## WORK INSTRUCTION

Procedure	Goodride ST200 ST235/80R16 LRE Inspection and Replacement	Replacement	
Applies to:	Service Technicians / Dealers / End Users	Page 1 of 6	

## PURPOSE:

Recall Inspection and Replacement Instructions of certain Goodride ST200 ST235/80R16 LOAD RANGE E tires.

#### **COVERED TIRES:**

<u>Brand</u>	<u>Model</u>	<u>Size</u>	<u>Plant ID</u>	<u>Size Code</u>	<u>Opt. Code</u>	Affected Date Codes
MR	ST200	ST235/80R16 LRE	1JU	MR	2A2T	1623 – 2523

### **RECALL REMEDY PROCESS:**

Using the attached Goodride Tire Recall Form, record all necessary information in order to complete the remedy.

**MATERIALS:** Torque Wrench with Readable Output or Clicker Style; 3/4", 13/16", 7/8" Deep well Socket; Socket Extension; Impact Gun and / or Breaker Bar; Equipment for lifting and securing the trailer (See Trailer Mfg. Instructions), as well as Tire Mounting/Dismounting Equipment. Safety Equipment Including, but not limited to, Safety Glasses, Gloves and Steel-Toed Shoes.



Do not lift or support the trailer on any part of the axle or suspension system. Never go under any trailer unless it is properly supported on jack stands which have been rated for the load. Improperly supported vehicles can fall unexpectedly and cause serious injury or death.

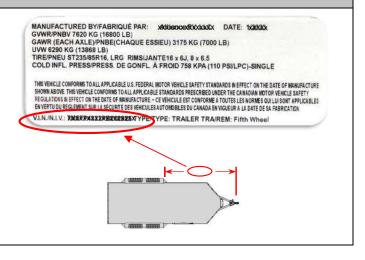
### PROCEDURE:

Following each instruction below is essential to comply with federal law and good safety practices.

### Inspection – Identification of Covered Product

1. Record trailer information (make, model, etc.) on the Goodride Tire Recall Form. Be sure to include the Vehicle Identification Number (VIN) of trailer fitted with *Goodride ST200 ST235/80R16 LRE* tires.

Note: See manufacturer's certification label for VIN number (Left/Front section of trailer).



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- 2. Verify the following for each tire installed on the trailer (including the Spare):
  - a. Tire Brand: Goodride
  - b. Tire Model: ST200
  - c. Tire Size: ST235/80R16
  - d. Load Range: E
  - e. Country of Origin: China
  - f. Date Code: **1623 2523**

Note:

TIN's may differ for each tire installed on a trailer. Please be sure to check each tire to verify the information above.

Tires **MADE IN THAILAND** are not covered in this recall.



3. For replacement of recalled tires, please contact Dexter at (866) 875-4951 or by email at: goodriderecall@dextergroup.com.

DEXTER WORK INSTRUCTION				
Procedure	Goodride ST200 ST235/80R16 Inspection and Replacemer			6, 2023
Applies to:	Service Technicians / Dealers / En	d Users	Page	3 of 6
Remove and Rep	blace the Tire and Wheel Assembly:			
Manufactu	refer to and follow the Trailer rer's instructions for removal and of the wheel/tire assembly.			
	d support the trailer (or loose axle). iller according to Trailer Manufacturer's s.	IMPORTANT! Securing the Trailer is a Safety Critical Part of this Operation. Failure to result in following Trailer Manufacturer Instructions Could Lead to Sever Injury or Death.		
	ne wheel nuts with an impact wrench or ar and socket and remove the tire &			
and perma resale to <sub>l</sub> motor veh	alled tire is to be dismounted, promptly anently altered and made unsuitable for prevent the tires from being used on a icle. See the Destruction and Disposal slow for more detail.	for dangerous and should qualified technicians u proper procedures and tools.		
	of the recalled tires required per 49 apter 301 and 49 CFR Part 573.			
	d inflate the replacement tire on the uipment wheel.			
recommer	to the Trailer Manufacturers Ided Cold Tire Inflation Pressure or to of 550 kPa (80 psi).			
	nd mounting the tire with the "Date he outboard side.			

# DEXTER

# WORK INSTRUCTION

## WORK INSTRUCTION

Procedure	Goodride ST200 ST235/80R16 LRE Inspection and Replacement	October 1	6, 2023
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6. Reinstall Wheel/Tire Assembly which has been fitted with a replacement tire on the wheel hub, using the existing wheel nuts and accessories (center caps, trim rings, etc.)

