



Rev Ambulance Group Orlando, Inc.  
2737 North Forsyth Road  
Winter Park, FL 32792  
P: 855-661-9232

## IMPORTANT SAFETY RECALL:

January 2024

This notice applies to your REV Ambulance Group Orlando, Inc. (REVO) Ambulance unit with the VIN number(s):

REVO Ambulance vendor component issue, NHTSA recall number: **23V873**.

Dear REV Ambulance Owner,

This notice is being sent to you in accordance with the requirements of the National Highway Traffic and Motor Vehicle Safety Act. Rev Ambulance Group Orlando, Inc. has decided that a defect which relates to motor vehicle safety exists in a component of certain TriMark's Trip Levers used in Rotary Latches and Cable Brackets.

### **WHAT IS BEING RECALLED?**

Certain V-MUX 8 x 16 I/O Nodes, Weldon Part Number 6030-2000-00 produced between March 10, 2020, and June 14, 2023. Versions 1.00 through 1.02 are affected. Versions 1.03 and newer are not subject to this recall.

### **WHY IS IT BEING RECALLED?**

In the affected products, short circuit protection may not function properly. In the case of a short circuit in the wiring or the connected load, overheating of the wiring or the load may occur, and depending on how the product is installed in the vehicle, this could increase the risk of a vehicle fire.

### **WHAT YOU AS THE OWNER/OPERATOR SHOULD DO:**

Upon receipt of this letter, please contact Weldon a division of Akron Brass to arrange the remedy for this issue.

The Weldon's contact information is as follows:

Phone: (330-576-8727 Cherish Porter. She can be reached from - 8:00 a.m. – 5:00 p.m. EDT

Email: [cporter@idexcorp.com](mailto:cporter@idexcorp.com)

If you feel Weldon has not fully answered your questions, please contact the Administrator, National Highway Traffic Safety Administration, 1200 New Jersey Ave., S.E., Washington, D.C., 20590; or call the toll-free Vehicle Safety Hotline at 1-888-327-4236 (TTY: 1-800-424-9153); or go to [www.safercar.gov](http://www.safercar.gov).

Federal law requires any lessor who receives a notification of a determination of a safety-related defect or noncompliance pertaining to any leased motor vehicle to send the notice to the lessee within 10 days. If you are

no longer the owner of this vehicle, please forward this letter to the current owner or provide us with information so we may contact the new owner.

REVO provides the safest ambulances in the industry, and vehicle safety is our highest priority. We sincerely regret the inconvenience this recall poses to all our customers.

Sincerely,

Enrique Gimenez  
Customer Service Manager  
REV Ambulance Group Orlando, Inc.