

1. Remove seat. See service manual.
2. See Figure 2. Install locking pliers (2) to Pre-Load Adjuster (PLA) (3) and crossmember bracket (4).
3. Remove Original Equipment (OE) 1/4-20 inch screw.

NOTE

Use extreme caution to not damage the hydraulic hose connecting the PLA to the shock.

4. Using 11/32 inch drill bit (1), drill through crossmember bracket (4) and PLA (3).
 - a. Using the existing hole on crossmember bracket (4) as a guide.
5. Remove locking pliers (2) and separate the PLA (3) from crossmember bracket (4).
 - a. Remove any burrs from drilling the components.
 - b. Clean metal chips from under the seat area.
 - c. Using Frame Paint Touch-Up Pen (Part No. 93936) or local approved equivalent for international dealers, touch up the brackets from drilling and to prevent any corrosion from forming.
 - d. Allow paint to dry.

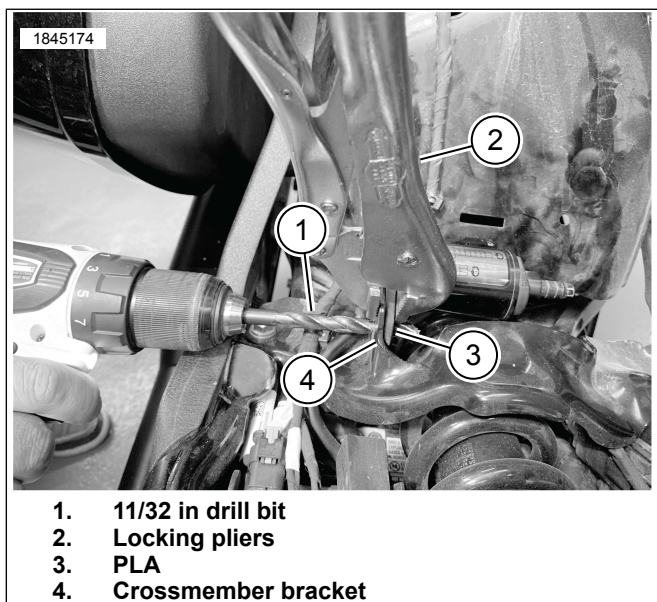


Figure 2. Rework Mounting Hole

6. See Figure 3. Install PLA (1) to crossmember (4).
7. Install 5/16-inch screw (3) and locknut (2). Tighten.
Torque: 32.8–36.3 N·m (24–27 ft-lbs)
8. Install seat. See service manual.
 - a. After installing seat, pull upward on seat to be sure it is locked in position.

9. Return vehicle to customer and file appropriate recall claim. Refer to Credit Procedure.

Service Department Action - Kits in Inventory

1. For uninstalled P&A shock assemblies, drill out the threaded hole in the adjuster with the 11/32 in drill.
2. Paint drilled area.
 - a. Remove any burrs from drilling the component.
 - b. Using Frame Paint Touch-Up Pen (Part No. 93936) or local approved equivalent for international dealers, touch up the brackets from drilling and to prevent any corrosion from forming.
 - c. Allow paint to dry.
3. Return kit to inventory.

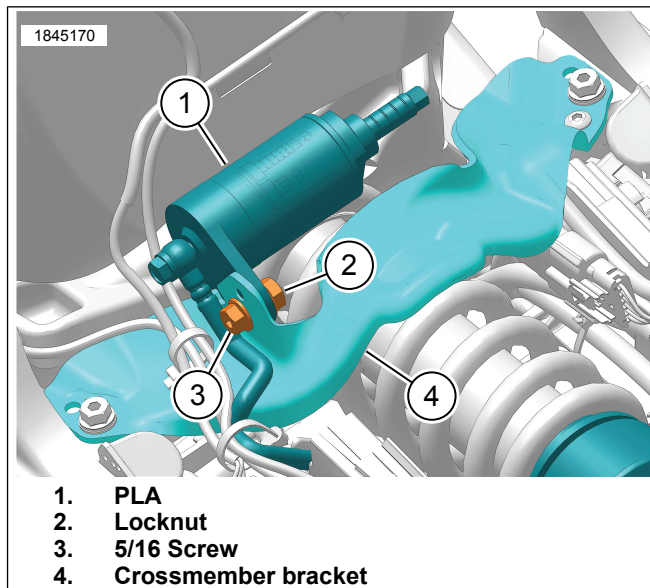


Figure 3. Recall Kit Installed

Credit Procedure

NOTE

Enter bulletin number into comment section of claim.

