

2/8/2024

IMPORTANT SAFETY RECALL

This notice applies to your vehicle, 

NHTSA Recall No: 23V-838

Dear Tesla Owner,

This notice is sent to you in accordance with the National Traffic and Motor Vehicle Safety Act. Tesla, Inc. has decided that a defect, which relates to motor vehicle safety, exists in certain model year 2012-2023 Model S, 2016-2023 Model X, 2017-2023 Model 3, and 2020-2023 Model Y vehicles. Our records show that you are the owner of a vehicle affected by this action that is already running a software version containing the prescribed remedy.

REASON FOR THIS RECALL

In certain circumstances when Autosteer is engaged, the prominence and scope of the feature's controls may not be sufficient to prevent driver misuse of the feature, increasing the risk of a collision.

WHAT TESLA WILL DO

At no charge to you, Tesla deployed an over-the-air ("OTA") firmware update to affected vehicles that incorporates additional controls and alerts to those already existing on affected vehicles to further encourage drivers to adhere to their continuous driving responsibility whenever Autosteer is engaged.

WHAT YOU SHOULD DO

Our records indicate that your vehicle is currently running a software version containing the remedy and there is no further action that you need to take.

Federal law requires any lessor who receives a notification of a determination of a noncompliance pertaining to any leased motor vehicle to send the notice to the lessee within 10 days.

If you no longer own the vehicle, update vehicle ownership in your Tesla Account. For more details adding or removing vehicles from your Tesla Account, visit www.tesla.com/support/account-support#add-remove-products. If have any questions or need assistance installing the software update, please contact Tesla online by visiting www.tesla.com/support/contact or by calling 1-877-79-TESLA (1-877-798-3752).

Thank you for being a Tesla customer. We are committed to ensuring that your vehicle provides the highest possible level of safety.

TESLA, INC.