



SAFETY RECALL BULLETIN

NHTSA RECALL 23V018

AUTOCAR, LLC SAFETY RECALL ACX-2301

February 2023

ATTENTION:

Service Managers / Parts Managers.

SUBJECT:

Autocar, LLC has determined that a programming error during manufacturing may allow the fuel gauge to display 50% constant.

SAFETY RECALL INFORMATION:

This document provides information regarding reprogramming of the instrumentation.

VEHICLES AFFECTED:

There are 206, 2021-2023 model year ACX (Xpeditor) vehicles manufactured between January 5, 2021, and September 19, 2022, with non-sequential serial numbers between 223088 and 241053. To determine if a vehicle is affected by this Recall, log in to the Autocar Warranty Management System at www.autocartruck.com. From the main menu, select "View Recalls/Service Programs" and look for the Autocar Recall number above. A spreadsheet file will be accessible with the VIN list of affected vehicles. Alternatively, to determine if a single vehicle is affected, select "VIN Profile" from the main menu in the Autocar Warranty Management System. In the "Chassis Number" field, enter the last 6 of the VIN. Once the VIN profile is displayed, scroll down to the "Recall/Service Program Information" section to determine if the Recall is open.

SERVICE RESPONSIBILITY:

Service sites must perform this Recall on affected vehicles at no charge to the owner regardless of vehicle mileage, age, or ownership. If a vehicle affected by this Recall is taken into or is currently in your vehicle inventory, or at your center for service, you must perform this Recall before the vehicle is sold or released to the owner.

SAFETY RECALL BULLETIN

NHTSA RECALL 23V018

AUTOCAR, LLC SAFETY RECALL ACX-2301



February 2023

CLAIM CODING INFORMATION:

Labor Operation Code Number	Time Allowance SRT	Description
36511-0-03	1.0 HR	CNG Fuel Gauge

LOCKOUT/TAGOUT PROCEDURES:



Before entering the vehicle or vehicle body, read and follow OSHA regulations concerning entry and working in “CONFINED SPACE” OSHA 1910.146 and “LOCKOUT/TAGOUT” OSHA 1910.147. Follow OSHA regulations while performing any work on the vehicle. The vehicle must be disabled by the following steps before performing any work on the vehicle:

1. Place the transmission in NEUTRAL.
2. Set the parking brake.
3. Shut the engine OFF.
4. Lock cab doors, keep the key in your pocket. Block the wheels before entering the body or performing any work on the vehicle.
5. Turn the battery disconnect switch OFF, if equipped.
6. Completely drain the air from the primary/A system and secondary/B system by opening the drain valves on the air tanks themselves or by using the drain manifold if supplied. When draining the air tanks, do not look into the area where air is draining. Dirt or sludge particles may be expelled in the air stream and can cause eye injury.
7. Place magnetic “DANGER” signs on both cab doors before entering the body or performing any work on the vehicle.
8. Take proper precautions before working under the vehicle. Use ramps approved for the weight of your vehicle, or use floor jacks and stands. Never work under a vehicle supported by jacks alone. Always use jack stands to support the vehicle.

SAFETY RECALL BULLETIN

NHTSA RECALL 23V018

AUTOCAR, LLC SAFETY RECALL ACX-2301



February 2023

REPROGRAMMING INSTRUCTIONS FOR THE CNG FUEL GAUGE FUNCTION

1. Unlock and open both doors.
2. Log in to the Autocar Warranty Management System at www.autocartruck.com. From the main menu, select "View Recalls/Service Programs" and locate "2021 IFM & Display Programming SB 3-147-003." Complete the update instructions as required.
3. Reprogramming is complete.

Note: If you have questions or concerns regarding this Recall Bulletin, please contact Autocar Technical Support at 888-218-3611.