy, Coding Questions and Mileage Corrections. The Warranty department will review and respond to your inquiry accordingly.

## **FEEDBACK REGARDING THIS BULLETIN**

Technical Feedback	To submit feedback for the technical topic of this bulletin: Submit your feedback in the rating box at the top of this bulletin
Warranty Feedback	To submit feedback for the CLAIMS section of this bulletin: Submit an IDS ticket to the Warranty Department, or use the chat available in the

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	Warranty Documentation Portal
Parts Feedback	To submit feedback for the PARTS section of this bulletin: Submit an IDS ticket to the Parts Department

Supporting Materials

[picture\\_as\\_pdf B520123 Recall Notice.pdf](#)

[picture\\_as\\_pdf B520123\\_23V-039-G42-G87-SideAirBagCover-FAQ-\(26Jan2023\).pdf](#)



## **SAFETY RECALL NOTICE**

To: All Center Operators, Sales Managers, Service Managers, Parts Managers and Warranty Processors

RE: Recall 23V-039: Side Air Bag Cover (Rear Seats) – B52 01 23

BMW AG is conducting a Voluntary Safety Recall (effective January 26, 2023) on certain Model Year 2023 BMW 2 Series Coupe and M2 models that were produced between October 24, 2022 and January 17, 2023.

**Please be reminded that it is a violation of federal law (The Safety Act) for you to sell, lease or deliver any new motor vehicle covered by this notification until the recall repair has been performed. This means that Centers may not legally deliver new motor vehicles to consumers until they are fixed or use/sell replacement equipment/parts subject to this recall. Note also that substantial civil penalties apply to violations of the Safety Act.**

**Also, you should not sell, lease or deliver any Certified Pre-Owned or used vehicles subject to a safety recall until the repair is completed.**

**Please follow any special instructions that we provide to you for the return or disposition of recall parts.**

We appreciate all your assistance with this Recall.

**Safety Recall**  
**23V-039**  
**Side Air Bag – Rear Seats**  
**Model Year 2023**  
**BMW 2 Series Coupe, M2**  
**Issue Date: 01/26/2023**

- Q1. Which BMW Group models in the US are potentially affected by this Safety Recall?**  
Model Year 2023 BMW 2 Series Coupe and M2 models in the US are potentially affected.
- Q2. What is the specific issue?**  
The side air bag cover panel on the rear seats may not have been produced to specifications by the supplier. In certain crashes where side air bag deployment is warranted, the cover panel may break. If this happens, then the side air bag may not deploy as intended, which could increase the risk of injury.
- Q3. Why are other models / vehicles not included in this Safety Recall?**  
Other models / vehicles have a side air bag cover that was produced to specifications by the supplier.
- Q4. Can I continue to drive my vehicle?**  
Yes. However, when you are notified by BMW of this Safety Recall, please contact an authorized BMW center to schedule an appointment as soon as possible. For the latest updates to this Safety Recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall). **If you are not the only driver of this vehicle, please advise all other drivers of this important information.**
- Q5. How did BMW Group become aware of the issue?**  
BMW Group became aware of the issue through its quality control procedures.
- Q6. How will I be informed of this Safety Recall?**  
Owners of potentially affected vehicles will be notified via First Class mail and requested to schedule an appointment with an authorized BMW center to have the remedy performed. Owners can locate their nearest authorized BMW center at [bmwusa.com/dealer](https://www.bmwusa.com/dealer).
- To ensure BMW has the most up-to-date contact and vehicle information, owners should register their vehicle at [www.bmwusa.com/myBMW](https://www.bmwusa.com/myBMW). Registration is free and will give them access to other information specific for their BMW vehicle. Alternatively, owners can visit [bmwusa.com/recall](https://www.bmwusa.com/recall) and click on “**Manage recall notices and contact information**”.
- Q7. How will my vehicle be remedied?**  
The side air bag cover panel will be replaced for free and should take about one hour.
- Q8. Do I have to wait for BMW to contact me to have the remedy performed?**  
Yes. We are in the process of implementing this Safety Recall to ensure that the necessary parts, tools, and procedures are available. For the latest updates to this recall, please visit [bmwusa.com/recall](https://www.bmwusa.com/recall).