If vehicle is equipped with a shock other than part numbers listed in Table 2, see credit procedure for Inspection only.

Confirm that the vehicle is involved in Safety Recall 0182 and has one of the affected shocks installed. If the status includes an open for Safety Recall 0181, perform only this recall (0182). Safety Recall 0181 will be closed automatically by Harley-Davidson once the 0182 claim is issued credit.

For each vehicle involved in this recall (involvement of Vehicle Identification Number (VIN) has been verified on h-dnet.com) and is confirmed to have one of the subject P&A shock installed, submit a recall claim per Table 6.

Table 6. Credit Procedure: Talon/h-dnet.com Warranty Claim System Users

ITEM	DATA
Claim Type	SRC
Problem Part Number	942
Quantity	Leave Blank
Primary Labor Code ⁽¹⁾	2861
Labor Time	0.3 hours
Customer Concern Code	0182
Condition Code	9981
Replacement Part Number	91500114
Quantity	1

(1) Download may be required

Table 7. Credit Procedure: GDP/SAP system users

ITEM	DATA
Claim Type	Recall Claim
Fix ID-Found in Recall Number	C
Problem Part Number	942
Customer Concern Code	0182
Condition Code	9981

(1) Download may be required

Upon submission of the properly completed claim, the dealer will be credited for 0.3 hours of labor time for performing the procedure, plus appropriate administrative time. Labor time for the repair includes compensation of 0.1 hours for paint pen and drill bit usage in the repair. Credit will also be issued for the recall kit (U.S. only). Submit campaign events on their own claim. Do not mix them with other warranty events.

For each vehicle involved in this recall (involvement of VIN has been verified on h-dnet.com), **but recall cannot be performed due to installation of OE shock or non-Harley-Davidson accessory component. File this recall as inspection only.**

NOTE

When submitting a claim for 'Inspection only', this will close out the recall. Do not make the repair at a later date and file another claim.

Table 8. Credit Procedure: Talon/h-dnet.com Warranty Claim System Users - Inspection Only

ITEM	DATA
Claim Type	SRC
Problem Part Number	942
Quantity	Leave Blank
Primary Labor Code ⁽¹⁾	2865
Labor Time	0.1 hours
Customer Concern Code	0182
Condition Code	9982

(1) Download may be required

Table 9. Credit Procedure: GDP/SAP system users

ITEM	DATA
Claim Type	Recall Claim
Fix ID-Found in Recall Number	I
Problem Part Number	942
Customer Concern Code	0182
Condition Code	9982

Upon submission of the properly completed claim, the dealer will be credited for 0.1 hours of labor time for performing the procedure, plus appropriate administrative time. Submit

campaign events on their own claim. Do not mix them with other warranty events.

Vehicle not involved (per H-Dnet.com) but does have a P&A shock installed. ** Do not enter a VIN when submitting a claim for Table 10.

Table 10. Credit Procedure: Talon/h-dnet.com Warranty Claim System Users

ITEM	DATA
Claim Type	SNV
Problem Part Number	942
Quantity	Leave Blank
Primary Labor Code	Leave Blank
Event Detail Labor Code	8888
Labor Time	0.2 hours
Customer Concern Code	0182
Condition Code	9983
Replacement Part Number	91500114
Quantity	1

Table 11. Credit Procedure: GDP/SAP system users

ITEM	DATA
Claim Type	PAM Sold
Problem Part Number	942
Customer Concern Code	0182
Condition Code	9983
Labor Code	8888
Time	0.3 hours
Replacement Part Number	91500114
Quantity	1

For repair of dealer inventory of uninstalled P&A recall kits, use claim Table 12. Do not enter a VIN when submitting these claims.

Table 12. Credit Procedure: Talon/h-dnet.com Warranty Claim System Users

ITEM	DATA
Claim Type	SNV
Problem Part Number	942
Quantity	Leave Blank
Primary Labor Code	Leave Blank
Event Detail Labor Code	8888
Labor Time	0.3 hours
Customer Concern Code	0182
Condition Code	9984

Table 13. Credit Procedure: GDP/SAP system users

ITEM	DATA
Claim Type	PAM Stock
Problem Part Number	942
Customer Concern Code	0182
Condition Code	9984
Labor Code	8888
Time	0.2 hours