

IMPORTANT SAFETY RECALL

This notice applies to the VIN identified in the address section printed below

RE: Safety Recall - Non-Locking Steering Rod Ball Joint Nuts Installed

Model Year / Vehicle Affected: 2024 INEOS GRENADIER

National Highway Traffic Safety Administration Recall No: 23V903 / MFR Recall No. 2312

Dear Grenadier Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. INEOS AUTOMOTIVE has decided that a defect, which relates to motor vehicle safety, may exist in certain MY 2024 GRENADIER vehicles.

What is the issue?

On certain vehicles, incorrect non locking steering rod ball joint nuts may have been used during assembly instead of a locking nut. This could result in the nut becoming loose over time or the nut becoming lost.

What is the risk?

If the non-locking nut loosens enough that it becomes lost, the steering rod ball joint could uncouple from the steering knuckle. This could result in a loss of steering functionality increasing the risk of a crash.

What will INEOS and Your Dealer do?

Your INEOS Dealer will perform, free of charge, a replacement of the steering rod ball joint nuts. The repair should take approximately 30 minutes to complete. However, due to scheduling, your dealer may require your vehicle for longer. Your INEOS Dealer should be able to provide a more accurate repair estimate.

What should you do?

If your vehicle has been inspected for this condition prior to receiving this notice, please disregard this communication.

If not, please contact your local authorized INEOS Dealer to schedule your free inspection as soon as possible.

To find your nearest authorized INEOS dealer, visit <https://ineosgrenadier.com/en/us/find-a-dealer>

WHO SHOULD YOU CONTACT WITH FURTHER QUESTIONS OR CONCERNS?

If you have questions or concerns about this recall, please contact your nearest authorized INEOS Dealer or Customer Service at **1-833-494-4748**

If your dealer fails or is unable to remedy this defect without charge, or within a reasonable amount of time, you may submit a written complaint to:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey AVE SE
Washington, DC 20590

You may also call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to <https://www.NHTSA.gov>.

WHAT IF YOU ARE A LESSOR?

Federal law requires that you forward a copy of this safety recall notice to the lessee within 10 days.

WHAT IF YOU HAVE ALREADY PAID FOR THIS REPAIR?

You may be eligible to receive a reimbursement for the cost of repairs made prior to receiving this notice. You may contact Customer Services at **1-833-494-4748** for more information regarding prior repair reimbursement requirements.

WHAT IF YOU NO LONGER OWN THE VEHICLE?

You may contact Customer Services at **1-833-494-4748** for assistance updating a change of ownership.

We apologize for any inconvenience and thank you for your attention to this matter.

Sincerely,

- INEOS Automotive Americas, LLC