

# IMPORTANT SAFETY RECALL

NHTSA Recall No. 23V-892

This notice applies to your vehicle(s), VIN(s):

Unit Serial: \_\_\_\_\_ Model: \_\_\_\_\_ VIN: \_\_\_\_\_

January 2024

Dear \_\_\_\_\_,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act.

Alamo Group has decided that a defect which relates to motor vehicle safety exists in certain DCL debris collection vehicles manufactured by Old Dominion Brush Company LLC (“ODB”) in 2021 – 2023, including in the vehicle(s) with the VIN(s) shown above. As a result, Alamo Group is conducting this safety recall. We apologize for this inconvenience. We are committed to your safety and satisfaction with our products, and we request that you remedy your vehicle(s) as soon as possible and do not wait until the vehicle is in seasonal use.

## IMPORTANT

- Your vehicle is involved in safety recall **23V-892** to remedy the hoist for your vehicle’s dump body.
- A remedy is available now.
- You should contact your local ODB dealer or ODB’s Warranty Department to arrange for this free repair to be completed on your vehicle.

### Why is your vehicle being recalled?

When the retraction of the hoist that raises and lowers the dump body is blocked or stalled, pressure builds on the hoist and the bolt connecting the rod and the yoke on the hoist assembly can shear, causing the hoist to fail. A hoist failing could cause a dump body to fall and forcefully impact with the chassis, increasing the risk of injury to those in or near the vehicle.

### What will we do?

The corrective action is to install a pressure relief valve and a higher-grade bolt on the hoist assembly. This remedy will be performed free of charge. The repair takes about 2 hours to complete. Because of service scheduling requirements, it is likely that the dealer will need your vehicle for a period of time longer than this actual repair performance time.

### What should you do?

Please call your local ODB dealer to schedule your remedy appointment. For assistance in identifying your local ODB dealer, please contact the ODB Warranty Department at 804-887-4541 or [ODBwarranty@odbco.com](mailto:ODBwarranty@odbco.com). If you have already had this remedy

performed free of charge, no further action is needed.

**What if you no longer own this vehicle?**

Please contact your local ODB dealer or contact the ODB Warranty Department at 804-887-4541 or [ODBwarranty@odbco.com](mailto:ODBwarranty@odbco.com) and report that you no longer own this vehicle. Please also report the identity of new owner, if known to you.

**What if you have already paid for this repair?**

If this condition was identified and remedied on an affected vehicle prior to this campaign, you may be eligible for reimbursement of the costs incurred for such remedy. Please contact the ODB Warranty Department, which can be reached at 804-887-4541 or [ODBwarranty@odbco.com](mailto:ODBwarranty@odbco.com) to pursue reimbursement.

**Who should you contact if you have further questions or concerns?**

Please contact the ODB Warranty Department at 804-887-4541 or [ODBwarranty@odbco.com](mailto:ODBwarranty@odbco.com).

If, after contacting ODB, you are still not satisfied we have done our best to remedy this defect without charge and within a reasonable time, you may wish to write the Administrator, National Highway Traffic Safety Administration (NHTSA), 1200 New Jersey Avenue, SE, Washington, DC 20590, or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY 1-800-424-9153), or go to <http://www.safercar.gov>. The NHTSA Campaign Number for this recall is **23V-892**.

NHTSA regulations require that any vehicle lessor receiving a notice of a defect pertaining to any leased motor vehicle must forward the notice to the lessee within 10 days.

Thank you for your attention to this important matter; your safety is our first concern.

Sincerely,



Tim Stumph  
President  
Old Dominion Brush Company LLC