



IMPORTANT SAFETY RECALL

This notice applies to your vehicle, [VIN].

NHTSA Recall No. 23V-904

January XX, 2024

[Customer Name]
[Customer Address]
[City, State, Postal]

Dear CAKE Kalk Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

CAKE 0 Emission AB (“CAKE”) has decided that a defect which relates to motor vehicle safety may exist in certain Kalk&, Kalk Ink&, and Kalk :work motorcycles. Lithium-ion batteries with specific cells installed in certain of these motorcycles can fail in rare conditions that may occur while charging. To date, these rare conditions have only been seen when charging outside prescribed charging instructions. Battery cell failures that occur during charging can potentially lead to smoke development and/or fire.

CAKE is committed to your safety and has initiated a voluntary safety recall to address this issue. Our records indicate that you own a CAKE Kalk motorcycle with a potentially affected lithium-ion battery.

Not all Kalk batteries are subject to this recall. To determine whether your product is part of the recall, please go to www.ridecake.com/recall-kalk and use the form to create a service case. A CAKE customer service representative will revert back to you to inform you whether your product is part of the recall.

In the event CAKE determines your battery as being as part of this recall:

- You can still use your current battery to power your Kalk during this recall but should closely follow the charging instructions provided in the FAQ section at www.ridecake.com/recall-kalk, [below the Service Case “Submit” button](#).
- The repair will involve replacing the current battery with one that contains cells with a different chemical composition. Replacement batteries are not yet available, but are currently expected to be available in the second quarter of 2024. CAKE will send you a second notice when replacement batteries become available. Replacement batteries will be provided to you free of charge.



- A CAKE customer service representative will contact you to coordinate the delivery of the replacement battery and the return or disposal of your current battery.

If you no longer own this motorcycle, please inform us at service@ridecake.com so we can update our records and inform the current owner of this important safety recall. Federal regulation requires any vehicle lessor receiving this recall notice to forward a copy of the notice to the lessee within ten days.

If CAKE fails or is unable to remedy your motorcycle without charge within a reasonable time, you may wish to inform the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or contact NHTSA at <http://www.safercar.gov>.

We apologize for any inconvenience this may cause and we are dedicated to resolving this issue swiftly and to your complete satisfaction.

Thank you for your understanding and cooperation.

Regards,

Mark Bense
Head of Operations
CAKE 0 Emission USA, Inc.