Note:

- Do not exceed the Trailer Mfg. recommend lug nut torque.
- Always hand start wheel nuts.
- Seat the wheel nuts before lowering trailer.
- Do not use an impact wrench to tighten wheel nuts.
- 7. Remove Jack Stand, Lower trailer, and Torque wheel (lug) nuts per the Trailer Manufactures Instructions

In leu of instructions, Wheel Hardware should be tightened in multiple stages (as shown below) using a star pattern:

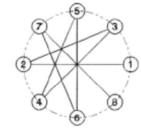
For 1/2" Studs:

 $1^{st}$  Stage  $\rightarrow$  45 ft\*lbs (60 Nm)  $2^{nd}$  Stage  $\rightarrow$  70 ft\*lbs (95 Nm)  $3^{rd}$  Stage  $\rightarrow$  100 ft\*lbs (136 Nm)

For 9/16" Studs:  $1^{st}$  Stage  $\rightarrow$  45 ft\*lbs (60 Nm)  $2^{nd}$  Stage  $\rightarrow$  80 ft\*lbs (110 Nm)  $3^{rd}$  Stage  $\rightarrow$  130 ft\*lbs (176 Nm)

8. Upon completion of the service, the following information should be submitted back to Dexter for the claim to be processed: the Goodride Tire Recall Form, Service Invoice, and a single photo containing all recalled tires to goodriderecall@dextergroup.com.





6 Lug Bolt Pattern

8 Lug Bolt Pattern

## WORK INSTRUCTION

Procedure	Goodride ST200 ST235/80R16 LRE Inspection and Replacement	October 1	6, 2023
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#### **Destruction and Disposal:**

9. To prevent future use of recalled tires, the tires must permanently altered to prevent the tires from being used on vehicles.

#### Preferred Method:

Drill a minimum of 3 holes through the sidewall to right of the TIN, using a 3/8" or larger diameter twist type drill bit or hole saw.

#### **Optional Method:**

Cut completely through the sidewall from the bead area to the tread, just to the right of the TIN.

If any removed tires are not promptly and permanently altered and made unsuitable for resale for any reason, you must immediately contact Dexter at (866) 875-4951 or via email: <u>goodriderecall@dextergroup.com</u>, and explain the number of tires that were not disabled and the reason they were not disabled.

#### Preferred Method:



#### **Optional Method:**



# WORK INSTRUCTION

Procedure	Goodride ST200 ST235/80R16 LRE Inspection and Replacement		
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10. Whenever possible, removed tires under the recall should be properly disposed in a way minimize the environmental impact (shredding, crumbling, recycling, and recovery) or another alternative beneficial non-vehicular use, and the disposal of recalled tires in landfills should be limited to only when necessary.	IMPORTANT! Federal law bans the sale of new or used noncompliant tires (49 CFR 573.11); (49 CFR 573.12); and any seller is under a duty to notify NHTSA if it learns of any sale of a new or used recalled tire for use on a motor vehicle (49 CFR 573.10).
For more information regarding proper disposal please contact Dexter at (866) 875–4951 or via email: goodriderecall@dextergroup.com.	
Otherwise, recalled tires can be disposed of, at a location of the Service Center's choosing, provided the methods comply with applicable state and local laws and regulations regarding disposal of tires.	



**GOODRIDE TIRE RECALL FORM** 

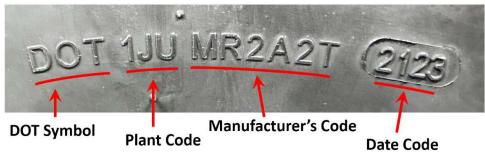
			Date:	
Repair Center:				
Customer name:				
Address:				
City		State	Zip Code	
Contact Phone #:				
Email:				
Ship to address: Check if same as above.				
Name:				
Address:				
City Unit Information: Make	Model	State	Zip Code Manufacturer	
		Data of D		
VIN#: (Last 8 Digits)		Date of P		
Size & Brand of Tire(s):				
# of Recall Tires:				
Tire #1 Identification number: (TIN) $\_$				
Tire #2 Identification number: (TIN) _				
Tire #3 Identification number: (TIN) _				
Tire #4 Identification number: (TIN) _				
Tire #5 Identification number: (TIN) $\_$				
Tire #6 Identification number: (TIN) $\_$				

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# **GOODRIDE TIRE RECALL FORM**

## TIN Example:



Please send the form, picture of permanently altered tire(s) and invoice to:

# goodriderecall@dextergroup.com

# ALL INFORMATION IS REQUIRED TO PROCESS CLAIM

Please note that upon the completion of the recall remedy, Dexter will need the following:

- Invoice for the charges related to the recall remedy:
  - Allowable rack time to properly secure trailer and remove affected tire and wheel assemblies is approximately 0.50 hours per trailer.
  - Allowable time for dismount and mount of the replacement tires is approximately 0.25 hours per tire.
  - Standard disposal fee will be reimbursed.
- All permanently altered tires must appear in the same picture to ensure compliance with federal regulations. Full TIN must appear in picture.
  - $\circ$   $\;$  Invoice will not be reimbursed until the picture is provided.

INTERNAL USE ONLY:	
Tires shipped (Y,N):	
Tire order number:	
Tire cost: \$	
Freight charges: \$	Admin. Initials:

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