## **GREAT DANE**

## IMPORTANT SAFETY RECALL NHTSA Recall No. 23V-839

Date: January 12, 2024

«Address\_1\_» «Address\_2» «City», «State» «Zip»

«F10»

This notice applies to your vehicles, VIN's: See Attached List

Re: Loose Axle Spindle Nut Recall

«TO»

This notice is being sent in accordance with the requirements of the National Traffic Motor Vehicle Safety Act.

Great Dane LLC has decided that a defect, exists in certain model year 2024 Champion trailers manufactured in our Danville manufacturing facility, where the axle spindle nut may not have been properly tightened.

Improperly tightened spindle nuts could lead to excessive wheel end play, wheel end separation and/or result in a loss of control of the vehicle, increasing the risk of a crash. Great Dane has produced a field inspection and repair procedure to address this possible defect. We will inspect suspect units to confirm the proper installation of the spindle nut. In the event that any are found to not have the spindle nut torqued correctly Great Dane will pay to torque the axle nut per the directions. If the nut or hub is damaged, Great Dane will pay to have the hub rebuilt. These repairs will be free of charge and covered under Great Dane's warranty program. It is estimated that this inspection/repair will take 15 minutes per hub, and hub rebuilding will take 1 hour per hub.

If you had this repair performed before you received this letter, you may be eligible to receive reimbursement for the cost of obtaining a pre-notification remedy of the problem associated with this recall. For more information contact Great Dane Customer Service at (877) 369-3493.

Federal regulations require that any vehicle lessor receiving this recall notice must forward a copy of this notice to the lessee within ten days.



131 Technology Circle Savannah, GA 31407

Office: (912) 644-2100 Fax: (912) 644-2100

If you conclude that Great Dane LLC has not enabled you to remedy this condition without charge and/or in a reasonable time, a complaint may be submitted to the:

Administrator
National Highway Traffic Safety Administration
1200 New Jersey Avenue SE
Washington, DC 20590

-or-

Call the toll-free Vehicle Safety Hotline: 1-888-327-4236; (TTY: 800-424-9153) or go to http://www.safercar.gov)

We regret any inconvenience that this situation may have caused. Great Dane LLC wants to assure you that we are concerned for customer safety and your continued satisfaction with our products.

Sincerely,

James M Brown

Manager, Customer Service/Warranty